

A BETTER FUTURE TOGETHER

Delivery Plan for
Causeway Coast and Glens Community Plan
2017 - 2030

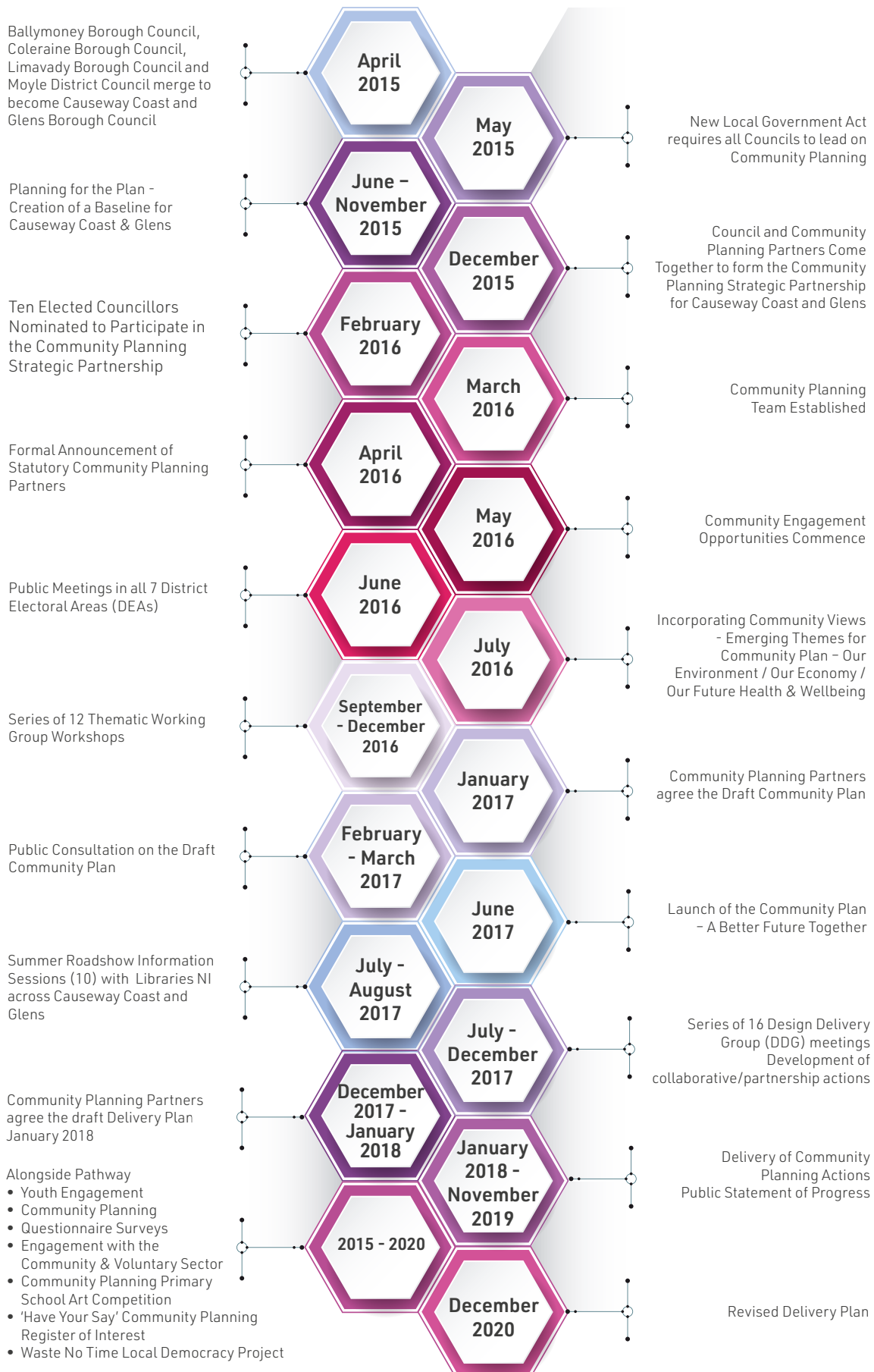


Delivery Plan Revised December 2020

Our Delivery Plan has been developed using an outcomes based approach taking into consideration the needs of the community and the impacts of the Covid-19 pandemic. It focuses on achieving real outcomes for all who live, work and visit Causeway Coast and Glens and sets out a framework around which to achieve them.

COMMUNITY ENGAGEMENT PATHWAY

The Engagement Process used in the Development of the Community Plan to ensure people could have their say and get involved



CONTENTS

Welcome and Introduction	5
Key Outcomes (1-3)	6
Intermediate Outcomes (1-12)	7
Methodology for Development of revised Delivery Plan 2020	8
Local Development Plan	8
Delivery Plan Actions (1-34)	9
Next Steps	95

We would like to take this opportunity to thank all those who contributed and helped to develop the 'Actions' contained within the Causeway Coast and Glens Delivery Plan 2020.

Your dedication and pro-active participation throughout this process has enabled us to produce our newly revised Delivery Plan.

CONTACT

The Causeway Coast and Glens Delivery Plan can be downloaded from the Council's website. All requests for the document in another format or language will be considered. If you would like a copy in an alternative format, please contact the Community Planning Team.

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INTRODUCTION

The Community Planning process has gathered a lot of momentum over the last few years from the point when we began the process and published our Community Plan 'A Better Future Together'¹ in 2017.

In order to take forward the aims of the Community Plan, a Delivery Plan was established in 2018 which put in place a comprehensive range of practical actions based on collaboration and partnership working across statutory agencies, other organisations and the local community.

Our first Statement of Progress² was published in November 2019 and this gave an excellent snapshot of the work that had taken place to date.

The Statement of Progress looked back at where we had come from, but the Community Planning Partnership felt that this was an opportune time to look forward to where we should be going and decided an in-depth review of the Delivery Plan was needed.

An extensive plan of engagement and consultation with statutory partners, stakeholders and the public was developed and due to start early in 2020. However, the Covid-19 pandemic put paid to the best laid plans and, as a result, different ways of carrying out an effective review of our Delivery Plan had to be put in place. We stepped up to meet the challenges a new way of working posed and during the summer a new suite of actions were developed and then approved by the Partnership in the autumn.

These actions form the basis of our revised Delivery Plan 2020. Collaboration and partnership working still form the core of what we are trying to do to bring about successful outcomes for all the people of the Causeway Coast and Glens area.

We see the Delivery Plan as an evolving document, designed to meet current needs. The timing of the review actually proved to be useful as we have been able to create actions which address many of the impacts Covid-19 has had on our community. There are actions which address poverty, loneliness, mental health issues, the economic situation, etc., which, I have no doubt, will continue to test us through the difficult times ahead.

The Community Planning Partnership will continue to enhance, develop and shape positive outcomes for all those who live in, work in and visit the Causeway Coast and Glens area and we aim to meet changing social, environmental and economic conditions head on with practical approaches that will benefit our local community.

Councillor Brenda Chivers
Chair of the Causeway Coast and Glens Community Planning Strategic Partnership
December 2020

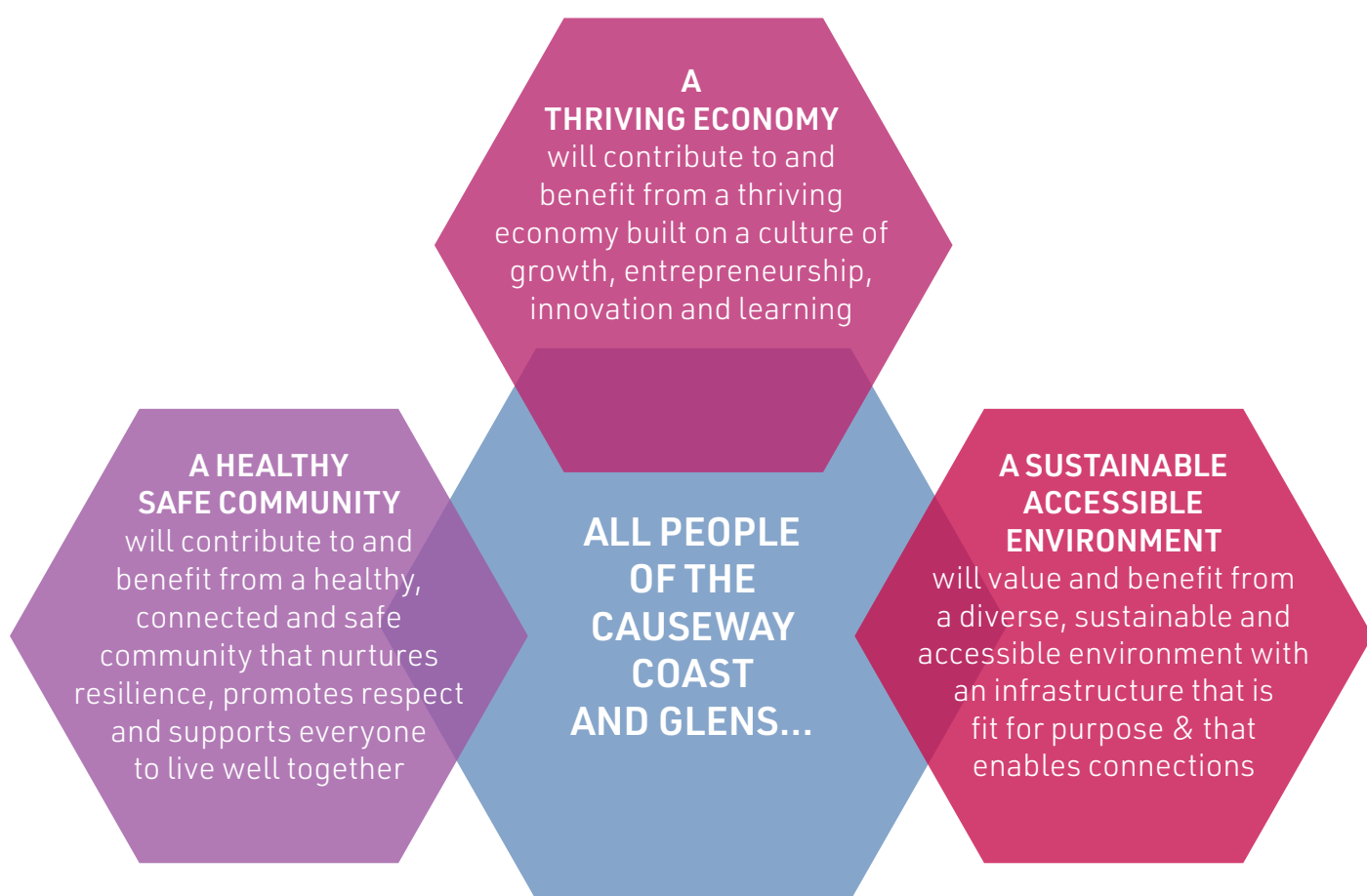
¹ 'A Better Future Together', A Community Plan for Causeway Coast and Glens 2017-2030, June 2017.
www.causewaycoastandglens.gov.uk/council/community-planning

² Statement of Progress www.causewaycoastandglens.gov.uk/uploads/general/Final_SOP_Report_Nov_2019.pdf

KEY OUTCOMES

The key outcomes contained within the Community Plan 'A Better Future Together' 2017 -2030 identified three overarching long-term strategic Population Outcomes together with twelve Intermediate Outcomes in-line with the proposed Programme for Government³ as outlined below:

OUR STRATEGIC POPULATION OUTCOMES



³ At the time of printing (December 2020) - The Programme for Government (PFG) has yet to receive Ministerial approval from the Northern Ireland Assembly.

TWELVE INTERMEDIATE OUTCOMES

A HEALTHY SAFE COMMUNITY

- 1 All people of the Causeway Coast and Glens benefit from improved physical health and mental wellbeing
- 2 Our children and young people will have the very best start in life
- 3 All people of the Causeway Coast and Glens can live independently as far as possible and access support services when they need it
- 4 The Causeway Coast and Glens area feels safe
- 5 The Causeway Coast and Glens area promotes and supports positive relationships

A SUSTAINABLE ACCESSIBLE ENVIRONMENT

- 6 The Causeway Coast and Glens area is widely recognised and celebrated for its unique natural and built landscapes
- 7 The Causeway Coast and Glens area has physical structures and facilities that further growth, access and connections
- 8 The Causeway Coast and Glens has a sustainably managed natural and built environment

A THRIVING ECONOMY

- 9 The Causeway Coast and Glens area provides opportunities for all to contribute to and engage in a more prosperous and fair economy
- 10 The Causeway Coast and Glens area attracts and grows more profitable businesses
- 11 The Causeway Coast and Glens area drives entrepreneurship and fosters innovation
- 12 All people of the Causeway Coast and Glens will be knowledgeable and skilled



METHODOLOGY FOR DEVELOPMENT OF THE REVISED DELIVERY PLAN 2020

Following the development and subsequent implementation of the Delivery Plan (2018) for Causeway Coast and Glens Community Planning Partnership our 'Statement of Progress' was published in November 2019⁴. This document provided an evidenced-based review of the Outcomes achieved to date by our statutory and community supporting partners in helping to deliver better services to improve the lives of everyone within the Causeway Coast and Glens area.

In early 2020, the Strategic Partnership commenced an in-depth review of all Delivery Plan Actions. Whilst taking into account the previous evidence-based findings from our 'Statement of Progress Report' and the Community Planning Data Analysis Baseline Report⁵ – Update October 2019, this review sought to ensure that all our actions remained fit for purpose, and where necessary, to merge actions with similar themes and to develop new actions to meet the changing environment.

In March 2020, the Covid-19 pandemic brought about many new challenges which have impacted across all sections of our community. The impacts have influenced how we can deliver upon our wide-ranging actions and this has necessitated fresh thinking in this regard. Since April 2020 our supporting partners have been reviewing and developing our new suite of actions. This work was completed in conjunction with the continued delivery of previous actions whilst being diverted to new challenges posed by Covid-19 restrictions.

This review phase has now been completed, and our Partnership have developed a range of Thirty-Four Actions that will form the basis of our newly revised Delivery Plan.

LOCAL DEVELOPMENT PLAN

The Local Government Act (NI) 2014 and the Planning Act (NI) 2011 introduced a statutory link between the Council's Community Plan and Local Development Plan (LDP). The application of relevant planning policy will assist in facilitating the achievement of the implementation milestones, where appropriate.

The LDP, a spatial reflection of the Community Plan, will set out what the Borough should look like and how land should be used and developed. It will form the basis of land-use planning and decision-making within the Borough.

⁴ Statement of Progress link: https://www.causewaycoastandglens.gov.uk/uploads/general/Final_SOP_Report_Nov_2019.pdf

⁵ Link to RSM UK Consulting LLP, Community Planning Data Analysis Baseline Report – Update October 2019 https://www.causewaycoastandglens.gov.uk/uploads/general/Final_-_CCG_Community_Planning_Update_08.10.19.pdf

The LDP Timetable sets out the indicative time frame for the key stages of Plan preparation.

The Council's Statement of Community Involvement in Planning (SCI) details how the Council will engage with the public and other key stakeholders throughout the Plan-making process.

Further information is available at www.causewaycoastandglens.gov.uk

DELIVERY PLAN ACTIONS - REVISED 2020

The revised Delivery Plan agreed by the Strategic Partnership provides a combination of actions to address the key long-term strategic outcomes supported with twelve Intermediate Outcomes.

This combined methodology has enabled the Strategic Partnership to build a robust revised Delivery Plan incorporating thirty-four actions delivered through an outcomes-based approach.

It is recognised that this Delivery Plan is a challenging proposition, especially in terms of the Covid-19 pandemic and the specific trials which may lie ahead. Never before has community collaboration and partnership working been more important. This revised Delivery Plan will provide an opportunity for collaborative partnership working to be embedded into the community planning process to assist in meeting the needs of the community. This Delivery Plan outlines key social, economic and environmental actions that will underpin Community Planning within the Causeway Coast and Glens area and for its continued success well into the future to create a better place for all.

The thirty-four actions agreed by the Strategic Partnership are outlined overleaf and include information on the following key headings for each action:

- Detail of Action
- Implementation Milestones
- Link to Community Plan
- Action Performance Measures
- Population Outcome Indicators for this Action – Baseline 2019
- Action Lead Organisation
- Partner Organisations
- Timeframe - (Short within 0-2 years / Medium 2-5 years / Long 5+ years)



A HEALTHY SAFE COMMUNITY



HEALTH & WELLBEING ACTIONS

- ACTION 1** Increase opportunities for participation in **Physical Activity and Wellbeing** initiatives, both indoor and outdoor, and to promote enjoyment of the natural environment of Causeway Coast and Glens.
- ACTION 2** Develop and deliver an **Age Friendly Charter** and programme of actions for the benefit of the resident population of Causeway Coast and Glens.
- ACTION 3** Establish a **Loneliness Network** for Causeway Coast and Glens to work together to increase opportunities for socialisation and to reduce the risk of and tackle loneliness across the generations.
- ACTION 4** Develop, lead, implement and support **Anti-Poverty Interventions** which tackle food, fuel and financial poverty and respond to local need with a particular emphasis on vulnerable communities.
- ACTION 5** Collaborative working and locality planning across statutory and voluntary sectors for the benefit of **Children and Young People** of Causeway Coast and Glens.
- ACTION 6** Increase uptake of **Obesity Prevention** programmes and encourage active participation by school aged children in both school and community settings.
- ACTION 7** Promote and encourage **Positive Mental Health** through participation in the Take 5 Steps to Wellbeing initiative spanning schools, workplaces and the community sector.
- ACTION 8** Enhance interagency cooperation to address and respond to the needs of those experiencing **Chronic Homelessness** in Causeway Coast and Glens.

ACTION 1

ACTION 1

Increase opportunities for participation in **Physical Activity and Wellbeing** initiatives, both indoor and outdoor, and to promote responsible and safe enjoyment of the natural environment of Causeway Coast and Glens. There will be a focus on traditionally under-represented groups including women and girls, people with a disability and people from areas of High Social Need in line with Sport NI Every Body Active (EBA) Strand 1.

