

Title of Report:	BT consultation on the removal of 18.no public payphones throughout the Borough.
Committee Report Submitted To:	PLANNING COMMITTEE
Date of Meeting:	27th March 2024
For Decision or For Information	For Information

Linkage to Council Strategy (2021-25)	
Strategic Theme	Cohesive Leadership
Outcome	Our elected members work collaboratively and make decisions on an evidence led basis and in line with its policies.
Lead Officer	Principal Planning Officer

Budgetary Considerations: Not applicable in this case	
Cost of Proposal	
Included in Current Year Estimates	
Capital/Revenue	
Code	
Staffing Costs	

Screening Requirements	Required for new or revised Policies, Plans, Strategies or Service Delivery Proposals. Not applicable in this case.		
Section 75 Screening	Screening Completed:	Yes/No	Date:
	EQIA Required and Completed:	Yes/No	Date:
Rural Needs Assessment (RNA)	Screening Completed	Yes/No	Date:
	RNA Required and Completed:	Yes/No	Date:
Data Protection Impact Assessment (DPIA)	Screening Completed:	Yes/No	Date:
	DPIA Required and Completed:	Yes/No	Date:

1.0 Purpose of Report

- 1.1 To present a British Telecom (BT) consultation on the removal of 18no. public payphones throughout the Borough.

2.0 Background

- 2.1 BT wrote to the Council on 21st February 2024 (see Appendix 1) advising that they have identified 18no. public payphones in the Borough that they consider are no longer required, therefore they are planning to remove the phone boxes.
- 2.2 To ensure the local community are fully informed, BT has displayed public notices (see template at Appendix 2), including posting dates, on the 18no. affected payphones. These are located at the addresses set out in the attached excel sheet (see Appendix 3).
- 2.3 BT advised that they assessed these payphones using the criteria in Ofcom's Review of the telephony universal service obligation.
- 2.4 With payphone usage falling, communities are looking at new ways to re-use the phone boxes. BT has indicated that thousands of boxes have already been reinvented as cafes, mini-libraries, and defibrillator sites. Communities can adopt most red phone boxes for just £1. They can also adopt modern glass phone boxes if they wish to house a defibrillator.
- 2.5 Consultation on the current proposal affecting the Borough is open for 90 days (**closing on 21st May 2024**). In making its final decision BT will take account of any representations received from or through the Council.
- 2.6 BT will also write to the Council setting out reasons for its decision and publish the reasons at: www.bt.com/payphones/service.

3.0 RECOMMENDATION

- 3.1 **It is recommended** that the Planning Committee note the contents of the report and inform the Head of Planning, within the consultation period, of any representations to this proposal. A further report will be brought to the Planning Committee following the closure of the public consultation.

Appendices:

Appendix 1: BT e-mail to Council.

Appendix 2: BT Public Notice Template

Appendix 3: Affected Payphone Locations (Excel Sheet)

Laura Crawford

From: btp.authorisation.team@bt.com
Sent: 21 February 2024 14:00
To: Planning
Subject: Causeway Coast and Glens Payphone removal proposal/s
Attachments: Street_Payphone notice_English.pdf; Annex.xlsx

We plan to remove payphones in your area. You can make representations for 90 days, which ends on 21 May 2024

Dear Chief Planning Officer,

We've identified 18 public payphones in your area that are no longer needed. We've assessed these using the criteria in Ofcom's [Review of the telephony universal service obligation](#). I've attached the list of payphones that we're planning to remove.

To make sure that the local community are fully informed, we've placed notices (including the posting date) on these payphones. I've attached a sample copy.

Communities can 'adopt' phone boxes to turn into something completely different

With payphone usage falling, communities are looking at new ways of using them. Thousands of boxes have been reinvented as cafes, mini-libraries, and defibrillator sites. Communities can adopt most red boxes for just £1.

They can also adopt modern glass boxes if they want to house a defibrillator. Visit bt.com/adopt for more information

You can make representations in the next 90 days until 21 May 2024

We'll take account of representations you make about our plans when we're making our final decision. We'll also write to you with the reasons for our decision (we'll also publish the reasons on www.bt.com/payphones/service).

