



<b>ELECTED MEMBERS' CONFERENCE ATTENDANCE</b>	<b>20 August 2019</b>
<b>CORPORATE POLICY AND RESOURCES COMMITTEE</b>	

<b>Linkage to Council Strategy (2015-19)</b>	
<b>Strategic Theme</b>	Leader and Champion
<b>Outcome</b>	Provide Civic Leadership
<b>Lead Officer</b>	Director of Corporate Services
<b>Cost:</b> (If applicable)	Costs to be met, as detailed below, from Conference Budget (£8,000 allocated proportionally) £200 per Councillor

**1. Purpose of report**

To inform Councillors about conferences that they may wish to attend.

**2. The following is listed for consideration:**

**2.1 National Association of Councillors  
Community Hubs & Community Engagement Local Government  
Conference**

Correspondence has been received from The National Association of Councillors inviting Members to the Community Hubs & Community Engagement Local Government Conference as detailed below.

Discussion will take place on how the Community Hubs can be set up and how they improve the outcomes for the public and local/national services. Speakers from Government and the private sector who have experience in delivery hubs and community engagement have been invited to attend.

**Date:** 13 September 2019 – 15 September 2019  
**Hotel:** Hallmark Hotel, Carlisle,  
**Cost:** £350pp plus VAT

Accommodation is available for delegates at the Conference Hotel at the delegate rate of £60 plus VAT per night.

### **3. Recommendation**

It is recommended that Council consider the request.

August 2019

# NAC Local Government Conference

## Community Hubs and Community Engagement

### Hallmark Hotel Carlisle 13<sup>th</sup>-15<sup>th</sup> September 2019

As the electorate demand better communications and more convenient services from local and national government departments, both local and national government departments are merging contact centres to create hubs where local and national services can be provided. These hubs are designed to be easier for our residents when multiple services are required.

We will discuss how they can be set up and how they improve the outcomes for the public, and local / national services.

I have invited speakers from government and the private sector who have experience in delivering hubs and community engagement.

The Hallmark Hotel is located next to the railway station in Carlisle centre and has ample car parking, Carlisle airport has just been reopened for passenger flights and has direct flights to Belfast City.

The England regional AGM will also be held during this weekend, all delegates are invited to attend.

Please find enclosed a booking form for your use. I have reserved rooms at the hotel and would advise to book places early as demand is expected to be high.

Councillor Brian Nelson  
General Secretary  
National Association of Councillors  
0191 3789947 office  
0779 1574879 mobile

# NATIONAL ASSOCIATION OF COUNCILLORS

## Local Government Conference

### Community Hubs & Community Engagement

Hallmark Hotel, Carlisle 13<sup>th</sup>-15<sup>th</sup> September 2019

#### Delegate Booking Form

Name of Delegate.....

Organisation .....

Delegate's Address.....

Postcode.....Telephone Number.....

Authorising Signature.....Order No if reqd.....

Printed Name.....

Position.....Organisation.....

**To Register – Complete the delegate details above, and either:-Email a copy of this form to Cllr Brian Nelson  
Generalsecretary@nationalassociationofcouncillors.org**

**or Post form to NAC Bookings, 16 Frederick St North, Meadowfield, Durham DH7 7NB**

Delegate Fees: £350 plus VAT – Metropolitan, County, Unitary, Borough & District Councils

£295 plus VAT - Town, Parish and Community Councils

INVOICE – please send invoice to .....

Accommodation is available for delegates at the Conference Hotel at the special NAC Conference Delegate rate of £60 plus VAT per night. The accommodation fee is payable by delegate on departure from the hotel unless otherwise indicated on the booking form.

**Delegate Accommodation Friday & Saturdays nights YES / NO**

**Local Authority to be billed direct for accommodation YES / NO**

Please note that double and family rooms are also available (prices available on request)