POPULATION OUTCOME

A Healthy Safe Community- All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together.

OUTCOME 1

All people of the Causeway Coast and Glens benefit from improved physical health and mental well-being.

IMPLEMENTATION MILESTONES

- Complete and achieve the Key Performance Indicators for the EBA programme
- Implement the EBA Year 5 Action Plan
- Establish the Disability Sports Hub and associated disability awareness training for staff / volunteers
- Implement the Inclusive Cycling Project
- Deliver annual Easter Sport & Activity Camps and Summer Recreation Programmes
- Establish a Grassroots Sports / Activity Programme
- Establish a Developmental Sports Programme National Governing Bodies (NGBs) to increase local sports club membership
- Establish an Inclusive Activity Programme Disability Sport NI (DSNI) and Mae Murray Foundation
- Promotion and expansion of outdoor activities and initiatives – park runs, park walks, cycling initiatives, walking groups, Couch to 5K (C25K)
- Complete Play Audit
- Identify actions, recommendations from CC&G Play Audit

LINKAGES ACROSS PLAN

This means that:

2.2 Our children and young people will lead healthy and fulfilling lives

Also LINKS to:

- 6 Causeway Coast and Glens is widely recognised for its unique natural and built landscapes.
- 7 Causeway Coast and Glens has physical structures and facilities that further growth, access and connections.

ACTION PERFORMANCE MEASURES

How much did we do?

- Total Investment (Sport NI re: Every Body Active EBA)
- Overall Participant Numbers
- Numbers of Women / Girls participating
- Participants with a disability
- Participants from areas of greatest need
- Participants engaged in sustained activity

How well did we do it?

- % of participants enjoying taking part in sport / physical activity
- % of participants becoming members of sports clubs
- % of participants engaging in sport / physical activity on their own / non-club setting

Who is better off?

- Impact on Frequency of Participation i.e. increase in frequency of taking part in sport or physical activity
- Health Impact – People feel healthier i.e. participants health and fitness ‘much better’ or ‘slightly better’ after taking part
- Participants with more complex physical and support requirements are actively taking part in programmes

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Number of preventable deaths per 100,000 of the population including DEA rate comparisons

(Source: Standardised Death Rate - Preventable (Administrative Geographies) - NINIS Rolling average from 2013-2017)

- The standardised preventable death rate for Causeway Coast and Glens Borough Council was lower than the average for NI in 2013-2017 by 13%;
- Six of the seven DEAs within the Council area also had lower preventable death rates than the NI average;
- Bann DEA had the lowest preventable death rate at 145 deaths per 100,000 population, 34% lower than the equivalent figure for Coleraine DEA (220);

Percentage of people who participate in sport/physical activity in Causeway Coast and Glens

(Source: DfC – Engagement in culture, arts and leisure by adults in NI’s LGD 2014 areas 2017 – Table 3 – Participated in Sport - Rolling average from 2013/14-2015/16)

- the proportion of the population participating in sport and physical activity for Causeway Coast and Glens Borough Council (49%) was lower than the average for NI (54%) in 2013/14-2015/16 by 5%;
- Causeway Coast and Glens Borough Council recorded the joint second lowest participation rate of all eleven local authorities (along with Fermanagh and Omagh), with only Derry City and Strabane District Council area having a lower proportion (48%);
- Lisburn and Castlereagh City Council area recorded the highest proportion participating in sport and physical activity at 62%, which is 27% higher than the figure for Causeway Coast and Glens Borough Council (49%);

Standardised prescription rate for mood and anxiety disorders per 100,000 in Causeway Coast and Glens

(Source: Standardised mood and anxiety prescriptions - NINIS 2017)

- the standardised prescription rate for Causeway Coast and Glens Borough Council (208 prescriptions per 100,000 population) was slightly lower than the average for NI (213) in 2017;
- Fermanagh and Omagh and Lisburn and Castlereagh Council areas recorded the lowest prescription rate of all eleven local authorities (192 prescriptions per 100,000), which is 8% lower than Causeway Coast and Glens Borough Council;
- Belfast City Council area recorded the highest prescription rate for mood and anxiety disorder drugs at 248 per 100,000, which is 19% higher than the figure for Causeway Coast and Glens Borough Council;

ACTION LEADS

- Causeway Coast and Glens Borough Council - Sport & Wellbeing
- Sport NI

PARTNERS

- Sport NI
- Disability Sport NI
- Public Health Agency
- Northern Healthy Living Partnership
- Northern & Western Health and Social Care Trusts
- Local Sports Clubs
- Sports Advisory
- Community & Voluntary Sector
- Disability Groups & Clubs
- Mae Murray Foundation
- Autism NI
- Department of Agriculture, Environmental and Rural Affairs (DAERA)
- Causeway Coast and Glens Heritage Trust
- Binevenagh and Coastal Lowlands Landscape Partnership
- Waterways Ireland
- Leave No Trace Ireland
- Keep NI Beautiful
- Loughs Agency
- The National Trust

TIMEFRAME

Medium Term to Long Term i.e. 2 – 5 years / 5 years+ except for the EBA Programme which will be Short Term. Completes 31.03.21.

ACTION 2

ACTION 2

Develop and deliver an **Age Friendly Charter** and programme of actions for the benefit of the resident population of Causeway Coast and Glens.

POPULATION OUTCOME

A Healthy Safe Community- All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together.

OUTCOME 3

All people of the Causeway Coast and Glens can live independently as far as possible and access support services when they need it.

3.2 The people of Causeway Coast and Glens will be enabled to live independently.

IMPLEMENTATION MILESTONES

- Council and PHA to agree Age Friendly approach and process (taking cognisance of circumstances pertaining to COVID-19).
- Develop an Age Friendly Charter for the Borough (consideration to be given to linking with other charters being developed under the Community Plan).
- Map local baseline/existing Age Friendly assets (against the 8 World Health Organisation (WHO) Age Friendly themes/domains) within the Borough with Community Planning partners and others.
- Establish an Age Friendly Alliance with relevant partners across the Council.
- Explore options/opportunities to consult with older people in Year 2.
- Explore process and potential priorities for the development of Age Friendly Strategy in Year 2.
- Utilising mapping and a co-production approach explore potential opportunities to encourage and facilitate residents to participate in the development of 3-year Age Friendly actions plan (as per WHO model) for the Borough.
- Production of an Age Friendly Strategy
- Production of 3 year Age Friendly Action Plan
- In respect of all of the above ensure that any specific issues relating to people with dementia are taken into account and acted upon.
- The Community Planning Dementia Action Group will continue to meet in order to share information and progress actions pertaining to the needs of people living with dementia

LINKAGES ACROSS PLAN

This means that:

- 1.0 People of Causeway Coast and Glens benefit from improved physical health and mental wellbeing;
- 1.2 People of Causeway Coast and Glens will have increased opportunities to participate in social and creative activity

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of opportunities for participation in Health & Wellbeing initiatives
- Number of participants on Health & Wellbeing initiatives

How well did we do it?

- Age Friendly Charter in place
- Baseline mapped
- Age Friendly Alliance established
- Age Friendly Strategy developed
- Age Friendly 3 year Action Plan developed

Who is better off?

- Local council populations - fostering health & wellbeing and the participation of people as they age.
- Local council populations - areas are accessible, equitable, inclusive, safe, and secure, and supportive.
- Beneficiaries of health promotion and prevention or delay of the onset of disease and functional decline.
- People-centred services and support are available to enable recovery or to compensate for the loss of function so that people can continue to do the things that are important to them.

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Percentage of population aged 75 years or older living in own home

(Source: Department of Health: DoH 2019)

- Department of Health (DOH) estimates the 75+ population of the Causeway Coast and Glens Borough Council area to be 12,285 in total in 2019
- Statistics obtained from the DOH estimate the number of care home residents in Causeway Coast and Glens Borough Council aged 75+ years in 2019 to be 959.
- It has been assumed that 11,326 persons (i.e. 92% of the 12,285 75+ population) are not resident in care homes, and it would be expected that the majority of this number would live in their own homes.

Number of adults receiving personal care at home or self-directed support for personal care as a percentage of the total number needing care

(Source: Department of Health: DoH 2018) NI Wide – All HSC Trust Areas)

- the proportion of adults receiving personal care at home across NI (68%) in 2016 has increased by 1 percentage point to 69% in 2018

ACTION LEAD

- Causeway Coast and Glens Borough Council - Sport & Wellbeing

PARTNERS

- Public Health Agency
- Age Friendly Network NI
- Northern Healthy Living Partnership
- Sport NI
- Community & Voluntary Sector
- Western and Northern Health & Social Care Trusts (WHSC /NHSC)
- Health & Social Care Board (HSCB)
- Causeway Older Active Strategic Team (COAST)
- Age Friendly Working Groups (various throughout CC&G Borough)
- Alzheimer's Society

TIMEFRAME

Medium 2 - 5 years

ACTION 3

ACTION 3

Establish a **Loneliness Network** for Causeway Coast and Glens to work together to increase opportunities for socialisation and to reduce the risk of and tackle loneliness across the generations.

POPULATION OUTCOME

A Healthy Safe Community- All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together.

OUTCOME 1

All people of the Causeway Coast and Glens benefit from improved physical health and mental well-being.

1.3 The people of Causeway Coast and Glens will experience a reduction in levels of social isolation and deprivation across the area.

IMPLEMENTATION MILESTONES

- Development of Causeway Loneliness Network
- Set up Steering Group and Implementation Group
- Implementation of Loneliness Activities Programme
- Evaluation of Programme

LINKAGES ACROSS PLAN

This means that:

5.3 The Causeway Coast and Glens area will benefit from sustainable community and voluntary activities, leading to an increased sense of community belonging and resilience

ACTION PERFORMANCE MEASURES

How much did we do?

- Numbers of initiatives aimed at increasing social inclusion across the generations
- Participation numbers

How well did we do it?

- Percentage of people who feel connected to their community
- Percentage of high satisfaction wellbeing scores
- Percentage of people who have as much social contact as they would like

Who is better off?

- Evaluations of participant experiences / individual case studies

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Standardised prescription rate for mood and anxiety disorders per 100,000 in Causeway Coast and Glens (Source: *Standardised mood and anxiety prescriptions - NINIS 2017*)

- the standardised prescription rate for Causeway Coast and Glens Borough Council (208 prescriptions per 100,000 population) was slightly lower than the average for NI (213) in 2017;

- Fermanagh and Omagh and Lisburn and Castlereagh Council areas recorded the lowest prescription rate of all eleven local authorities (192 prescriptions per 100,000), which is 8% lower than Causeway Coast and Glens Borough Council;
- Belfast City Council area recorded the highest prescription rate for mood and anxiety disorder drugs at 248 per 100,000, which is 19% higher than the figure for Causeway Coast and Glens Borough Council;

Participation in Leisure, Arts and Cultural Activities, 2013/14- 2015/16

(Source: DfC – Engagement in culture, arts and leisure by adults in NI’s LGD 2014 areas 2017 – Table 1 – Engaged in culture, arts and leisure Rolling average from 2013/14-2015/16)

- the proportion of the population participating in leisure, arts and cultural activities for Causeway Coast and Glens Borough Council (88%) was lower than the average for NI (89%) in 2013/14-2015/16 by 1%
- Causeway Coast and Glens Borough Council recorded the lowest joint third participation rate of all eleven local authorities (along with Antrim and Newtownabbey), with just Belfast, Fermanagh and Omagh, and Mid Ulster having lower participation rates
- Lisburn and Castlereagh City Council area and Ards and North Down Council area recorded the joint highest proportion participating in leisure, arts and cultural activities at 94%, which is 6% higher than the figure for Causeway Coast and Glens Borough Council

ACTION LEAD

- Northern Health & Social Care Trust / Causeway Loneliness Network

PARTNERS

- Age Concern Causeway
- Causeway Rural and Urban Network (CRUN)
- Mae Murray Foundation
- Radius Housing
- Deafblind
- Northern Area Community Network (NACN)
- Parish Nursing, Limavady
- Northern Health & Social Care Trust
- Causeway Coast & Glens Borough Council
- Causeway Older Active Strategic Team (COAST)
- Public Health Agency
- Libraries NI
- Linking Generations NI
- Community & Voluntary Sector of Causeway Coast and Glens
- Community Network Organisations
- Building Communities Resource Centre (BCRC)
- Culture, Arts and Heritage Organisations

TIMEFRAME

Medium 2-5 years

ACTION 4

ACTION 4

Develop, lead, implement and support **Anti-Poverty Interventions** which tackle food, fuel and financial poverty and respond to local need with a particular emphasis on vulnerable communities.

POPULATION OUTCOME

A Healthy Safe Community- All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together

OUTCOME 1

All people of the Causeway Coast and Glens benefit from improved physical health and mental well-being

IMPLEMENTATION MILESTONES

- Arising from community and voluntary sector response to Covid-19 set up an Anti-poverty Stakeholder Steering Group bringing together local expertise from key stakeholders whose core work is to support people who are experiencing poverty in the Borough
- Engage with wider community and voluntary sector and relevant statutory stakeholders to develop a joined up area based action plan to address poverty and build resilience within the Borough
- Identification and mapping of the resources, interventions and supports available at present and the gaps in dealing with poverty related issues
- Deliver a communications and awareness campaign of the interventions and supports that are available to those experiencing poverty, targeted at individual residents as well as community and voluntary organisations.
- Develop better coordinated referral pathways to promote a joined-up 'whole person' approach including training / awareness sessions to community and voluntary organisations on how to effectively signpost

LINKAGES ACROSS PLAN

This means that:

- 1.3 There will be reduction in levels of social exclusion and deprivation
- 1.4 The people of CC&G will experience a reduction in levels of health and social inequalities

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of partnerships created
- Number of projects undertaken
- Number of people who receive information on financial wellbeing services
- Percentage increase in referrals to debt advice service
- Percentage increase in referrals to income & benefits maximisation advice service
- Percentage increase in referrals to money management/budgeting advice
- Percentage increase in access to food referrals

How well did we do it?

- Percentage of stakeholders reporting that they were satisfied with the quality of the engagement by the projects
- Percentage of people who received support/advice that felt they were treated well

Who is better off?

- Percentage of those receiving support who feel it helped them
- Percentage of those receiving support who feel more in control of their finances
- Percentage of those receiving support who experience a reduction in food poverty/insecurity

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Percentage of population living in absolute/relative poverty before housing costs

(Source: Poverty - Grouped Years NINIS (Administrative Geographies) Rolling average from 2015-16 to 2017-18)

- the proportion for Causeway Coast and Glens Borough Council for both relative (18%) and absolute poverty (16%) was higher than the average for NI (17% for relative and 15% for absolute)
- Causeway Coast and Glens Borough Council recorded the fourth highest relative poverty rate across all eleven local authorities, with just Belfast, Derry and Strabane and Fermanagh and Omagh with a higher percentage
- Causeway Coast and Glens Borough Council had the joint third highest percentage of population living in absolute poverty (along with Belfast and Newry, Mourne and Down), with just Derry and Strabane (19%) and Fermanagh and Omagh (17%) with a higher percentage of their population living in absolute poverty
- Lisburn and Castlereagh City Council area recorded the lowest rate for absolute and relative poverty (8% and 13% respectively), which are 8% and 5% lower than the figures for Causeway Coast and Glens Borough Council respectively

House Condition Survey 2016

(Source: Report published in May 2018 c/o CC&G BC)

- 7% of households were in fuel poverty in Causeway Coast and Glens Borough Council compared with the regional (NI) average of 22%

ACTION LEAD

- Causeway Coast and Glens Borough Council - Community Development

PARTNERS

- Department for Communities (DfC)
- Advice Organisations
- Foodbanks
- Other Community & Voluntary sector Organisations
- Public Health Agency (PHA)
- Northern Health & Social Care Trust (NHSCT)
- Western Health & Social Care Trust (WHSCT)
- Education Authority
- Causeway Coast and Glens Borough Council – Environmental Services

TIMEFRAME

Short 0-2 years

ACTION 5

ACTION 5

Collaborative working and locality planning across statutory and voluntary sectors for the benefit of **Children and Young People** of Causeway Coast and Glens.

POPULATION OUTCOME

A Healthy Safe Community- All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together.

OUTCOME 2

Our children and young people will have the very best start in life.

IMPLEMENTATION MILESTONES

- Consult with children and young people
- Undertake localised needs survey with children, young people, parents/carers
- Consideration of relevant trends reported in current NI Outcome Monitoring Report (Multi-agency Information to Support Integrated Planning for Children and Young People in NI)
- Consideration of children with complex needs e.g. supporting inclusion within mainstream family community events
- Development of Locality Action Plan
- Roll out Action Plan over 1,2 and 3 Year period
- Continued promotion and development of the CYPSP Causeway Locality Planning Group

LINKAGES ACROSS PLAN

This means that:

- 2.1 Our children and young people will have very best start in life with lifelong opportunities to fulfil their potential
- 2.2 Our children and young people will lead healthy and fulfilling lives

ACTION PERFORMANCE MEASURES

How much did we do?

- Numbers of events focused on actions for Children & Young People's (CYP) Health & Wellbeing
- Numbers of uptake of evidence-based Parenting /CYP Programmes
- Number of partnership meetings/events / Number of new Locality Planning Group (LPG) members
- Numbers of training/events focused on LPG member organisations

How well did we do it?

- Percentage of CYP responses to customised surveys
- Percentage of Parents/Carers' responses to customised surveys
- Percentage of organisations trained and supported delivering on evidence base parenting programmes
- Continued development and profile of Locality Planning Group (LPG) and commitment of partner organisations
- Percentage of practitioners attending training reporting greater level of awareness

Who is better off?