If you've got any questions or want to make representations, please email us at btp.authorisation.team@bt.com.

Thanks,

The BT payphones team



This email contains BT information, which may be privileged or confidential. It's meant only for the individual(s) or entity named above. If you're not the intended recipient, note that disclosing, copying, distributing or using this information is prohibited. If you've received this email in error, please let me know immediately on the email address above. Thank you.

We monitor our email system, and may record your emails.

BT Group plc

Registered office: One Braham, Braham Street, London, E1 8EE

Registered in England no: 1800000

Notice date:



We're planning to remove this payphone

Unfortunately, it just isn't used enough for us to carry on running it.

If you think it should stay, please contact your local authority within 90 days of the date on this notice.

Call **0800 661 610** (option 1) to find out how to contact your local authority.

Ref.	Call box ID	Address	Post Code	Relevant Public Body	Removal proposal sent	Representation period ends	Mobile coverage				Mobile Coverage OK?	Total calls (last 12 months)	Helpline calls (last 12 months)	High frequency accident location	High frequency suicide location	BT Evidence of other reasonable need
							EE	Three	O2	Vodafone						
1	02820731282	PCO1 CAR PARK FEIGH CAUSEWAY ROAD BUSHMILLS	BT57 8SU	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	6	0	0	0	0
2	02820751221	PCO PCO1 GLENSHESK ROAD ARMOY BALLYMONEY	BT53 8RJ	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	7	1	0	0	0
3	02820751350	TURRAGH O/S GARAGE PCO1 GLENSHESK ROAD ARMOY BALLYMONEY	BT53 8RJ	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	0	0	0	0	0
4	02820762289	JCNT FOGARTY CRES/RAMOAN RD PCO1 RAMOAN ROAD BALLYCASTLE	BT54 6EG	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	19	0	0	0	0
5	02820762300	JCTN DALRIADA GARDENS PCO1 COLERAINE ROAD BALLYCASTLE	BT54 6DX	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	16	0	0	0	0
6	02820762416	O/S NO. 49 PCO1 WHITEPARK ROAD BALLYCASTLE	BT54 6LL	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	3	0	0	0	0
7	02820762452	OPP NO. 45 PCO1 MOYLE ROAD BALLYCASTLE	BT54 6AN	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	10	0	0	0	0
8	02820762511	CORNER ATLANTIC AVE/RATHLJN PCO1 ATLANTIC AVENUE BALLYCASTLE	BT54 6AL	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	10	0	0	0	0
9	02821771204	AT WATERFOOT P O PCO1 MAIN STREET GLENARIFFE BALLYMENA	BT44 OQR	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	4	0	0	0	0
10	02821771255	O/S NO.10 DALRIADA AVENUE PCO1 DALRIADA AVENUE CUSHENDALL BA	BT44 OQE	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	4	0	0	0	0
11	02821771991	O/S NO.1 PCO1 KILNADORE PARK CUSHENDALL BALLYMENA	BT44 ONN	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	1	0	0	0	0
12	02827657706	O/S TELEPHONE EXCHANGE PCO1 MAIN STREET DUNLOY BALLYMENA	BT44 9AA	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	0	0	0	0	0
13	02827662031	CNR OF ARMSTRONG DRIVE PCO1 ALEXANDRA AVENUE BALLYMONEY	BT53 6ET	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	16	2	0	0	0
14	02827664245	PCO1 CARNANY PARK BALLYMONEY	BT53 7HU	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	12	0	0	0	0
15	02870342068	O/S MOUNTSANDEL SURGERY PCO1 MOUNTSANDEL ROAD COLERAINE	BT52 1JB	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	19	0	0	0	0
16	02870343173	JCN ARTILLERY RD / PCO1 CYPRESS DRIVE COLERAINE	BT52 2AF	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	14	0	0	0	0
17	02870822017	PCO1 PORTSTEWART ROAD PORTRUSH	BT56 8EG	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	29	1	0	0	0
18	02877762633	ROEMILL GARDENS / PCO1 IRISH GREEN STREET LIMAVADY	BT49 9AA	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	11	0	0	0	0