- Evaluations and feedback from CYP/parents/carers experiences
- Evaluations/feedback from LPG members

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Percentage of school leavers achieving Level 2 or above including English and Maths i.e. 5 GCSEs including Maths and English

(Source: Department of Education – School Leavers 2017/18 Statistical Bulletin)

- the proportion of school leavers in Causeway Coast and Glens Borough Council achieving Level 2 or above (70.6%) was the same as the average for NI (70.6%)
- Causeway Coast and Glens Borough Council recorded the median achievement rate of the eleven local authorities. Belfast City Council recorded the lowest achievement rate of 65.5%
- Lisburn and Castlereagh District Council area recorded the highest achievement figures of all local authorities (78.0%), which is 10% higher than the figure for Causeway Coast and Glens Borough Council

Percentage of babies born at low birth-weight

(Source: HSCIMS – Health Inequalities Annual Report 2018 Data Tables (2018))

- the proportion of babies born in NI at a low birth weight has remained constant for the last three recording periods (2015-18) at 6.3%.
- the proportion for Causeway Coast and Glens is 7%
- the proportion of babies born at low birth weight in NI has increased by 0.2 percentage points since 2014

ACTION LEAD

- Northern Health & Social Care Trust (NHSCT) / Causeway Children & Young People's Locality Group

PARTNERS

- Northern Health & Social Care Trust (NHSCT)
- Children & Young People's Strategic Partnership (CYPSP)- Outcomes and Locality Groups
- Northern Childcare Partnership
- Public Health Agency (PHA)
- CYPSP Safeguarding Board NI
- CCMS / Education Authority /Schools
- Surestart
- Family Support Hubs
- Early Years Organisations
- Playboard
- Mae Murray Foundation
- Community & Voluntary Sector

TIMEFRAME

Medium 2-5 years

ACTION 6

ACTION 6

Increase uptake of **Obesity Prevention** programmes and encourage active participation by school aged children in both school and community settings.

POPULATION OUTCOME

A Healthy Safe Community- All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together

OUTCOME 2

Our children and young people will have the very best start in life.

IMPLEMENTATION MILESTONES

- Identified as a priority for action within the Sport & Wellbeing and Northern Healthy Lifestyles Partnership (NHLP) Action Plans
- Initiatives and intervention programmes developed
- These initiatives detailed within the appropriate Action Plans
- Delivery of these initiatives and intervention programmes within Primary School / Community settings
- Establish a Schools' Obesity Prevention programme / Healthy Lifestyle programme in partnership i.e. Sport & Wellbeing / Community Development / Environmental Services / Sport NI / NHLP / local schools; based upon sport, activity, and nutrition attributes e.g. healthy breaks, daily mile, healthy lunches boxes, cycling to school etc.

LINKAGES ACROSS PLAN

This means that:

2.2 Our children and young people will lead healthy and fulfilling lives

Also LINKS to:

1 All people of Causeway Coast and Glensway Coast and Glens benefit from improved physical health and mental wellbeing

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of participants on Obesity Prevention initiatives
- Number of opportunities for participation in Obesity Prevention initiatives

How well did we do it?

- Northern Healthy Lifestyles Partnership Action Plan (NHLP) in place
- Sport & Wellbeing Action Plan in place
- Obesity Prevention initiatives detailed within Action Plans
- Delivery model developed
- Schools-based Obesity Prevention Programmes developed

Who is better off?

- Children – reduction in levels of obesity by 3% and overweight and obesity by 2% by 2022 (Obesity Framework 2012 – 2022, PHA)

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Percentage of people who participate in sport/physical activity in Causeway Coast and Glens

(Source: DfC – Engagement in culture, arts and leisure by adults in NI LGD 2014 areas 2017 – Table 3 – Participated in Sport - Rolling average from 2013/14-2015/16)

- the proportion of the population participating in sport and physical activity for Causeway Coast and Glens Borough Council (49%) was lower than the average for NI (54%) in 2013/14-2015/16 by 5%;
- Causeway Coast and Glens Borough Council recorded the joint second lowest participation rate of all eleven local authorities (along with Fermanagh and Omagh), with only Derry City and Strabane District Council area having a lower proportion (48%);
- Lisburn and Castlereagh City Council area recorded the highest proportion participating in sport and physical activity at 62%, which is 27% higher than the figure for Causeway Coast and Glens Borough Council (49%);

Percentage of children at Year 1 of Primary School and Year 8 who are obese

(Source: HCSIMS – Heath Inequalities Annual Report 2019 Data Tables)

- Causeway Coast & Glens District Council by DEA level Primary 1 pupils overweight and obese (2013/14 – 2017/18)
 - Benbradagh 24.1% - 27%
 - Bann 18.1% - 21%
 - Causeway 21.1% - 24%
 - The Glens 21.1% - 24%
 - Limavady 24.1% - 27%
 - Coleraine 24.1% - 27%
 - Ballymoney 21.1% - 24%

'Mapping Primary 1 obesity / overweight by DEA, September 2019, PHA'

- Causeway Coast & Glens District Council by DEA level Year 8 pupils overweight and obese (2013/14 – 2017/18)
 - Benbradagh 30% - 33.9%
 - Bann 26% - 29.9%
 - Causeway 30% - 33.9%
 - The Glens 26% - 29.9%
 - Limavady 30% - 33.9%
 - Coleraine 30% - 33.9%
 - Ballymoney 30% - 33.9%

'Mapping Year 8 obesity / overweight by DEA, November 2019, PHA'

ACTION LEAD

- Causeway Coast & Glens Borough Council - Sport & Wellbeing

PARTNERS

- Sport NI
- CCMS / Education Authority / Local Schools
- Northern Healthy Lifestyles Partnership (NHLP)
- Public Health Agency
- Northern Health & Social Care Trust
- School of Nursing for Causeway
- Western Health & Social Care Trust

TIMEFRAME

Medium (2-5 years) to Long (>5 years)

ACTION 7

ACTION 7

Promote and encourage **Positive Mental Health** through participation in the Take 5 Steps to Wellbeing initiative spanning schools, workplaces and the community sector. Promote and encourage Positive Mental Health through participation in the Take 5 Steps to Wellbeing initiative spanning schools, workplaces and the community sector – a self-care approach to maintaining positive wellbeing – Connect, Keep Learning, Be Active, Take Notice and Give.

POPULATION OUTCOME

A Healthy Safe Community- All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together.

OUTCOME 1

All people of the Causeway Coast and Glens benefit from improved physical health and mental well-being.

IMPLEMENTATION MILESTONES

- Active participation in the NHST wide Take Five Working Group
- Task and finish groups established to look at Schools; Workplaces and Community Sector
- Action Plan Development
- Roll out the Action Plan over 1/ 2 and 3 year period. This should include training and development opportunities for each of the sectors as required

LINKAGES ACROSS PLAN

This means that:

- 3.1 The people of Causeway Coast and Glens area will be supported in making healthy lifestyle choices which protect and enhance their physical and mental health and wellbeing

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of Take Five Steps to Wellbeing Initiatives across communities
- Participation numbers
- Number of Schools becoming Take Five Schools
- Number of Take Five Businesses

How well did we do it?

- Percentage of people who know what the Take Five steps to Wellbeing are

Who is better off?

- Evaluations and feedback from individuals within schools, workplaces and community sector

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Standardised prescription rate for mood and anxiety disorders per 100,000 in Causeway Coast and Glens (Source: *Standardised mood and anxiety prescriptions - NINIS 2017*)

- the standardised prescription rate for Causeway Coast and Glens Borough Council (208 prescriptions per 100,000 population) was slightly lower than the average for NI (213) in 2017;
- Fermanagh and Omagh and Lisburn and Castlereagh Council areas recorded the lowest prescription rate of all eleven local authorities (192 prescriptions per 100,000), which is 8% lower than Causeway Coast and Glens Borough Council;
- Belfast City Council area recorded the highest prescription rate for mood and anxiety disorder drugs at 248 per 100,000, which is 19% higher than the figure for Causeway Coast and Glens Borough Council;

Number of preventable deaths per 100,000 of the population including DEA rate comparisons (Source: *Standardised Death Rate - Preventable (Administrative Geographies) - NINIS Rolling average from 2013-2017*)

- The standardised preventable death rate for Causeway Coast and Glens Borough Council was lower than the average for NI in 2013-2017 by 13%;
- Six of the seven DEAs within the Council area also had lower preventable death rates than the NI average;
- Bann DEA had the lowest preventable death rate at 145 deaths per 100,000 population, 34% lower than the equivalent figure for Coleraine DEA (220);

ACTION LEAD

- Northern Health & Social Care Trust (NHSCT)

PARTNERS

- Causeway Coast & Glens Borough Council
- Education Authority / CCMS
- Sport NI
- Public Health Agency
- Libraries NI
- Volunteer Now
- Impact NI
- Health & Social Care Board
- Northern Area Community Network (NACN)
- Cookstown & Western Shores Area Network (CWSAN)
- Community & Voluntary Sector Organisations

TIMEFRAME

Medium 2-5 years

ACTION 8

ACTION 8

Enhance interagency cooperation to address and respond to the needs of those experiencing **Chronic Homelessness** in Causeway Coast and Glens. Chronic Homelessness is defined as 'a group of individuals with very pronounced and complex support needs who find it difficult to exit from homelessness' (Ending Homelessness Together' Homelessness Strategy for NI 2017-22 c/o Housing Executive NI).

POPULATION OUTCOME

A Healthy Safe Community- All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together.

OUTCOME 3

All people of the Causeway Coast and Glens can live independently as far as possible and access support services when they need it.

IMPLEMENTATION MILESTONES

- Identify relevant data sets collected across community planning partners engaging with/ providing services to chronic homeless individuals/ household. This will contribute to Housing Executive (HE) baseline data and understanding of the scale of chronic homelessness presented to all agencies.
- Identify and promote good practice and ensure that staff across all agencies has sufficient knowledge to ensure appropriate and timely signposting for individuals so they have access to the help they require.

LINKAGES ACROSS PLAN

This means that:

- 1.3 There will be reduction in levels of social exclusion and deprivation
- 1.4 The people of CC&G will experience a reduction in levels of health and social inequalities
Links to Community Planning Infrastructure and Environment Action – to meet local housing need

ACTION PERFORMANCE MEASURES

How much did we do?

- Up-to-date baseline established
- Number of homelessness presenting locally
- Number awarded Full Duty Applicant (FDA)
- Number identified as chronic homeless
- Extent of appropriate signposting activity

How well did we do it?

- Percentage of those presenting assisted
- Percentage take-up of assistance by those presenting
- Reduction in numbers presenting as homeless across defined categories
- Percentage engagement of appropriate statutory partners

Who is better off?

- Number /reduction of homelessness within Causeway Coast and Glens area -case histories
- Shared responsibilities of statutory agencies in responding to homelessness

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

No. of homelessness presenters in Causeway Coast and Glens and those awarded FDA (Full Duty Applicant) (Source: Housing Executive NI 2019)

- The number of households presenting as homeless has remained fairly static between March 2018/19 with 1001 at March 2019 compared to 1002 in 2017/18
- There has been a small decrease in applicants being awarded FDA status over the same period – 689 in 2018/19 compared with 716 in 2017/18

ACTION LEAD

- NI Housing Executive (Place Shaping North)

PARTNERS

- Causeway Coast & Glens Borough Council
- Northern Health & Social Care Trust
- Western Health & Social Care Trust
- Public Health Agency
- Department for Communities (DfC)
- PSNI
- NI Fire & Rescue Service

TIMEFRAME

Short to Medium

COMMUNITY SAFETY / COMMUNITY ACTIONS

- ACTION 9** **Multi- Agency Support Hub** to facilitate an interagency approach to reduce risks for vulnerable individuals within our society.
- ACTION 10** Operational actions to safeguard and address community concerns about online safety through the **Cyber-Safe Partnership**.
- ACTION 11** Provision of a borough wide inclusive, participative engagement platform - **Community Engagement Platform** - to connect citizens' voices to local decision-making bodies, including **Youth Voice**.
- ACTION 12** Agencies working in partnership to promote and establish **Shared Public Spaces** across Causeway Coast and Glens.
- ACTION 13** Organisations working collaboratively to provide development opportunities and **Support to the Community and Voluntary Sector** on a borough wide basis.
- ACTION 14** **Volunteering Models for Health and Wellbeing** - to develop partnership working across primary health care providers, statutory agencies and communities and volunteers for the benefit of all.
- ACTION 15** Develop **Road Safety Partnerships** to work together with schools and communities to target those identified as most at risk of road traffic collisions and to deliver the 'Your Choice' Road Safety Programme.
- ACTION 16** **Accidental Fire Prevention** - targeted activity to individual dwellings across identified areas at more risk of accidental fire than others.

ACTION 9

ACTION 9

Facilitate a **Multi-Agency Support Hub** to monitor and evaluate effective information sharing, enable focused decision making for early intervention and appropriate actions to reduce vulnerability of individuals and the risk for victims and their families and as a result increase public safety in the Causeway Coast and Glens area.

POPULATION OUTCOME

A Healthy Safe Community- All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together

OUTCOME 4

The Causeway Coast and Glens area feels safe.

IMPLEMENTATION MILESTONES

- Consolidate the work of CC&G Multi-agency Support Hub to date
- Align Support Hubs across all NI Hubs – eleven in total
- Benchmark in terms of sustainability / resources

LINKAGES ACROSS PLAN

This means that:

- 4.1 People in CC&G experience a reduction in levels of crime
- 4.2 People in CC&G area benefit from a reduction in fear of crime

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of Support Hub meetings
- Number of all referrals, number accepted
- Number not accepted & sign posted elsewhere
- Number of Early Intervention Sub-group meetings attended

How well did we do it?

- Percentage of open actions or interventions now completed (PSNI)
- Percentage of actions or interventions now completed (Partners)
- Percentage increase in new projects proposed to Early Intervention Sub-group

Who is better off?

- % of persons of concern who show a decrease in incidents involving them since accepted into the Hub
- Good news stories / evaluations

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Percentage of people reporting that fear of crime has a minimal impact on their quality of life

(Source: DOJ R&S Bulletin 3/2019 Perceptions of Crime: Findings from the 2017/2018 NI Crime Survey – Data Tables)

- the proportion of the population in Causeway Coast and Glens Borough Council which reported fear of crime as having a minimal impact (79%) was higher than the average for NI (74%)
- Antrim and Newtownabbey Council area recorded the lowest proportion of all local authorities (67%), which is 12% lower than the figure for Causeway Coast and Glens Borough Council

Recorded Crime

(Source: Recorded Crime (Administrative geographies) - NINIS 2017)

- the total number of crimes recorded in Causeway Coast and Glens Borough Council in 2017 was 5,798. If figures for Belfast are removed, the average number of recorded crimes for the remaining ten local authorities is 6,596, which is 14% higher than the Causeway Coast and Glens Borough Council figure. Including Belfast, the average number of recorded crimes rises to 8,936
- Fermanagh and Omagh District Council recorded the lowest number of recorded crimes of the eleven local authorities at 4,272, which is 26% lower than Causeway Coast and Glens Borough Council
- Belfast City Council area recorded the highest number of crimes in 2017, significantly more than the other ten local authorities (32,341), and higher than the figure for Causeway Coast and Glens Borough Council

ACTION LEADS

- Causeway Coast and Glens Borough Council – Policing & Community Safety Partnership (PCSP)
- Police Service of NI (PSNI)

PARTNERS

- Causeway Coast and Glens Borough Council (PCSP)
- Police Service NI
- NI Ambulance Service
- NI Fire & Rescue Service
- Probation Board for NI
- Youth Justice Agency
- Western Health & Social Care Trust
- Northern Health & Social Care Trust
- NI Housing Executive
- Education Authority
- Community & Voluntary Sector

TIMEFRAME

Short 0-2 years

ACTION 10

ACTION 10

Operational actions to safe guard and address community concerns about online safety through the **Cyber-Safe Partnership** – a range of cyber safety initiatives to counter the dangers of sexting, grooming, cyber bullying, scams -financial, romantic and emotional -and to increase knowledge of the support that is available.

POPULATION OUTCOME

A Healthy Safe Community- All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together.

OUTCOME 4

The Causeway Coast and Glens area feels safe.

IMPLEMENTATION MILESTONES

- Support packs to circulate from postponed parents' cyber safety events from March 2020 - circulate electronically to schools
- Actions for children and Surestart schemes throughout the Borough
- Circulate to social media outlets e.g. PCSP Facebook , Council website
- Working group partner National Society for the Prevention of Cruelty to Children (NSPCC) to organise webinar designed for parents
- Virtual Cyber Safety partnership meetings continue
- Continue to take advice and share information to help and support residents of Causeway Coast and Glens
- Distribution of support information in relation to Cyber Safety e.g. Digi Pal training resource

LINKAGES ACROSS PLAN

This means that:

- 4.1 People in Causeway Coast and Glens experience a reduction in levels of crime
- 4.2 People in Causeway Coast and Glens area benefit from a reduction in fear of crime

Also LINKS to:

- 2 Our children and young people will have the very best start in life

ACTION PERFORMANCE MEASURES

How much did we do?

- Number attending events
- Number of events
- Numbers participating in training

How well did we do it?

- Percentage of attendees satisfied with quality of event

Who is better off?

- Percentage of attendees with better understanding of online safe behaviour
- Percentage of attendees with better understanding of support available

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Percentage of people reporting that fear of crime has a minimal impact on their quality of life

(Source: DOJ R&S Bulletin 3/2019 Perceptions of Crime: Findings from the 2017/2018 NI Crime Survey – Data Tables)

- the proportion of the population in Causeway Coast and Glens Borough Council which reported fear of crime as having a minimal impact (79%) was higher than the average for NI (74%)
- Antrim and Newtownabbey Council area recorded the lowest proportion of all local authorities (67%), which is 12% lower than the figure for Causeway Coast and Glens Borough Council

Recorded Crime *(Source: Recorded Crime (Administrative geographies) - NINIS 2017)*

- the total number of crimes recorded in Causeway Coast and Glens Borough Council in 2017 was 5,798. If figures for Belfast are removed, the average number of recorded crimes for the remaining ten local authorities is 6,596, which is 14% higher than the Causeway Coast and Glens Borough Council figure. Including Belfast, the average number of recorded crimes rises to 8,936
- Fermanagh and Omagh District Council recorded the lowest number of recorded crimes of the eleven local authorities at 4,272, which is 26% lower than Causeway Coast and Glens Borough Council
- Belfast City Council area recorded the highest number of crimes in 2017, significantly more than the other ten local authorities (32,341), and higher than the figure for Causeway Coast and Glens Borough Council

ACTION LEAD

- Causeway Coast and Glens Borough Council – Policing & Community Safety Partnership (PCSP)

PARTNERS

- Education Authority / CCMS
- Schools
- NSPCC
- Western Health & Social Care Trust
- Libraries NI
- Northern Health & Social Care Trust
- NEXUS NI
- Youth Justice Agency
- Community and Voluntary Sector of Causeway Coast and Glens

TIMEFRAME

Short 0-2 years

ACTION 11

ACTION 11

Provision of a borough wide inclusive, participative engagement platform - **Community Engagement Platform** - to connect citizens' voices to local decision-making bodies, including **Youth Voice**.

POPULATION OUTCOME

A Healthy Safe Community- All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together.

OUTCOME 5

The Causeway Coast and Glens area promotes and supports positive relationships.

IMPLEMENTATION MILESTONES

Opportunities to enhance quality and effectiveness of interaction by building relationships, sharing expertise and skills, stream-lining consultations:-

- To hold regular Community Engagement Platform meetings and events for the purposes of consultation and engagement,
- To agree Community and Voluntary representation to the Community Planning Partnership with nominations occurring on an annual basis
- To provide a model of engagement for other communities of interest e.g. business sector
- To further develop engagement opportunities with young people of CC&G through a 'Youth Voice' initiative

LINKAGES ACROSS PLAN

This means that:

- 5.1 There will be increased collaborative working across the Causeway Coast and Glens
Also provides a platform for consultation / engagement for Community Planning partners across all themes of the Community Plan

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of meetings /events
- Attendance figures for individuals and groups including young people
- Number of statutory agencies engaged
- Appointment of C&V representatives and their attendance to Community Planning meetings

How well did we do it?

- Percentage of individuals/young people attending from each DEA
- Percentage of repeat attendees
- Percentage of groups represented according to category/theme of their work in the community

Who is better off?

- Evaluations of participant experiences using a range of methodologies e.g. surveys, 'Talking Wall', focus groups

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

A Respect Index

(Source: PFG 2016-21 Measurement Annex -- May 2019 – NI Life and Times Survey)

- The percentage of the NI population in 2016 who felt respected was 28. This increased by 9 percentage points in 2017 to 37%
- NIFRS has announced an 87% increase in NI fires caused by smoking materials during the Covid-19 pandemic so far, compared to the same period in 2019. (Source: NIFRS Fire Safety Week 2020 News Release Oct. 2020)

Active Volunteering *(Source: Volunteers - Administrative Geographies 2017)*

- just over one quarter of the population in NH SCT reported that they had volunteered within the previous year (27%). The NI average for volunteering was also 27%.
- the South Eastern Health and Social Care Trust recorded the highest proportion involved in volunteering within the previous year 29%, which was 2% higher than the NI average

ACTION LEAD

- Causeway Coast and Glens Borough Council - Community Development

PARTNERS

- Community & Voluntary Sector
- Community Networks
- The Education Authority - Youth Service
- Department for Communities (DfC)
- All Community Planning Statutory Partners
- Area Learning Communities

TIMEFRAME

Short to Medium Term (0-2 years and 2-5 years)

ACTION 12

ACTION 12

Facilitation of a statutory Cohesion Group made up of a range of relevant agencies to work together in partnership to identify, monitor and proactively plan and address issues in areas where there may be heightened tensions in **Public Shared Spaces** throughout the Causeway Coast and Glens Borough. The Group will work collaboratively to ensure that public spaces within Causeway Coast and Glens are shared and accessible to all.

POPULATION OUTCOME

A Healthy Safe Community- All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together.

OUTCOME 5

The Causeway Coast and Glens area promotes and supports positive relationships.

IMPLEMENTATION MILESTONES

- Facilitate interagency meetings of the statutory Cohesion Group
- Identify any additional interagency partners / members that should be represented
- Encourage statutory agencies to continue to engage and share information
- Identify specific issues where collaborative working will benefit group members and their services to the public
- Continue to implement pro-active and reactive methods for addressing identified issues
- Provide collaborative support in local communities where groups are addressing local issues so that their area is safer and more welcoming to all
- Develop and deliver projects that could be implemented through the inter agency group that will contribute to safer and more cohesive communities.

LINKAGES ACROSS PLAN

This means that:

- 5.1 There will be increased collaborative working across the Causeway Coast and Glens
- 5.2 There will be increased promotion and sharing of community space across Causeway Coast and Glens

Also LINKS to:

- 4 The Causeway Coast and Glens area feels safe

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of interagency meetings
- Number of statutory agencies / areas represented
- Number of information / communications / emails to group in absence of monthly meetings.
- Number of areas supported

How well did we do it?

- Percentage of statutory agencies continuing to participate on the group.
- Percentage of groups / areas engaged with statutory agencies
- Number of responses / support initiatives delivered - evaluations

Who is better off?

- Number of complaints comparison re: contentious issues from previous years
- Number of call-outs for NIFRS and PSNI
- Engagement with groups in local areas
- Costs to statutory agencies in responding to issues dealt with by the Cohesion Group

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Percentage of population that think all leisure centres, parks, libraries and shopping centres in their areas are 'shared and open' to all

(Source: NI Life and Times Survey - Rolling average from 2015 - 2017)

- This indicator shows the total proportion of residents living in Causeway Coast and Glens Borough Council that answered "yes definitely" to questions that asked if amenities including leisure centres, parks, libraries and shopping centres are shared spaces and are open to all.
- Parks scored the lowest proportion of residents (70.5%), indicating that approximately 30% of the population do not definitely feel that parks are shared and open to all. This is slightly higher than the average figure for NI (69.3%)
- Approximately 71% of the Causeway Coast and Glens Borough Council population stated, "Yes Definitely" in response to "Do you think that shopping centres in this area are 'shared and open' to all?", which is 5% lower than the NI average figure of 76%

A Respect Index

(Source: PfG 2016-21 Measurement Annex -- May 2019 - NI Life and Times Survey)

- The percentage of the NI population in 2016 who felt respected was 28. This increased by 9 percentage points in 2017 to 37%

ACTION LEAD

- Causeway Coast and Glens Borough Council – Good Relations

PARTNERS

- Causeway Coast and Glens Borough Council Good Relations/ Environmental Services
- Causeway Coast and Glens Borough Council Policing & Community Safety Partnership
- NI Housing Executive
- PSNI
- Education Authority
- NI Fire & Rescue Service
- Dept. for Infrastructure (DfI)

TIMEFRAME

Medium Term 2-5 years

ACTION 13

ACTION 13

Collaborative actions to strengthen and **Support the Community and Voluntary Sector** in Causeway Coast and Glens - facilitation of partnership working of community network / volunteer support organisations and others to work together to identify and meet ongoing support needs of the community and voluntary sector.

POPULATION OUTCOME

A Healthy Safe Community- All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together.

OUTCOME 5

The Causeway Coast and Glens area promotes and supports positive relationships.

IMPLEMENTATION MILESTONES

- Regular collaboration meetings between organisations providing support to community and voluntary sector organisations in Causeway Coast and Glens to share information, identify sector support needs and agree collaborative actions to develop the capability of the sector.
- Targeted actions to strengthen the capability of the community and voluntary sector including provision of training, networking and sharing of good practice opportunities.

LINKAGES ACROSS PLAN

This means that:

- 5.1 There will be increased collaborative working across the Causeway Coast and Glens
- 5.2 There will be increased promotion and sharing of community space across Causeway Coast and Glens

Also LINKS to:

strengthened communities with positive influence for all themes and outcomes of the Community Plan

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of meetings/ events
- Number of collaborative initiatives
- Number of participating community groups

How well did we do it?

- Percentage attendance/categorisation of members

Who is better off?

- Evaluation / planned actions of groups receiving collaborative support from forum members

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

A Respect Index

(Source: PfG 2016-21 Measurement Annex -- May 2019 – NI Life and Times Survey)

- The percentage of the NI population in 2016 who felt respected was 28. This increased by 9 percentage points in 2017 to 37%

Active Volunteering

(Source: Volunteers - Administrative Geographies 2017)

- just over one quarter of the population in NHST reported that they had volunteered within the previous year (27%). The NI average for volunteering was also 27%.
- the South Eastern Health and Social Care Trust recorded the highest proportion involved in volunteering within the previous year 29%, which was 2% higher than the NI average

ACTION LEAD

- Causeway Coast and Glens Borough Council – Community Development

PARTNERS

- Causeway Coast and Glens Borough Council
- Community Network Organisations
- Volunteer Support Organisations
- Other Community Planning Partners

TIMEFRAME

Short/Medium Term (0-2 years and 2-5 years)

ACTION 14

ACTION 14

Volunteering Models for Health and Wellbeing - to develop partnership working across primary health care providers, statutory agencies and communities and volunteers for the benefit of all. The Causeway Primary Care Multidisciplinary Team Community and Voluntary Steering Group works collaboratively in the Causeway area. The group which involves the community and voluntary sector, statutory sector and local GPs supports partnership working between primary care and the voluntary and community sector to maximise opportunities to support the local community. In working to agree priorities of need and identifying gaps in available support, the group aims to provide innovative responses which will involve the local community.

POPULATION OUTCOME

A Healthy Safe Community- All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together.

OUTCOME 5

The Causeway Coast and Glens area promotes and supports positive relationships.

IMPLEMENTATION MILESTONES

- Establish the Causeway Primary Care Multidisciplinary Team (MDT) Community and Voluntary Steering Group
- Share knowledge and information
- Identify and agree priority of need
- Identify gaps in available support

LINKAGES ACROSS PLAN

This means that:

- 5.1 There will be increased collaborative working across the Causeway Coast and Glens
- 5.3 CC&G area will benefit from sustainable community and voluntary activities, leading to an increased sense of community belonging and resilience

Also LINKS to:

- 3 All people of CC&G can live independently as far as possible and access support services when they need it

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of voluntary/community organisations working in partnership with the Multi
- Disciplinary Teams
- Number of initiatives undertaken
- Number of people who receive information about community support

How well did we do it?

- Percentage of partners/stakeholders reporting that they are satisfied with their engagement in the group
- Percentage of partners/stakeholders who report having gained knowledge and information as a result of participation in the group
- Percentage of people satisfied with the quality of information received about support in the community

Who is better off?

- Percentage of stakeholders/partners who feel more integrated with primary care services
- Percentage of stakeholders/partners enabled to participate in initiatives with MDT colleagues
- Percentage of people who are more engaged in community initiatives as Volunteers or Participants

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Number of adults receiving personal care at home or self-directed support for personal care as a percentage of the total number needing care

(Source: Department of Health: DoH 2018) NI Wide - All HSC Trust Areas)

- the proportion of adults receiving personal care at home across NI (68%) in 2016 has increased by 1 percentage point to 69% in 2018

Active Volunteering

(Source: Volunteers - Administrative Geographies 2017)

- just over one quarter of the population in Northern Health & Social Care Trust (NHSCT) reported that they had volunteered within the previous year (27%). The NI average for volunteering was also 27%.
- the South Eastern Health & Social Care Trust (SHSCT) recorded the highest proportion involved in volunteering within the previous year 29%, which was 2% higher than the NI average

ACTION LEADS

- Northern Health & Social Care Trust (NHSCT)
- Health & Social Care Board (HSCB)

PARTNERS

- Causeway GP Federation
- Causeway Coast & Glens Borough Council
- Community Network Organisations
- Volunteer Support Organisations
- Community & Voluntary Sector
- Support Organisations for Older People
- Programme Organisations
- Networks Involving Communities for Health Improvement - NICH

TIMEFRAME

Medium 2-5 years

ACTION 15

ACTION 15

Develop Road Safety Partnerships to work together with schools and communities to target those identified as most at risk of road traffic collisions and to deliver the 'Your Choice' Road Safety Programme.

POPULATION OUTCOME

A Healthy Safe Community- All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together.

OUTCOME 4

The Causeway Coast and Glens area feels safe

IMPLEMENTATION MILESTONES

- Development of a minimum of two additional Road Safety Partnerships in 2020-21
- Delivery of at least five 'Your Choice' Virtual Reality Road Safety programmes annually
- Continuation of Road Safe Roadshows across Causeway Coast and Glens

LINKAGES ACROSS PLAN

This means that:

- 4.3 The people of Causeway Coast and Glens will experience improved safety in the home, in the community and in public spaces

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of 'Your Choice' programmes delivered annually
- Number of young people participating'
- Number of schools and other organisations participating

How well did we do it?

- Achievement of an acknowledged change in driving behaviours from at least 1 in every 3 of the audience who attend a NIFRS 'Your Choice' programme

Who is better off?

- Reduction in the numbers of people Killed/Seriously Injured (KSI) as result of Road Traffic Collisions in Causeway Coast and Glens

OUTCOME INDICATORS FOR THIS ACTION - BASELINE 2019

PSNI Police Recorded Injury Road Traffic Collisions and Casualties 2019

(Source: Key Statistics Report, 1st January 2019 - 31st December 2019)

- Causeway Coast and Glens Borough Council is within the top six local government areas for those Killed or Seriously Injured (KSI) in a Road Traffic Collision
- In 2019 Causeway Coast and Glens Borough Council had the highest number of road deaths with 9 fatalities

ACTION LEAD

- NI Fire & Rescue Service - Prevention and Protection (Coleraine District)

PARTNERS

- PSNI
- NI Ambulance Service
- CCMS / Education Authority / Secondary Schools
- Irish Football Association
- FE Sector - Northern Regional College
- Community & Voluntary Sector

TIMEFRAME

Medium 2-5 years

ACTION 16

ACTION 16

Accidental Fire Prevention - targeted activity to individual dwellings across identified areas at more risk of accidental fire than others.

POPULATION OUTCOME

A Healthy Safe Community- All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together.

OUTCOME 4

The Causeway Coast and Glens area feels safe

IMPLEMENTATION MILESTONES

Collaborative initiative to deliver a three year targeted programme of Fire Safety Advice in areas of risk:-

- 2020-2021 Rathbrady (632 households)
- 2021-2022 Coolessan (672 households) & Roeside (796 households)
- 2022-2023 Central (1060 households)

LINKAGES ACROSS PLAN

This means that:

- 4.3 The people of Causeway Coast and Glens will experience improved safety in the home, in the community and in public spaces

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of households in each Super Output Area (SOA) visited
- Number of smoke alarms fitted

How well did we do it?

- Reduction of the overall risk in identified Strategic Targeting of Areas at Risk (STAR) areas

Who is better off?

- The occupiers of the homes in each SOA – reduction in number of accidental dwelling fires

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Number of accidental dwelling fires in Causeway Coast and Glens

(Source: NIFRS Data Processing and Analysis Hub 5 Year 2019 Incident Data)

- Between 2014/15 and 2018/19 the number of accidental dwelling fires in Causeway Coast and Glens Borough Council has ranged between 60 and 69. The number of accidental dwelling fires in 2018/19 (66 fires) is 4% (3 fires) lower than 2014/15 (69 fires)
- The number of accidental dwelling fires in NI (2018/19) has decreased by 10% since the 2013/14 from 898 to 809
- NIFRS has announced an 87% increase in NI fires caused by smoking materials during the Covid-19 pandemic so far, compared to the same period in 2019. (Source: NIFRS Fire Safety Week 2020 News Release Oct. 2020)

ACTION LEAD

- Northern Ireland Fire and Rescue Service

PARTNERS

- Causeway Coast and Glens Borough Council
- Causeway Older Active Strategic Team (COAST)
- Good Morning Initiatives in Causeway Coast and Glens
- Northern Health & Social Care Trust
- Western Health & Social Care Trust
- Community & Voluntary Sector
- Community Planning Partners

TIMEFRAME

Medium 2-5 years

A group of five people (three women and two men) are standing on the deck of a boat. They are gathered around a large tablet mounted on a metal stand, looking at the screen. The man on the far right is gesturing towards the tablet. The background features a dramatic coastline with a large, dark rock formation topped by a ruined stone building, likely a castle or monastery, under a blue sky with white clouds. The water is a vibrant turquoise color.

A SUSTAINABLE ACCESSIBLE ENVIRONMENT

INFRASTRUCTURE/ENVIRONMENT ACTIONS

- ACTION 17** Create opportunities to explore, develop and maintain **public spaces** throughout the Causeway Coast and Glens area
- ACTION 18** Review the mechanisms to meet **local housing need** and provide suitable accommodation
- ACTION 19** Promote and deliver sustainability with individuals, partners and the wider community to promote and deliver the '**LiveSmart**' strategy
- ACTION 20** Establish a Working Group to identify key **local transport** concerns around rural connectivity and to consider/contribute to emerging proposals aimed at improving integration of transport services
- ACTION 21** Promote and encourage local residents and visitors to take pride and enhance the **natural and built environment** within the Causeway Coast and Glens area
- ACTION 22** Implement initiatives on protected **natural heritage** areas in the Causeway Coast and Glens area

ACTION 17

ACTION 17

To create opportunities to explore, develop and maintain **public spaces** with a focus on people, wildlife and outdoor recreation across the Causeway Coast and Glens area.

POPULATION OUTCOME

All people of the Causeway Coast and Glens will value and benefit from a diverse, sustainable and accessible environment with an infrastructure that is fit for purpose and that enables growth.

OUTCOME 6

The Causeway Coast and Glens is widely recognised and celebrated for its unique natural & built landscapes.

IMPLEMENTATION MILESTONES

- Review of Local Biodiversity Action Plan
- Completion of the first year of Garvagh Forest Trails. 180k trail users in one year
- Roll out of various Village Renewal Projects through Rural Development Programme in Dungiven, Burnfoot, Greysteel, Garvagh and Portballintrae to improve links to green spaces
- Commencement of Binevenagh & Coastal Lowlands Landscape Partnership Scheme
- Review of approach to coastal management

LINKAGES ACROSS PLAN

This means that:

- 6.1 The Causeway Coast and Glens area is widely recognised and celebrated for its unique natural built landscapes.
- 6.2 The Causeway Coast and Glens area is a welcoming environment for all

Also LINKS to:

- 8 The Causeway Coast and Glens area has a sustainably managed natural and built environment
- 8.1 The historic and natural environment of Causeway Coast and Glens area is fully understood, protected and well looked after
- 8.2 The land and sea of the Causeway Coast and Glens is sustainably managed
- 8.3 The Causeway Coast and Glens area has a clean, healthy, safe environment with improved air, land and water quality.
- 8.4 We, in the Causeway Coast and Glens area, value, protect and appreciate our environment. This Action has the potential to compliment and connect with Action 27

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of statutory agencies / areas represented
- Number of areas supported
- Identification of community path networks
- Undertake improvement of facilities at Benone Strand and East Strand

How well did we do it?

- % of Blue Flag Beaches achieved
- % Increase in walking routes, canoe trails and cycle paths
- % reduction in journeys by car

Who is better off?

- Public feedback on use of outdoor spaces evaluations/surveys
- Number of increased outdoor opportunities
- Reduced carbon footprint from vehicular travel
- Reduction in Litter & Fly-tipping offences

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Percentage of Blue Flag for Beaches / Rural and Resort Seaside Awards / Marine Litter Surveys

(Source: *Keep NI Beautiful 2019*)

- NI has eight Blue Flag beaches in total, spread across two local authority areas and Causeway Coast and Glens Borough Council accounts for 63% of them i.e. five beaches;
- NI has twelve Resort Seaside Awards in total, spread across three local authority areas and Causeway Coast and Glens Borough Council accounts for c. 33% of them i.e. four beaches;
- Causeway Coast and Glens Borough Council has the third highest amount of marine litter within the six local authority areas reporting against this indicator (1,212 items per 100m).

Amount of leisure time spent outdoors

(Source: *Leisure Time Outdoors (Administrative geographies) – NISRA – 2017*)

- Causeway Coast and Glens Borough Council is 2% above the NI average with 74% of the population spending leisure time outdoors;
- Of the eleven local authorities, Causeway Coast and Glens Borough Council ranked fifth highest in terms of the percentage of the population who spend leisure time outdoors.

Annual litter offences / no. of fly-tipping incidents Litter (NI) Order 1994

(Source: *Causeway Coast and Glens Borough Council*)

- The average number of incidents recorded per year was 346 (excluding 2017-2018), which is lower than the figure recorded in 2018-19. The number of offences/incidents reported in 2018-19 is 1.6 percentage points higher than the figure in 2016-17 (355)
Percentage of journeys made by walking, cycling or public transport (incl. community transport) (Source: *DfI Transport Survey NI 2019*)
- Car travel (both driver and passenger) was the most common method of travel (accounting for 70% of all journeys in Causeway Coast and Glens Borough Council in 2018-2018);
- Walking and cycling accounted for 20% of all journeys cumulatively;
- Public transport accounted for 5% of all journeys.

Length in kms of greenways, walking routes, canoe trails and cycle paths

(Source: *Causeway Coast and Glens Borough Council*)

- In total, there is 463km of walking routes in the Council area, 174km of canoe trails and 126km of cycle paths;
- Since 2017, the total lengths of walking routes and cycle paths have increased by 13km and 10km respectively;
- The National Cycle Network has been developed by Sustrans. The two main cycle routes in the Causeway Coast and Glens Borough Council are route 93 which goes from The Giants Causeway to Magilligan Point and route 96 which connects Coleraine and Londonderry.

- The Council is a partner in the Binevenagh & Coastal Lowlands Landscape Partnership Scheme, which is seeking to further develop outdoor recreation opportunity subject to funding from National Lottery;
- The Council is also involved in the Ballymena to Cushendall Greenway being led by Mid & East Antrim Council;
- At present there is no formal greenway developed although there is a well-documented proposal for such a concept between Ballymoney and Ballycastle.

Percentage of water bodies (river, lake, marine and groundwater) at 'good / high' status

(Source: NI Water Management: Water Facts and Figures 2014)

- 2% of water bodies in the North East were rated as "high" in 2009 and 2010, however, this fell to 0% in 2011 and 2012; and
- In total, the proportion of water bodies rated either "high" or "good" decreased from 18% in 2009 to 17% in 2012.

ACTION LEAD

- Causeway Coast and Glens Borough Council

PARTNERS

- Causeway Coast and Glens Heritage Trust
- Binevenagh & Coastal Lowlands Landscape Partnership Scheme
- Mid & East Antrim BC
- Community Voluntary sector
- Dept. for Agriculture Environment and Rural Affairs
- Dept. for Communities
- Department for Infrastructure
- Government Estate
- Northern Ireland Housing Executive
- Young Farmers Clubs of Ulster
- Ulster Farmers Union
- Landowners
- Waterways Ireland
- Sport NI
- Outdoor Recreation NI
- Sustrans
- National Outdoor Recreation Forum
- Community Voluntary Sector

TIMEFRAME

Short/Medium and Long term

This action is ongoing with a range of measures developed across the timeframe.

Some projects are starting now such as the review of the Local Biodiversity Action Plan (LBAP) and the Binevenagh Landscape Partnership Scheme (LPS), whilst the greenway concept is still aspirational.

ACTION 18

ACTION 18

To meet **local social housing need** and provide suitable accommodation.

The Housing Executive will work with rural communities and community planning partners to identify hidden or 'latent' housing need rural locations through rural housing needs tests.

The rural location/s will be determined through engagement with Community Planning partners through a sub group workshop to look at social housing need in rural areas, select a target location and examine the possibility of piloting an online rural needs test through social media/email and the NIHE and community planning websites.

POPULATION OUTCOME

All people of the Causeway Coast and Glens will value and benefit from a diverse, sustainable and accessible environment with an infrastructure that is fit for purpose and that enables growth.

OUTCOME 7

The Causeway Coast and Glens area has physical structures and facilities that further growth, access and connections.

IMPLEMENTATION MILESTONES

- Agree on a pilot test area with Community Planning partners and to commence test by March 2021.
- Assess the effectiveness of joint approach and if successful, roll out across other rural areas during 2021/22

LINKAGES ACROSS PLAN

This means that:

- 7.3 The Causeway Coast and Glens area has a high-quality built environment and civic space.
- 7.4 The Causeway Coast and Glens area has a fit for purpose infrastructure that enables and sustains growth

Also LINKS to:

- 1.4 Reduction in the levels of health and social inequality
- 8 The area has a sustainably managed natural and built environment
- 10 The area attracts and grows more profitable businesses

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of New Dwellings in Causeway Coast and Glens area
- Number of New Rural Dwellings in Causeway Coast and Glens area
- Identification of latent housing need rural locations through rural housing needs tests.

How well did we do it?

- Number of citizens housed from waiting list
- Number of new dwellings provided within the Causeway Coast and Glens area
- Pilot Test Area within Causeway Coast and Glens area

Who is better off?

- Number reduction of Housing Waiting List within Causeway Coast and Glens area
- Costs to statutory agencies in responding to housing needs

OUTCOME INDICATORS FOR THIS ACTION - BASELINE 2019

Housing growth and household growth - gap lessened between what we need and what we have (NIHE) (Source: DfI/ NISRA Household Projections)

- Causeway Coast and Glens Borough Council's projected number of households in 2026 is 57,600 and the NI projection figure is 768,500 households;
- Causeway Coast and Glens Borough Council has a projected dwelling requirement of 2,400 by 2026 based on the most recent figures (2016) and based on the older figures (2008 and 2012) a 2025 dwelling requirement of 16,100 (2008) and 6,700 (2012)
- Housing growth matches household growth

House Condition Surveys completed by (NIHE)

- Causeway Coast and Glens Borough Council had a lower proportion of dwellings with an Energy Efficiency Rating (EER) in bands A-C (37%) compared with the NI average (49%).
- 27% of households were in fuel poverty in Causeway Coast and Glens Borough Council compared with the regional (NI) average of 22%

Availability of 'Supported Housing'

(Source NIHE 2019 / Causeway Coast and Glens Housing Investment Plan 2019-2023)

- Causeway Coast and Glens Borough Council has a total of 65 supported housing provisions. 92% of these are accommodation-based services (60) and only 8% are provisions of floating support services (5);
- Causeway Coast and Glens Borough Council accounts for 8% of all accommodation-based services in NI and 7% of all floating support services.

ACTION LEAD

- Housing Executive - Place Shaping North

PARTNERS

- Causeway Coast and Glens Borough Council
- Community Representatives
- Relevant community group/s

TIMEFRAME

Short - Medium term

ACTION 19

ACTION 19

Engage with individuals, partners and the wider community to promote and deliver sustainability as part of the **LiveSmart** strategy in a safe and socially distanced manner to reflect the ongoing Covid-19 guidance and regulations.

LiveSmart is an overarching campaign to inform and engage staff and the wider community in debate and actions which promote sustainability within our area. It draws together key actions which ultimately enhance the human, physical and natural resources which define our area.

LiveSmart is a campaign which connects ideas, delivers practical action and is aimed at a broad cross section of internal and external stakeholders.

POPULATION OUTCOME

All people of the Causeway Coast and Glens will value and benefit from a diverse, sustainable and accessible environment with an infrastructure that is fit for purpose and that enables growth

OUTCOME

The Causeway Coast and Glens area has a sustainably managed natural and built environment

IMPLEMENTATION MILESTONES

- Support participants wishing to engage with the Smart brand across businesses, churches, schools, community and voluntary sector etc.
- Promotion of Smart brand
- Development of information technology to make the Smart brand more interactive, a means of promoting the initiative and giving recognition to participants

LINKAGES ACROSS PLAN

This means that:

8.3 The area has a clean, healthy, safe environment with improved air, land and water quality

Also LINKS to:

8.4 We in the Causeway Coast and Glens area, value, protect and appreciate our environment

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of areas represented
- Identification of potential LiveSmart projects
- Number of supporting agencies (i.e. Schools, Workplaces)

How well did we do it?

- Number of areas delivering LiveSmart projects
- Number of participants (both existing and new) across the individual Smart brand areas (Causeway Coast and Glens Borough Council)
- % household waste that is reused, recycled or composted (NI Local Authority Collected Municipal; Waste Management Statistics (Causeway Coast and Glens Borough Council)
- Compliance with Northern Ireland Landfill Allowance Scheme (NILAS)

Who is better off?

- Public feedback
- Increase of recycling processes
- Better Air Quality & reduced concentration of NO2 levels
- Reduction in Litter & Fly-tipping offences

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Annual litter offences / no. of fly-tipping incidents Litter (NI) Order 1994

(Source: Causeway Coast and Glens Borough Council)

- The average number of incidents recorded per year was 346 (excluding 2017-2018), which is lower than the figure recorded in 2018-19. The number of offences/incidents reported in 2018-19 is 1.6 percentage points higher than the figure in 2016-17 (355)
- Mid Ulster District Council achieved the highest proportion in 2017, 54%, which was 12 percentage points higher than Causeway Coast and Glens Borough Council.

Percentage of household waste that is reused, recycled or composted

(Source: Local Authority Collected Municipal Waste Recycling [2017])

- ‘Percentage of all Household Waste’ Reused, Recycled or Composted in 2015 has increased by 6% for NI as a whole and 3% for Causeway Coast and Glens Borough Council.
- In 2017 Causeway Coast and Glens Borough Council reused, recycled or composted 42% of its household waste.

Air quality (annual mean concentration of NO2)

(Source: Nitrogen Dioxide Concentration - NINIS 2017)

- The concentration of NO2 (%) has increased across all the areas within the Causeway Coast and Glens area apart from Cushendall and Armoy. The concentration of NO2 has increased significantly since last reported, from 17.24% to 26.5% in 2017.

Air quality monitoring statistics – concentration of NO2

(Source: Causeway Coast and Glens Borough Council)

- Dungiven’s concentration of NO2 is higher than the rate recorded in other Causeway Coast and Glens Borough Council areas. In 2017, it was 36%, which was 15.3 percentage points higher than the Ballymoney figure for that year;
- Cushendall had the lowest recorded level of NO2, 12%, recorded in 2012, closely followed by Armoy (12.2% in 2016);
- The concentration of NO2 (%) has increased across all of the areas listed within the Council apart from Cushendall and Armoy which have decreased by 0.15 and 0.9 percentage points respectively. The concentration of NO2 has increased significantly from 17.24% to 26.5% in 2017

Greenhouse Gas Emissions (GHG)

(Source: DAERA / NISRA – NI Greenhouse Gas Inventory 1990-2017 Statistical Bulletin – Data and Charts)

- The average level of greenhouse gas emissions recorded in NI between 2010 and 2017 was 20.4 million tonnes of carbon dioxide;
- The lowest recorded greenhouse gas emissions in this period was in 2014 (19.8 million tonnes) and the highest was in 2010 (21.4 million tonnes); and
- Overall, there was a slight increase in CO2 emissions since the previous iteration of this report by 0.2 million tonnes.

ACTION LEAD

- Causeway Coast and Glens Borough Council - Environmental Services

PARTNERS

- Business community
- Churches
- Community and voluntary sector
- Educational establishments
- Internal council departments and functions
- Local tourism clusters
- Causeway Coast and Glens Heritage Trust
- Keep Northern Ireland Beautiful
- Community Networks

TIMEFRAME

Medium to long term

ACTION 20

ACTION 20

To establish a Working Group to identify key **local transport** concerns around rural connectivity and access needs, and to consider/contribute to emerging proposals aimed at improving integration of transport services.

POPULATION OUTCOME

All people of the Causeway Coast and Glens will value and benefit from a diverse, sustainable and accessible environment with an infrastructure that is fit for purpose and that enables growth

OUTCOME 7

The Causeway Coast and Glens area has physical structures and facilities that further growth, access and connections

IMPLEMENTATION MILESTONES

- Agree membership and terms of reference.
- Identify key local transport concerns around rural connectivity and access needs.
- Use accessibility analysis to investigate availability of public transport in local areas.
- Consider/contribute to emerging proposals aimed at improving integration of transport services.

LINKAGES ACROSS PLAN

This means that:

7.1 The Causeway Coast and Glens has a sustainable, accessible transport network for all

Also LINKS to:

3 & 3.2 The people of the Causeway Coast and Glens will be enabled to live independently

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of interagency meetings
- Number of statutory agencies & CV sector participating
- Number of areas researched

How well did we do it?

- Completion of Working Group Findings Report (DfI)
- Provision of Findings/Recommendations Report

Who is better off?

- Costs/savings to statutory agencies
- Potential to integrate Transport Provision
- Connectivity of public transport to rural areas

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Percentage of journeys made by walking, cycling or public transport (incl. community transport)

(Source: DfI Transport Survey NI 2019)

- Car travel (both driver and passenger) was the most common method of travel accounting for 70% of all journeys in Causeway Coast and Glens Borough Council in 2018-2019;
- Walking and cycling accounted for 20% of all journeys cumulatively;
- Public transport accounted for 5% of all journeys;
- Community Transport statistics from 2015/16 show that 44,725 community transport trips were made within the Causeway Coast and Glens Borough Council area (source: The Detail). The number of community transport trips made within the Causeway Coast and Glens Borough Council area increased significantly from 44,725 in 2015/16 to 78,030 in 2018/19, an increase of 75%.

ACTION LEAD

- Department for Infrastructure (Interim lead)

PARTNERS

- Causeway Coast and Glens Borough Council
- Translink
- Community Transport Network
- Department of Education
- Department of Health
- Department for Communities

TIMEFRAME

Short-term

ACTION 21

ACTION 21

To promote and encourage local residents and visitors to take pride and enhance the **natural and built environment** across the Causeway Coast and Glens area.

Increase areas given over to biodiversity. This includes reducing the amount of plants which are not insect friendly and replacing with native wildflowers

POPULATION OUTCOME

All people of the Causeway Coast and Glens will value and benefit from a diverse, sustainable and accessible environment with an infrastructure that is fit for purpose and that enables growth

OUTCOME

The Causeway Coast and Glens is widely recognised for its unique natural and built landscape

IMPLEMENTATION MILESTONES

- Invite expressions of interest in participation by the community and voluntary sectors to form a Sub-group
- To agree membership and Terms of Reference
- To establish a Sub-group to take this action forward
- Increase areas of insect friendly planting year on year

LINKAGES ACROSS PLAN

This means that:

6.2 The Causeway Coast and Glens area is a welcoming environment for all

Also LINKS to:

- 7 Has physical structures and facilities that further growth, access and connections
- 8 Has a sustainably managed and natural built environment

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of Fly-tipping offences
- Number Litter offences
- Number of Dog Fouling Incidents
- Number of planting programmes
- Number of interagency meetings

How well did we do it?

- Number of Fly-tipping offences detected
- Number of Litter offences detected
- Number of Dog Fouling offences detected
- Number of planting programmes completed
- % of groups/area engaged with statutory agencies

Who is better off?

- Costs/savings to statutory agencies
- Evaluations and feedback
- Engagements with groups in local area

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Annual litter offences / no. of fly-tipping incidents Litter (NI) Order 1994

(Source: Causeway Coast and Glens Borough Council)

- The average number of incidents recorded per year was 346 (excluding 2017-2018), which is lower than the figure recorded in 2018-19. The number of offences/incidents reported in 2018-19 is 1.6 percentage points higher than the figure in 2016-17 (355)
- Mid Ulster District Council achieved the highest proportion in 2017, 54%, which was 12 percentage points higher than Causeway Coast and Glens Borough Council.

Cleanliness Index rating for each DEA

(Source: Causeway Coast and Glens Borough Council)

ACTION LEAD

- Causeway Coast and Glens Borough Council - Environmental Services

PARTNERS

- Department for Infrastructure
- Department for Communities
- Community/Voluntary Sectors
- Chambers of Commerce
- Local Business Sector

TIMEFRAME

Long-term

ACTION 22

ACTION 22

To implement initiatives on protected **natural heritage** areas in Causeway Coast and Glens to support the maintenance of the area's special features and sensitively manage the landscapes outside these special areas.

To improve where possible the condition of designated sites and encourage a sustainable and sensitive approach to all landscapes within the Council area.

POPULATION OUTCOME

All people of the Causeway Coast and Glens will value and benefit from a diverse, sustainable and accessible environment with an infrastructure that is fit for purpose and that enables connections

OUTCOME 8

The Causeway Coast and Glens area has a sustainably managed natural and built environment

IMPLEMENTATION MILESTONES

- September 2020: The Binevenagh and Coastal Lowlands Landscape Partnership project. Development phase delivered on masterplans for the area to protect and enhance it. The Delivery Phase has been given the green light (Sept 2020) so the 5 Natural Heritage or indeed the 13 projects it will deliver. The project sits wholly within Causeway Coast and Glens Borough Council and activities have and will include designated areas.
- Ongoing: AONB monitoring: Fixed Point Photography Project is well established in all AONBs within area. Involves submission of seasonal sets of photographs from set points in order to assess landscape change.
- CCGHT delivered Leave No Trace training in the Causeway Coast and Glens Borough Council area (Magilligan Field Centre) – in Q4 last year and was particularly disrupted by COVID-19 pandemic. This was viable due to it supporting the Community Plan.

LINKAGES ACROSS PLAN

This means that:

8.4 We in the Causeway Coast and Glens area, value protect and appreciate our environment

Also LINKS to:

- 5 The Causeway Coast and Glens promotes and supports positive relationships
- 6 The Causeway Coast and Glens area is widely recognised and celebrated for its unique natural and built landscapes

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of new Areas of Outstanding Natural Beauty and World Heritage Site Management and Action Plans
- Number of statutory agencies & Community and Voluntary sector participating
- Number of areas researched

How well did we do it?

- Publication of Local Development Plan Preferred Options Paper (POP)
- Environment Farming Scheme launched in Spring 2020
- Monitoring number of protected sites completed

Who is better off?

- New Conservation Management Plans for Natura 2000 (N2K) developed
- Evaluation and feedback from community sector

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

No. and condition of European, National and Local Environmental Designations

(Source: DAERA/JNCC & the Council's Local Development Plan 2030 Preferred options Paper – Discussion Paper 2: Environment).

- Of the 86 recorded designations within the Causeway Coast and Glens Borough Council area, 61 are ASSIs which accounts for 14% of all ASSI designations in NI;
- Fourteen of the designations are SACs (25% of the NI total);
- Causeway Coast and Glens Borough Council accounts for 50% of all AONBs in NI
- Over 1,000 features on ASSIs have been assessed, with 64% of the features in favourable condition, down from 68% in 2015, and 33% of features in unfavourable condition, up from 30% in 2015;
- Four of Northern Ireland's eight AONBs lie within the Causeway Coast and Glens Area (either wholly or partially).

ACTION LEAD

- DAERA NIEA Countryside Coast & Landscape

PARTNERS

- Causeway Coast and Glens Borough Council
- Landowners
- Community Groups
- eNGOs (Non-Governmental Organisations)
- Causeway Coast and Glens Heritage Trust

TIMEFRAME

Medium to Long term

A THRIVING ECONOMY



ECONOMIC/EDUCATION/TOURISM ACTIONS

- ACTION 23** Provide a **post Covid-19 recovery programme in key business sectors** through existing programmes and Government interventions
- ACTION 24** Develop a new **Economic Development Strategy** for the Causeway Coast and Glens area (2020 – 2035)
- ACTION 25** Develop, establish and promote the unique offer of the **Atlantic Link Enterprise Campus** (ALEC)
- ACTION 26** Enhance the capability of businesses to enter and **expand outside markets** separate to Northern Ireland
- ACTION 27** **Increase the level of innovation** in the Causeway Coast and Glens area
- ACTION 28** Develop a **Digital Infrastructure** Strategy for the Causeway Coast and Glens area to enhance and build upon the Digital Connectivity on offer to individuals and businesses
- ACTION 29** Provide support in developing the Causeway Workforce Development Forum supporting **educational and skills initiatives** within the Causeway Coast and Glens area
- ACTION 30** Develop a new **Energy Strategy** for the Causeway Coast and Glens area
- ACTION 31** Increase the level of **entrepreneurship and indigenous business growth** in the Causeway Coast and Glens area
- ACTION 32** Enhance and develop **economic opportunities** for individuals located within the Causeway Coast and Glens area
- ACTION 33** Develop a co-ordinated plan to **increase skills** within the Causeway Coast and Glens area targeting actions to meet the local industry needs
- ACTION 34** Deliver and enhance the **Tourism and Recreation Services** throughout the Causeway Coast and Glens area post Covid-19 pandemic

ACTION 23

ACTION 23

Partners will work towards a **post Covid-19 recovery in key business sectors** using existing programmes and government interventions.

In conjunction with the development of a new Economic Development Strategy, a Recovery Plan to help those sectors in the area worst-affected by the COVID 19, to form part of a NI wide recovery plan.

POPULATION OUTCOME

All people of the Causeway Coast and Glens will contribute to and benefit from a thriving economy built on a culture of growth, entrepreneurship, innovation and learning.

OUTCOME 10

The Causeway Coast and Glens area attracts and grows more profitable businesses

IMPLEMENTATION MILESTONES

- Survey our business base to fully understand their recovery needs (underway and ongoing).
- Provide immediate support for SMEs through Council's existing programmes; devise ways of working in partnership to extend this into the medium term (underway) – this includes ensuring that businesses have support to access government grants and initiatives in the shorter term
- Supporting businesses who have yet to move into online trading through existing programmes such as Digital Causeway (underway)
- Continue partnership working with Invest NI to maximise local investment through their support mechanisms (underway)
- Support town centres and increase efforts to "support/shop local", including improving public perceptions of the safety of such spaces
- Continue efforts to realise long term programmes such as the development of improved energy provision, the Full Fibre NI projects and others to ensure business and domestic resilience in the face of future outbreaks (underway)
- Commence lobbying for future programmes such as any new Rural Development or PEACE programmes to focus on recovery and skills development
- Implement the short-term funding measures from Department for Communities and others which has been given to Council to deliver (underway).
- Council standalone webpage to offer residents practical tips and help to confront the downturn. (currently embedded in Council website and ongoing development)

LINKAGES ACROSS PLAN

This means that:

- 11.1 The Causeway Coast and Glens has unique drivers that are a catalyst for inward investment
- 11.2 The Causeway Coast and Glens has indigenous businesses that are ambitious and growing

Also LINKS to:

- 9 The Causeway Coast and Glens area provides opportunities for all to contribute to and engage in a more prosperous and fair economy
- 9.3 The Causeway Coast and Glens area has a culture of aspiration leading to increased opportunities for all

- 10.3 The Causeway Coast and Glens area embraces and actively supports business investment opportunities
- 12.1 People of the Causeway Coast and Glens area have accessible and appropriate education and skills opportunities connected to the economic drivers

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of support programmes
- Number and uptake of participants in programmes

How well did we do it?

- Increase levels in business survival
- Number of new business start-ups
- Number of jobs created/retained

Who is better off?

- Business community
- Employment workforce
- Costs to statutory agencies in responding to business needs

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Employment rate (16-64 years)

(Source: Labour Force Survey January – December 2018)

- Causeway Coast and Glens Borough Council had an employment rate of 66.8% in 2018, which is 3.2 percentage points lower than the NI average (70.0%);
- Of the eleven local authorities, Causeway Coast and Glens Borough Council ranked the third lowest rate of employment. The lowest recorded figure is 61.6%, belonging to the Derry City and Strabane District Council;
- Antrim and Newtownabbey Borough Council recorded the highest employment rate, 77.7%, which was 7.7 percentage points higher than the NI average and 11.1 percentage points higher than Causeway Coast and Glens Borough Council;
- The employment rate (%) has increased for both NI and Causeway Coast and Glens Borough Council, by 1.6 percentage points and 4.5 percentage points respectively.

Employee jobs by sector

(Source: NI Business Register and Employment Survey, September 2017)

- The highest percentage of employee jobs in Causeway Coast and Glens Borough Council is within the Wholesale, Retail and Repair of Motor Vehicles sector (21%). Closely behind this is the Human Health sector, representing 18% of employee jobs;
- The lowest recorded figure on the graph is 1% and is applicable to five different sectors: Mining and Quarrying; Information and Communication; Financial and Insurance; Real Estate; and Water Supply Sewerage, Waste Management and Remediation Activities.

Town centre vacancy rates

(Source: Causeway Coast and Glens Borough Council and Land & Property Service [LPS])

- Vacancy rates have increased in Ballycastle by 3 percentage points (from 15% to 18%), however, town centre vacancy rates have fallen in Ballymoney, Coleraine and Limavady by 13, 5 and 4 percentage points respectively (2019).

No. of PAYE / VAT registered businesses

(Source: Inter-Departmental Business Register Publication 2019 – Table 3.1 – Number of VAT and/or PAYE Registered Businesses Operating in NI by District Council Area 2013-2019).

- Causeway Coast and Glens Borough Council had a total of 6,075 VAT/ PAYE businesses in 2019.

Business start-up rates

(Source: IDBR Business Demography Tables 2017 – Table 2.2 – Count of births and birth rate of new businesses for NI by District Council area 2013-2019)

- Causeway Coast and Glens Borough Council has a business birth rate of 12.0%, which is 0.7 percentage points greater than the NI average of 11.3%;
- Of the eleven local authorities, Causeway Coast and Glens Borough Council ranked the second highest in terms of business birth rates.

Business survival rates

(Source: ONS Business Demography, UK Dataset November 2018)

- Causeway Coast and Glens Borough Council has a higher business survival rate than the average for NI at each of the two-year intervals for businesses in 2015.
- The survival rate (%) for Causeway Coast and Glens Borough Council is 3% higher in year one and 5% higher in year two than in 2017.

ACTION LEAD

- Causeway Coast and Glens Borough Council - Prosperity and Place

PARTNERS

- Invest NI
- Tourism NI
- Local Enterprise Agencies
- NI Government Departments
- Existing project partners such as Chambers, Ulster University, etc

TIMEFRAME

Short to medium term

ACTION 24

ACTION 24

Develop a new **Economic Development Strategy** for the region (2020 - 2035)

POPULATION OUTCOME

All people of the Causeway Coast and Glens will contribute to and benefit from a thriving economy built on a culture of growth, entrepreneurship, innovation and learning.

OUTCOME 9

The Causeway Coast and Glens area provides opportunities for all to contribute to and engage in a more prosperous and fair economy

IMPLEMENTATION MILESTONES

- New vision for the Borough
- Development of a robust economic area profile to test assumptions;
- Review of key regional and local strategic policy
- Extensive consultations to be undertaken;
- Identify new strategic priorities, including Growth Deal opportunities
- Roles of key delivery partners clearly identified; and core and external funding opportunities examined

LINKAGES ACROSS PLAN

This means that:

- 9.1 People of the Causeway Coast and Glens area have equality of access to quality jobs and career prospects
- 9.3 The Causeway Coast and Glens area has a culture of aspiration leading to increased opportunities for all

Also LINKS to:

- 10.2 The Causeway Coast and Glens area is recognised as attractive, safe, welcoming and open to business
- 10.3 The Causeway Coast and Glens area embraces and proactively supports business investment
- 11 The Causeway Coast and Glens area drives entrepreneurship and fosters innovation
- 11.1 Causeway Coast and Glens has unique drivers that are catalysts for inward investment
- 11.2 Causeway Coast and Glens has indigenous businesses that are ambitious and growing

ACTION PERFORMANCE MEASURES

How much did we do?

- Identify new strategic priorities
- Identify Growth Deal opportunities
- Survey economic area profile
- Number of consultations

How well did we do it?

- Number of key delivery partners identified
- Number of external funding opportunities examined

Who is better off?

- Business community
- Employment workforce
- Costs to statutory agencies in responding to business needs

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Business start-up rates

(Source: IDBR Business Demography Tables 2017 – Table 2.2 – Count of births and birth rate of new businesses for NI by District Council area 2013-2019)

- Causeway Coast and Glens Borough Council has a business birth rate of 12.0%, which is 0.7 percentage points greater than the NI average of 11.3%;
- Of the eleven local authorities, Causeway Coast and Glens Borough Council ranked the second highest in terms of business birth rates.

Business survival rates

(Source: ONS Business Demography, UK Dataset November 2018)

- Causeway Coast and Glens Borough Council has a higher business survival rate than the average for NI at each of the two-year intervals for businesses in 2015.
- The survival rate (%) for Causeway Coast and Glens Borough Council is 3% higher in year one and 5% higher in year two than in 2017.

Employee jobs by sector

(Source: NI Business Register and Employment Survey, September 2017)

- The highest percentage of employee jobs in Causeway Coast and Glens Borough Council is within the Wholesale, Retail and Repair of Motor Vehicles sector (21%). Closely behind this is the Human Health sector, representing 18% of employee jobs;
- The lowest recorded figure on the graph is 1% and is applicable to five different sectors: Mining and Quarrying; Information and Communication; Financial and Insurance; Real Estate; and Water Supply Sewerage, Waste Management and Remediation Activities.

Approximate Gross Value Added (aGVA) per employee

(Source: Annual Business Inquiry – Local Unit Results 2017; NISRA – Local Area Database 2016 – Theme: Labour Mark)

- Causeway Coast and Glens Borough Council has the second lowest recorded figure of all eleven local authorities, with an aGVA per employee of £19,160, £6,761 lower than the NI average;
- The lowest aGVA per employee recorded was in Ards and North Down Borough Council, £13,708, £5,452 lower than Causeway Coast and Glens Borough Council;
- Belfast City Council achieved the highest aGVA per employee, £37,123. This was £11,202 higher than the NI average and £17,963 higher than Causeway Coast and Glens Borough Council; and
- In the previous iteration of this report, the aGVA per employee in Causeway Coast and Glens Borough Council was £27,475, however, it must be noted after an update in methodology, the aGVA has been recalculated for 2015 as £17,193 10 therefore, the aGVA in 2016 has increased by 11.4%.

Earnings (median gross earnings) by work and residence

(Source: Annual Survey of Hours and Earnings – Weekly pay – Gross (£) – for all employee jobs: NI 2018)

- Causeway Coast and Glens Borough Council has the third lowest median earnings per week of the eleven local authorities (£368) and is 13% lower than the NI average (£423);
- Belfast City Council recorded the highest median weekly wage, £474 per week, £51 more than the NI average, and £106 more than Causeway Coast and Glens Borough Council.

No. of businesses by broad industry group

(Source: Inter-Departmental Business Register – Number of VAT and/or PAYE Registered Businesses Operating in NI by District Council Area and Broad Industry Group, 2019)

- Of the total number of businesses recorded (6,075), the industry group with the highest number of businesses within it is Agriculture, Forestry and Fishing. This industry group accounts for 33% of businesses;
- Following this is the construction industry, which accounted for 17% of businesses in 2019;
- The industry with the least number of businesses is Education (0.7%) and Public administration and defence industry does not account for any business; and
- Since 2015 the total number of businesses has increased by 10.7%.

ACTION LEAD

- Causeway Coast and Glens Borough Council Prosperity and Place

PARTNERS

- Departments within Causeway Coast and Glens Borough Council
- Economic Advisory Group
- NI Government Departments

TIMEFRAME

Short-term

ACTION 25

ACTION 25

To promote the unique offer of the **Atlantic Link Enterprise Campus** (ALEC.)

POPULATION OUTCOME

All people of the Causeway Coast and Glens will contribute to and benefit from a thriving economy built on a culture of growth, entrepreneurship, innovation and learning.

OUTCOME 9

The Causeway Coast and Glens area provides opportunities for all to contribute to and engage in a more prosperous and fair economy.

IMPLEMENTATION MILESTONES

- Develop a series of initial contacts for sales proposition, as well as development of key messages for potential clients
- Retaining a commercial agent to promote the site

LINKAGES ACROSS PLAN

This means that:

- 9.1 People of the Causeway Coast and Glens area have equality of access to quality jobs and career prospects
- 9.3 The Causeway Coast and Glens area has a culture of aspiration leading to increased opportunities for all

Also LINKS to:

- 10.1 The Causeway Coast and Glens area has a well-connected infrastructure, vibrant town centres and public realm
- 10.2 The Causeway Coast and Glens area is recognised as attractive, safe, welcoming and open to business
- 10.3 The Causeway Coast and Glens area embraces and proactively supports business investment
- 11 The Causeway Coast and Glens area drives entrepreneurship and fosters innovation
- 11.1 Causeway Coast and Glens has unique drivers that are catalysts for inward investment
- 11.2 Causeway Coast and Glens has indigenous businesses that are ambitious and growing

ACTION PERFORMANCE MEASURES

How much did we do?

- Identify new strategic priorities
- Identify Growth Deal opportunities
- Number of information/communication engagements

How well did we do it?

- Promotion of ALEC
- Number of key messages for potential clients
- Retention of a Commercial Agent to promote site

Who is better off?

- Business community
- Employment workforce
- Costs to statutory agencies in responding to business needs

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Total Entrepreneurial Activity (TEA)

(Source: *Global Entrepreneurship Monitor UK NI Report 2017*)

- Causeway Coast and Glens Borough Council has an entrepreneurial activity rate of 5.0%, which is just slightly below the NI average;
- Of the eleven local authorities, Causeway Coast and Glens Borough Council ranked the fourth lowest in terms of entrepreneurial activity.

Rate of innovation activity

(Source: *UK Innovation Survey 2015/2017 NI Results*)

- In 2017, the percentage of firms reported to be innovation active varied considerably across industrial and commercial sectors. In the production and construction sector, manufacture of electrical and optical equipment had the highest proportion of innovation active enterprises (74%) followed jointly by transport equipment and fuels, chemicals, plastic, metals and minerals at 60%.

Business start-up rates

(Source: *IDBR Business Demography Tables 2017 – Table 2.2 – Count of births and birth rate of new businesses for NI by District Council area 2013-2019*)

- Causeway Coast and Glens Borough Council has a business birth rate of 12.0%, which is 0.7 percentage points greater than the NI average of 11.3%;
- Of the eleven local authorities, Causeway Coast and Glens Borough Council ranked the second highest in terms of business birth rates.

ACTION LEAD

- Causeway Coast and Glens Borough Council - Prosperity and Place

PARTNERS

- Department for Economy
- Invest NI
- Economic Advisory Group

TIMEFRAME

Medium – Long-term

ACTION 26

ACTION 26

To enhance the capability of businesses to enter and **expand outside markets** separate to NI; and the external businesses to see the region as a potential area to invest.

POPULATION OUTCOME

All people of the Causeway Coast and Glens will contribute to and benefit from a thriving economy built on a culture of growth, entrepreneurship, innovation and learning.

OUTCOME 9

The Causeway Coast and Glens area provides opportunities for all to contribute to and engage in a more prosperous and fair economy.

IMPLEMENTATION MILESTONES

- Level of business referrals to Invest NI for external market capability/ growth support.
- Increased value of sales by Causeway Coast and Glens businesses outside of NI:

LINKAGES ACROSS PLAN

This means that:

9. People of the Causeway Coast and Glens area have equality of access to quality jobs and career prospects
- 9.3 The Causeway Coast and Glens area has a culture of aspiration leading to increased opportunities for all

Also LINKS to:

- 10.1 The Causeway Coast and Glens area has a well-connected infrastructure, vibrant town centres and public realm
- 10.2 The Causeway Coast and Glens area is recognised as attractive, safe, welcoming and open to business
- 10.3 The Causeway Coast and Glens area embraces and proactively supports business investment
- 11 The Causeway Coast and Glens area drives entrepreneurship and fosters innovation
- 11.1 Causeway Coast and Glens has unique drivers that are catalysts for inward investment
- 11.2 Causeway Coast and Glens has indigenous businesses that are ambitious and growing

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of business across the Causeway Coast and Glens area
- Number of information/communication engagements
- Number of areas supported

How well did we do it?

- Number of internal & external investment
- Number of Invest NI offers

Who is better off?

- Business community
- Investment opportunities internally & externally
- Employment workforce

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Export Activity: Supported businesses at regional office level

(Source: Invest NI Statistics, NINIS 2017)

- Causeway Coast and Glens Borough Council received the second-lowest number of offers, 181,
- The number of offers made to Causeway Coast and Glens Borough Council businesses is 43% lower than the average figure for all local authorities (however, it should be noted that this average is distorted by Belfast).

Total Entrepreneurial Activity (TEA)

(Source: Global Entrepreneurship Monitor UK NI Report 2017)

- Causeway Coast and Glens Borough Council has an entrepreneurial activity rate of 5.0%, which is just slightly below the NI average;
- Of the eleven local authorities, Causeway Coast and Glens Borough Council ranked the fourth lowest in terms of entrepreneurial activity.

ACTION LEADS

- Causeway Coast and Glens Borough Council - Prosperity and Place
- Invest NI (Northwest Regional Office)

PARTNERS

- Department for Economy
- Economic Advisory Group
- Local businesses

TIMEFRAME

Medium – Long-term

ACTION 27

ACTION 27

To **increase the level of innovation** in the Causeway Coast and Glens area.

POPULATION OUTCOME

All people of the Causeway Coast and Glens will contribute to and benefit from a thriving economy built on a culture of growth, entrepreneurship, innovation and learning.

OUTCOME 9

The Causeway Coast and Glens area provides opportunities for all to contribute to and engage in a more prosperous and fair economy.

IMPLEMENTATION MILESTONES

- Set-up working group of partners and key stakeholders
- Research and report on best practice in innovation support systems.
- Devise innovation Action Plan for Causeway Coast and Glens.
- Run pilot initiatives scheme.
- Plan roll out across the Causeway Coast and Glens area

LINKAGES ACROSS PLAN

This means that:

- 9.1 People of the Causeway Coast and Glens area have equality of access to quality jobs and career prospects
- 9.3 The Causeway Coast and Glens area has a culture of aspiration leading to increased opportunities for all

Also LINKS to:

- 10.1 The Causeway Coast and Glens area has a well-connected infrastructure, vibrant town centres and public realm
- 10.2 The Causeway Coast and Glens area is recognised as attractive, safe, welcoming and open to business
- 10.3 The Causeway Coast and Glens area embraces and proactively supports business investment
- 11 The Causeway Coast and Glens area drives entrepreneurship and fosters innovation
- 11.1 Causeway Coast and Glens has unique drivers that are catalysts for inward investment
- 11.2 Causeway Coast and Glens has indigenous businesses that are ambitious and growing

ACTION PERFORMANCE MEASURES

How much did we do?

- Establish Working Group
- Number of support programmes
- Number and uptake of participants in programmes

How well did we do it?

- Increase levels in business survival
- Number of new business start-ups

- Number of jobs created/retained
- Run Pilot initiative scheme

Who is better off?

- Business community – participation in initiatives scheme
- Employment workforce
- Costs to statutory agencies in responding to business needs

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Rate of innovation activity

(Source: UK Innovation Survey 2015/2017 NI Results)

- In 2017, the percentage of firms reported to be innovation active varied considerably across industrial and commercial sectors. In the production and construction sector, manufacture of electrical and optical equipment had the highest proportion of innovation active enterprises (74%) followed jointly by transport equipment and fuels, chemicals, plastic, metals and minerals at 60%;
- In the distribution and services sector, motion picture and video had the highest proportion of innovation active enterprises (71%), whilst retail trade (excluding cars and bikes) had the lowest at 32%; and
- Overall, the rate of innovation amongst all businesses in NI decreased from 45% to 39% between 2015 and 2017.

Business start-up rates

(Source: IDBR Business Demography Tables 2017 – Table 2.2 – Count of births and birth rate of new businesses for NI by District Council area 2013-2019)

- Causeway Coast and Glens Borough Council has a business birth rate of 12.0%, which is 0.7 percentage points greater than the NI average of 11.3%;
- Of the eleven local authorities, Causeway Coast and Glens Borough Council ranked the second highest in terms of business birth rates.

Business survival rates

(Source: ONS Business Demography, UK Dataset November 2018)

- Causeway Coast and Glens Borough Council has a higher business survival rate than the average for NI at each of the two-year intervals for businesses in 2015.
- The survival rate (%) for Causeway Coast and Glens Borough Council is 3% higher in year one and 5% higher in year two than in 2017.

ACTION LEADS

- Causeway Coast and Glens Borough Council - Prosperity and Place
- Invest NI (Northwest Regional Office)

PARTNERS

- Department for Economy
- Ulster University
- Further Education Colleges
- Economic Advisory Group
- Local businesses

TIMEFRAME

Medium – Long-term

ACTION 28

ACTION 28

Develop a **Digital Infrastructure Strategy** for the Causeway Coast and Glens area.

POPULATION OUTCOME

All people of the Causeway Coast and Glens will contribute to and benefit from a thriving economy built on a culture of growth, entrepreneurship, innovation and learning.

OUTCOME 9

The Causeway Coast and Glens area provides opportunities for all to contribute to and engage in a more prosperous and fair economy.

IMPLEMENTATION MILESTONES

- Quantify Causeway Coast and Glens connectivity
- Investigate ideas and potential projects for rural areas with a lack of connectivity
- Liaise with local businesses and communities to ensure maximum take up of Government schemes

LINKAGES ACROSS PLAN

This means that:

10.1 Causeway Coast and Glens has a well-connected infrastructure, vibrant town centres and public realm

Also LINKS to:

7.2 The Causeway Coast and Glens area has a high quality telecommunications for all

ACTION PERFORMANCE MEASURES

How much did we do?

- Procure a specialist digital advisory team
- Develop a Project Plan
- Survey economic area profile
- Number of consultations
- Identify and implement innovative urban and rural connectivity schemes

How well did we do it?

- Uptake and participation levels of Central Government Schemes (Causeway Coast and Glens Borough Council)

Who is better off?

- Business community
- Employment workforce

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Percentage of premises with access to broadband with speeds at or above 30Mbps

(Source: Ofcom Connected Nations 2018 – UK Report)

- NI has the lowest proportion of premises with access to high speed broadband (89% in 2018);
- This is significantly lower than the UK average (94%); and
- In 2016 the data used was the “percentage of premises with access to broadband (30 MBps +). Both the NI and UK percentage of premises have increased by six percentage points (2018).

No. of PAYE / VAT registered businesses

(Source: Inter-Departmental Business Register Publication 2019 – Table 3.1 – Number of VAT and/ or PAYE Registered Businesses Operating in NI by District Council Area 2013-2019)

- Causeway Coast and Glens Borough Council had a total of 6,075 VAT/ PAYE businesses in 2019;
- The local authority with the least number of VAT businesses is Antrim and Newtownabbey Borough Council, 4,175, which is 1,900 less than Causeway Coast and Glens Borough Council;
- Belfast City Council had the highest number of VAT registered businesses in 2019, 10,705, which was 4,630 more than Causeway Coast and Glens Borough Council;
- In the previous iteration of this report, the data used was “VAT / PAYE Businesses, 2014”. The proportion of VAT / PAYE businesses has increased by 10.7% (from 5,490 to 6,075 businesses).

ACTION LEAD

- Causeway Coast and Glens Borough Council - Prosperity and Place

PARTNERS

- Department for Economy (Project Stratum)
- Full Fibre NI Consortium
- Rural Development Programme
- Telecoms Companies
- Local Businesses

TIMEFRAME

Short term

ACTION 29

ACTION 29

Support in developing of the Causeway Workforce Development Forum supporting **educational and skills initiatives** within the Causeway Coast and Glens area.

POPULATION OUTCOME

All people of the Causeway Coast and Glens will contribute to and benefit from a thriving economy built on a culture of growth, entrepreneurship, innovation and learning.

OUTCOME 12

All people of the Causeway Coast and Glens will be knowledgeable and skilled.

IMPLEMENTATION MILESTONES

- Establishment of six business led sectoral working groups;
- Development of Employability & Skills Framework;
- Define existing partnerships and areas of interaction
- Review skills gaps in local businesses
- Map the assistance available from colleges and universities to local businesses
- Engage with Careers Staff in education
- Link in with other key Government initiatives, schemes, funding opportunities to support the Forum.

LINKAGES ACROSS PLAN

This means that:

- 12.1 People of the Causeway Coast and Glens area have accessible and appropriate education and skills opportunities which are connected to the economic drivers
- 12.2 All children of the Causeway Coast and Glens area will leave school with relevant core skills and qualifications

Also LINKS to:

- 9.1 People of the Causeway Coast and Glens area have equality of access to quality jobs and careers
- 9.3 The Causeway Coast and Glens area has a culture of aspiration leading to increased opportunities for all

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of Workforce Development Forum meetings
- Number of information/communication engagements
- Number of areas supported
- Number of agencies represented

How well did we do it?

- Number of support initiatives supported
- % of statutory agencies continuing to participate on the Forum

Who is better off?

- School Leavers
- Employment workforce
- Business community

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Qualification levels (16-64 years)

(Source: Labour Force Annual Survey Report 2018 – Qualifications)

- 33.8% of the Causeway Coast and Glens Borough Council population are qualified to NVQ Level 4 qualification or above, which is lower than the NI average by 1.1 percentage points;
- 46.5% of the Causeway Coast and Glens Borough Council population are qualified below NVQ Level 4 qualification, which is lower than the NI average figure by 3.9 percentage points;
- 19.8% of the Causeway Coast and Glens Borough Council population have no qualifications which is 5.1 percentage points above the NI average; and
- When previously reported in 2018, the data used was “Qualifications (16-64 years), 2015”. The proportion of both the NI and Causeway Coast and Glens Borough Council populations that have achieved NVQ Level 4+ has increased, by 5 percentage points and 11.9 percentage points respectively (2019). However, the proportion of the people in Causeway Coast and Glens Borough Council with no qualifications has increased by 1.6 percentage points.

Percentage of school leavers achieving at Level 2 or above including English and Maths

(Source: Department of Education – School Leavers 2017/18 Statistical Bulletin)

- The proportion of school leavers in Causeway Coast and Glens Borough Council achieving Level 2 or above (70.6%) was the same as the average for NI (70.6%);
- Causeway Coast and Glens Borough Council recorded the median achievement rate of the eleven local authorities. Belfast City Council recorded the lowest achievement rate of 65.5%;
- Lisburn and Castlereagh District Council area recorded the highest achievement figures of all local authorities (78.0%), which is 7.4% higher than the figure for Causeway Coast and Glens Borough Council.

Employment rate (16-64 years)

(Source: Labour Force Survey January – December 2018)

- Causeway Coast and Glens Borough Council had an employment rate of 66.8% in 2018, which is 3.2 percentage points lower than the NI average (70.0%);
- Of the eleven local authorities, Causeway Coast and Glens Borough Council ranked the third lowest rate of employment. The lowest recorded figure is 61.6%, belonging to the Derry City and Strabane District Council;
- Antrim and Newtownabbey Borough Council recorded the highest employment rate, 77.7%, which was 7.7 percentage points higher than the NI average and 11.1 percentage points higher than Causeway Coast and Glens Borough Council;
- The employment rate (%) has increased for both NI and Causeway Coast and Glens Borough Council, by 1.6 percentage points and 4.5 percentage points respectively.

Employee jobs by sector

(Source: NI Business Register and Employment Survey, September 2017)

- The highest percentage of employee jobs in Causeway Coast and Glens Borough Council is within the Wholesale, Retail and Repair of Motor Vehicles sector (21%). Closely behind this is the Human Health sector, representing 18% of employee jobs;

- The lowest recorded figure on the graph is 1% and is applicable to five different sectors: Mining and Quarrying; Information and Communication; Financial and Insurance; Real Estate; and Water Supply Sewerage, Waste Management and Remediation Activities.

ACTION LEAD

- Causeway Coast and Glens Borough Council - Prosperity and Place

PARTNERS

- Dept. for Economy
- Dept. for Communities
- Enterprise Agencies
- North West Regional College
- Northern Regional College
- Ulster University
- Causeway Area Learning Partnerships
- Tourism NI
- Chamber of Commerce
- Local businesses

TIMEFRAME

Short term

ACTION 30

ACTION 30

Develop a new **Energy Strategy** for the Causeway Coast and Glens area.

POPULATION OUTCOME

All people of the Causeway Coast and Glens will contribute to and benefit from a thriving economy built on a culture of growth, entrepreneurship, innovation and learning.

OUTCOME 9

The Causeway Coast and Glens area provides opportunities for all to contribute to and engage in a more prosperous and fair economy.

IMPLEMENTATION MILESTONES

- Develop and answer the commercial viability question
- Refine and develop this brief / Terms of Reference
- Procure a specialist advisor / advisor team
- Continue engagement with potential local large-scale energy users
- Continue soft market sounding

LINKAGES ACROSS PLAN

This means that:

10.1 The Causeway Coast and Glens area has a well-connected infrastructure, vibrant town centre centres and public realm

Also LINKS to:

7.4 The Causeway Coast and Glens area has fit for purpose infrastructure that enables and sustains growth

11.1 Causeway Coast and Glens has unique drivers that are catalysts for inward investment

ACTION PERFORMANCE MEASURES

How much did we do?

- Identify new strategic priorities
- Develop Terms of Reference
- Undertake key lobbying activities
- Engagement with potential local large-scale energy users

How well did we do it?

- Number of key lobbying initiatives
- Procurement of Advisory Team
- Formation of local collaborative energy group

Who is better off?

- Local residents
- Business community
- Employment workforce

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Total Entrepreneurial Activity (TEA)

(Source: Global Entrepreneurship Monitor UK NI Report 2017)

- Causeway Coast and Glens Borough Council has an entrepreneurial activity rate of 5.0%, which is just slightly below the NI average;
- Of the eleven local authorities, Causeway Coast and Glens Borough Council ranked the fourth lowest in terms of entrepreneurial activity.

Rate of innovation activity

(Source: UK Innovation Survey 2015/2017 NI Results)

- In 2017, the percentage of firms reported to be innovation active varied considerably across industrial and commercial sectors. In the production and construction sector, manufacture of electrical and optical equipment had the highest proportion of innovation active enterprises (74%) followed jointly by transport equipment and fuels, chemicals, plastic, metals and minerals at 60%.

ACTION LEAD

- Causeway Coast and Glens Borough Council - Leisure and Development

PARTNERS

- Ulster University
- Department for Economy
- Local Businesses
- Girona Limited
- Utility Regulator NI
- NIE Networks

TIMEFRAME

Medium – Long-term

ACTION 31

ACTION 31

To increase the level of **entrepreneurship and indigenous business growth** in the Borough.

POPULATION OUTCOME

All people of the Causeway Coast and Glens will contribute to and benefit from a thriving economy built on a culture of growth, entrepreneurship, innovation and learning.

OUTCOME 10

The Causeway Coast and Glens area attracts and grows profitable businesses.

IMPLEMENTATION MILESTONES

- To support 150 businesses per year through initiatives such as Alchemy, Digital Causeway, Enterprise Fund.
- To establish 125 new jobs per year through the Northern Ireland Business Start-Up Programme.

LINKAGES ACROSS PLAN

This means that:

10. The Causeway Coast and Glens area has a well-connected infrastructure, vibrant town centres and public realm
- 10.2 The Causeway Coast and Glens area is recognised as attractive, safe welcoming and open to business
- 10.3 The Causeway Coast and Glens area embraces and proactively supports business investment

Also LINKS to:

- 9 The Causeway Coast and Glens area provides opportunities for all to contribute to and engage in a more prosperous and fair economy
- 11 The Causeway Coast and Glens area drives entrepreneurship and fosters innovation

ACTION PERFORMANCE MEASURES

How much did we do?

- Successfully deliver and manage the Alchemy Programme
- Number of support programmes
- Number and uptake of participants in programmes

How well did we do it?

- % Increase levels in business survival
- Number of new business start-ups
- Number of jobs created/retained

Who is better off?

- Business community
- Employment workforce
- Costs to statutory agencies in responding to business needs

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Employment rate (16-64 years)

(Source: Labour Force Survey January – December 2018)

- Causeway Coast and Glens Borough Council had an employment rate of 66.8% in 2018, which is 3.2 percentage points lower than the NI average (70.0%);
- Of the eleven local authorities, Causeway Coast and Glens Borough Council ranked the third lowest rate of employment. The lowest recorded figure is 61.6%, belonging to the Derry City and Strabane District Council;
- Antrim and Newtownabbey Borough Council recorded the highest employment rate, 77.7%, which was 7.7 percentage points higher than the NI average and 11.1 percentage points higher than Causeway Coast and Glens Borough Council;
- The employment rate (%) has increased for both NI and Causeway Coast and Glens Borough Council, by 1.6 percentage points and 4.5 percentage points respectively.

Employee jobs by sector

(Source: NI Business Register and Employment Survey, September 2017)

- The highest percentage of employee jobs in Causeway Coast and Glens Borough Council is within the Wholesale, Retail and Repair of Motor Vehicles sector (21%). Closely behind this is the Human Health sector, representing 18% of employee jobs;
- The lowest recorded figure on the graph is 1% and is applicable to five different sectors: Mining and Quarrying; Information and Communication; Financial and Insurance; Real Estate; and Water Supply Sewerage, Waste Management and Remediation Activities.

Town centre vacancy rates

(Source: Causeway Coast and Glens Borough Council and Land & Property Service [LPS])

- Vacancy rates have increased in Ballycastle by 3 percentage points (from 15% to 18%), however, town centre vacancy rates have fallen in Ballymoney, Coleraine and Limavady by 13, 5 and 4 percentage points respectively (2019).

No. of PAYE / VAT registered businesses

(Source: Inter-Departmental Business Register Publication 2019 – Table 3.1 – Number of VAT and/or PAYE Registered Businesses Operating in NI by District Council Area 2013-2019)

- Causeway Coast and Glens Borough Council had a total of 6,075 VAT/ PAYE businesses in 2019;

Business start-up rates

(Source: IDBR Business Demography Tables 2017 – Table 2.2 – Count of births and birth rate of new businesses for NI by District Council area 2013-2019)

- Causeway Coast and Glens Borough Council has a business birth rate of 12.0%, which is 0.7 percentage points greater than the NI average of 11.3%;
- Of the eleven local authorities, Causeway Coast and Glens Borough Council ranked the second highest in terms of business birth rates.

Business survival rates

(Source: ONS Business Demography, UK Dataset November 2018)

- CGBC has a higher business survival rate than the average for NI at each of the two-year intervals for businesses in 2015.
- The survival rate (%) for Causeway Coast and Glens Borough Council is 3% higher in year one and 5% higher in year two than in 2017.

ACTION LEAD

- Causeway Coast and Glens Borough Council Prosperity and Place

PARTNERS

- Invest NI
- Northern Regional College
- North West Regional College
- Enterprise Causeway
- Roe Valley Enterprises
- Labour Relations Agency
- Intertrade Ireland
- Jobs and Benefits (Department for Communities)
- Enterprise NI
- Young Enterprise
- Women in Business

TIMEFRAME

Long term

ACTION 32

ACTION 32

Enhance and develop **economic opportunities** for Individuals and businesses located within the Causeway Coast and Glens

To establish a high level, solution-driven Causeway Town Management Advisory Group Network to focus on developing and delivering collaborative town centre management projects, addressing safe, clean and green ethos across the 4 main towns Ballycastle, Ballymoney, Coleraine and Limavady.

Working with partner organisations to provide synergy with developing infrastructure plans and action plans to address active transport initiatives, masterplan proposals and the renewal and transformation of our town centres as places to be.

POPULATION OUTCOME

All people of the Causeway Coast and Glens will contribute to and benefit from a thriving economy built on a culture of growth, entrepreneurship, innovation and learning.

OUTCOME 10

The Causeway Coast and Glens attracts and grows more profitable businesses.

IMPLEMENTATION MILESTONES

- Survey town centre businesses to gauge impact and need in light of COVID19 [ongoing]
- Survey of public to gauge perception of our town centres [ongoing]
- Invite participants to join Causeway Town Team Advisory Group [ongoing]
- Agree Terms of Reference[ongoing]
- DfC Review of Masterplans for town centres [underway & ongoing for Coleraine & Ballymoney]
- Continue consultation with local town team groups and business organisations to maximise engagement and common vision for each of the towns. [ongoing – but restricted due to Covid19 restrictions on face to face meetings and consultations]
- Implement short term interventions in response to COVID 19 impact needs and available funding streams [ongoing applications made to DfC for Covid 19 Recovery Revitalisation Programme funds. Tranche 1 underway and EOI submitted for Tranche 2]
- Develop communication strategy for Causeway Town Management Advisory Group Network to engage with all town centre stakeholders

LINKAGES ACROSS PLAN

This means that:

10.1 The Causeway Coast and Glens area has a well-connected infrastructure, vibrant town centres and public realm

Also LINKS to:

- 7 The Causeway Coast and Glens area has physical structures and facilities that further growth, access and connections
- 7.3 The Causeway Coast and Glens area has a high-quality built environment and civic space
- 7.4 The Causeway Coast and Glens area has fit for purpose infrastructure that enables and sustains growth

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of support programmes
- Number and uptake of participants in programmes
- Develop 'Recovery & Transformation' action plan in response to the Covid-19 pandemic

How well did we do it?

- Implementation of 'Recovery & Transformation' action plan
- Increase levels in business survival
- Number of new business start-ups
- Number of jobs created/retained
- Reduction in Business Vacancy Rates

Who is better off?

- Business community
- Employment workforce
- Costs to statutory agencies in responding to business needs

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Employment rate (16-64 years)

(Source: Labour Force Survey January – December 2018)

- Causeway Coast and Glens Borough Council had an employment rate of 66.8% in 2018, which is 3.2 percentage points lower than the NI average (70.0%);
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- Causeway Coast and Glens Borough Council had a total of 6,075 VAT/ PAYE businesses in 2019;

Business start-up rates

(Source: IDBR Business Demography Tables 2017 – Table 2.2 – Count of births and birth rate of new businesses for NI by District Council area 2013-2019)

- Causeway Coast and Glens Borough Council has a business birth rate of 12.0%, which is 0.7 percentage points greater than the NI average of 11.3%;
- Of the eleven local authorities, Causeway Coast and Glens Borough Council ranked the second highest in terms of business birth rates.

Business survival rates

(Source: ONS Business Demography, UK Dataset November 2018)

- Causeway Coast and Glens Borough Council has a higher business survival rate than the average for NI at each of the two-year intervals for businesses in 2015.
- The survival rate (%) for Causeway Coast and Glens Borough Council is 3% higher in year one and 5% higher in year two than in 2017.

ACTION LEAD

- Causeway Coast and Glens Borough Council Prosperity and Place

PARTNERS

- Planning service
- Private Sector
- Department for Infrastructure
- Department for Communities
- Police Service of Northern Ireland
- Community sector
- Chambers of Commerce
- Local business organisations
- Business Improvement District
- Local colleges/education providers
- Translink
- ATCM – Association of Town & City Management

TIMEFRAME

Medium term

ACTION 33

ACTION 33

To co-ordinate actions to **increase skills** within Causeway Coast and Glens area. It is envisaged that this will be in the form of the development of a learning partnership which will take forward a range of specific targeted actions to meet the local industry needs.

The overarching aim is to develop a coordinated plan focussing on developing literacy, numeracy and IT skills.

POPULATION OUTCOME

All people of the Causeway Coast and Glens will contribute to and benefit from a thriving economy built on a culture of growth, entrepreneurship, innovation and learning.

OUTCOME 12

The population of the Causeway Coast and Glens area will be knowledgeable and suitability skilled.

IMPLEMENTATION MILESTONES

- Short term – Establish a working group of partners - collaboration from EA representatives, establishment of partnership with primary and post primary secondary schools. Revised working group of partners reinstated.
- Short term – development of an action plan, identified leads, assignment of new action lead?
- Medium term - Mapping to DE and DfE strategies for raising literacy, numeracy and IT skills
- Medium term – Mapping against current provision – FE delivery (college and out centres), Library programmes, primary/post primary programmes
- Medium term – contingency planning re: Covid 19; supporting remote learning
- Medium term – suitably designed marketing/communication plan
- Long term - Review and evaluate

LINKAGES ACROSS PLAN

This means that:

- 12.1 People of the Causeway Coast and Glens have accessible and appropriate education and skills opportunities which are connected to the economic drivers

Also LINKS to:

- 2 Our children and young people will have the very best start in life
- 9 The Causeway Coast and Glens area provides opportunities for all to contribute to and engage in a more prosperous and fair economy
- 10 The Causeway Coast and Glens area attracts and grows more profitable businesses
- 11 The Causeway Coast and Glens area drives entrepreneurship and fosters innovation

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of areas supported
- Number of participating schools & colleges

How well did we do it?

- Number of support initiatives for literacy, numeracy and IT skills
- % of CCGs population attaining a Level 2 qualification in Literacy, Numeracy & ICT
- % increase in number of Literacy, Numeracy & ICT courses/programmes offered in CCGs area
- % decrease of population within the CCGs area with no formal qualifications

Who is better off?

- School Leavers
- Employment workforce
- Business community

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Qualification levels (16-64 years)

(Source: Labour Force Annual Survey Report 2018 – Qualifications)

- 33.8% of the Causeway Coast and Glens Borough Council population are qualified to NVQ Level 4 qualification or above, which is lower than the NI average by 1.1 percentage points;
- 46.5% of the Causeway Coast and Glens Borough Council population are qualified below NVQ Level 4 qualification, which is lower than the NI average figure by 3.9 percentage points;
- 19.8% of the Causeway Coast and Glens Borough Council population have no qualifications which is 5.1 percentage points above the NI average; and
- When previously reported in 2018, the data used was “Qualifications (16-64 years), 2015”. The proportion of both the NI and Causeway Coast and Glens Borough Council populations that have achieved NVQ Level 4+ has increased, by 5 percentage points and 11.9 percentage points respectively (2019). However, the proportion of the people in Causeway Coast and Glens Borough Council with no qualifications has increased by 1.6 percentage points.

Percentage of school leavers achieving at Level 2 or above including English and Maths

(Source: Department of Education – School Leavers 2017/18 Statistical Bulletin)

- The proportion of school leavers in Causeway Coast and Glens Borough Council achieving Level 2 or above (70.6%) was the same as the average for NI (70.6%);
- Causeway Coast and Glens Borough Council recorded the median achievement rate of the eleven local authorities. Belfast City Council recorded the lowest achievement rate of 65.5%;
- Lisburn and Castlereagh District Council area recorded the highest achievement figures of all local authorities (78.0%), which is 7.4% higher than the figure for Causeway Coast and Glens Borough Council.

ACTION LEAD

- Northern Regional College

PARTNERS

- Northern Regional College
- North West Regional College
- Ulster University Coleraine
- Libraries NI
- Workforce Development Forum
- CCMS/Education Authority/Schools

TIMEFRAME

Long term

ACTION 34

ACTION 34

Causeway Coast and Glens will benefit from a **thriving and sustainable visitor economy**. It will provide a welcoming, year-round, high quality visitor experience, generate opportunities for quality employment, protect its built and natural environment, and will aim to balance the growth of the economy without having a detrimental impact on the health and wellbeing of local communities.

POPULATION OUTCOME

All people of the Causeway Coast and Glens will contribute to and benefit from a thriving economy built on a culture of growth, entrepreneurship, innovation and learning.

OUTCOME 9

The Causeway Coast and Glens area provides opportunities for all to contribute to and engage in a more prosperous and fair economy

IMPLEMENTATION MILESTONES

- Development of a post-2020 strategic approach to tourism events – December 2020
- Post-September events, adjusted to accommodate current restrictions/guidance – September 2020
- 2020/21 TEF programme criteria adjusted to account for future difficulties – October 2020
- Special post COVID19 marketing campaign to key segments, NI & ROI – September-March 2021
- Development of new Destination marketing website in conjunction with TNI – March 2021
- Development of a Coastal and Beach Management Forum to improve on environmental and people management practices – October 2020
- Delayed development of Destination Management Strategy (awaiting TNI Strategy and publication of Causeway Coastal Route Infrastructure Strategy – TOR March 2021
- A series of infrastructure projects to be delivered in the next six months including:
 - Magheracross Scenic Viewpoint and Trailhead
 - Portaneevy Scenic Viewpoint and Trailhead
 - International Appalachian Trail walking experience
 - Development of Marina facilities on River Bann
 - Access Improvement at Christie Park, Coleraine
 - New inland car touring adventure

All complete by March 2021

LINKAGES ACROSS PLAN

This means that:

- 9.2 The Causeway Coast and Glens area has tourism, heritage and world class events as key contributors to economic growth

Also LINKS to:

- 9.1 The Causeway Coast and Glens area have equality of access to quality jobs and careers prospects
- 9.3 The Causeway Coast and Glens area has a culture of aspiration leading to increased opportunities for all
- 10.1 The Causeway Coast and Glens area has a well-connected infrastructure, vibrant town centres and public realm

10.2 The Causeway Coast and Glens area is recognised as attractive, safe, welcoming and open to business

11.1 Causeway Coast and Glens area has unique drivers that are catalysts for inward investment

ACTION PERFORMANCE MEASURES

How much did we do?

- Number of support programmes
- Number and uptake of participants in programmes

How well did we do it?

- % Visitors to Causeway Coast and Glens area (Tourism NI)
- £ spend per visitor (Tourism NI)
- Additional take-up of industry platforms by local tourism providers
- Number of key tourism pipeline projects
- % Increase levels in business survival
- Number of new business start-ups
- Number of jobs created/retained

Who is better off?

- Tourism Community
- Business community
- Employment workforce
- Costs to statutory agencies in responding to tourism business needs

OUTCOME INDICATORS FOR THIS ACTION – BASELINE 2019

Percentage of total NI visitors to visit Causeway Coast and Glens

(Source: Tourism - Estimated Overnight Trips, Nights and Expenditure (administrative geographies) 2018)

- Causeway Coast and Glens area accounted for 20% of all trips to NI in 2018. This proportion was higher than the average for all eleven local authorities (9%);
- The Causeway Coast and Glens area recorded the second highest participation rate of all eleven local authorities, with only Belfast City Council area having a higher proportion (33%);
- The average spends per trip to the Causeway Coast and Glens area in 2018 was £170, which was lower than the average for NI (£189), it did however increase from by 13% since 2015.

Business survival rates

(Source: ONS Business Demography, UK Dataset November 2018)

- Causeway Coast and Glens Borough Council has a higher business survival rate than the average for NI at each of the two-year intervals for businesses in 2015.
- The survival rate (%) for Causeway Coast and Glens Borough Council is 3% higher in year one and 5% higher in year two than in 2017.

Business start-up rates

(Source: IDBR Business Demography Tables 2017 – Table 2.2 – Count of births and birth rate of new businesses for NI by District Council area 2013-2019)

- Causeway Coast and Glens Borough Council has a business birth rate of 12.0%, which is 0.7 percentage points greater than the NI average of 11.3%;
- Of the eleven local authorities, Causeway Coast and Glens Borough Council ranked the second highest in terms of business birth rates.

Expenditure per visitor

(Source: Tourism - Estimated Overnight Trips, Nights and Expenditure (administrative geographies) 2018)

- In 2018 the average spends per trip to Causeway Coast and Glens Borough Council in 2018 was £170, which was lower than the average for NI (£189);
- Belfast City Council recorded the highest average spend of the eleven local authorities at £233, Causeway Coast and Glens Borough Council ranked seventh of the eleven Council areas.

ACTION LEAD

- Causeway Coast and Glens Borough Council - Tourism and Recreation

PARTNERS

- Tourism NI
- Dept. of Agriculture, Environment and Rural Affairs
- Dept. for Communities
- Hotel Federation
- Tourism & hospitality trade including cluster groupings
- Tourism Ireland
- Waterways Ireland
- Dept. for Infrastructure

TIMEFRAME

Short to Medium term

COMMUNITY PLANNING PARTNERS

Community Planning is a process which will help make a positive difference to this area and our Community Planning Partners are fully committed to working together with all our citizens for collaborative gain to ensure we create a better future together.



**Northern Ireland
Fire & Rescue Service**



NEXT STEPS

The Causeway Coast and Glens Community Planning Strategic Partnership will oversee progress on implementation of the Delivery Plan 2020. The detailed actions set out in the Delivery Plan will be driven by the Action Lead Organisations who will work in partnership with identified individuals and organisations. This is an evolving process with actions maturing at different times given the wide-ranging nature of the proposed actions.

An evaluation process has already been developed together with a reporting mechanism in order to assess the successful delivery of the Delivery Plan. In addition to this measurement process, a full review of the Community Plan **'A Better Future Together' 2017 -2030** will be undertaken in 2021 in line with our statutory requirements. This will assist in ensuring effective delivery of the Community Plan for the Causeway Coast and Glens area as well as facilitating further development of any new or emerging actions.

CAUSEWAY COAST AND GLENS AREA MAP



