

Text Alert is a free-of-charge information service provided by PSNI and your local Policing and Community Safety Partnership (PCSP). The Text Alert service aims to provide you with SMS-based information that helps to keep you and your community safe.

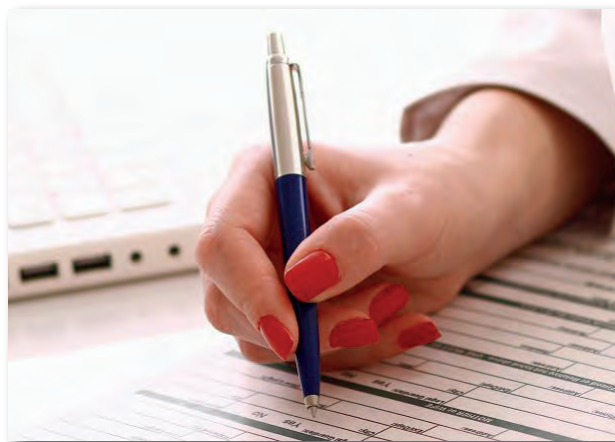
How is my contact information managed?

The scheme will comply with the 1998 Data Protection Act. Your contact information will not be used for any other purposes aside from receiving community safety messages from Text Alert.

Contact information will be held on a secure server accessed only by PSNI and PCSP for this purpose.

How do I register to receive text alerts?

To receive messages from Text Alert, you must complete the registration form and provide the mobile phone number through which you would like to receive community safety text messages.



What is PCSP?

PCSP's are statutory bodies established under the Justice Act (Northern Ireland) 2011.

Each Council area has a PCSP. The Partnership is made up of elected and independent members plus statutory agencies who fulfil a role relating to community safety.

PCSP is managed by a dedicated team within Causeway Coast and Glens Borough Council.

The primary objective of PCSP is to make communities safer for all. We do this by listening to communities, and focusing on the policing and community safety issues that matter most across the Causeway Coast and Glens Borough Council area.

For further information on PCSP or the Text Alert scheme, please contact:

pcsp@causewaycoastandglens.gov.uk

LIMAVADY: 7 Connell Street,
BT49 0HA
Tel: 028 776 0304

COLERAINE: Cloonavin,
66 Portstewart Road BT52 1EY
Tel: 028 7034 7034

BALLYMONEY: Riada House,
14 Charles Street BT53 6DZ
Tel: 028 2766 0254

BALLYCASTLE: Sheskburn House,
7 Mary Street BT54 6QH
Tel: 028 2076 2225

<https://www.causewaycoastandglens.gov.uk/live/policing-and-community-safety-partnership>



Keeping People Safe



making Causeway Coast & Glens safer

TEXT ALERT!



Providing you with information that helps to keep you and your community safe



Keeping People Safe





What is Text Alert?

Text Alert is a service provided by the Police Service of Northern Ireland (PSNI) and your local Policing and Community Safety Partnership (PCSP).

If you register to join the scheme, Text Alert will send an SMS message to your mobile phone. The text message will contain brief information about a community safety issue which may be of interest to you.

Text Alert is a receive-only information service. You cannot reply to a text message. If you wish to contact PSNI, you should call 101 in a non-emergency or 999 in an emergency.

How is Text Alert useful?

Receiving a community safety text alert message will be useful to a range of people for a variety of reasons.

If you are a local business owner, you may be interested to receive information about forged banknotes which are known to be circulating in your area, or if a known gang of shoplifters has been seen in your town.

If you live in a rural area, you may benefit from receiving up-to-date information if there has been a surge of farm machinery or livestock thefts, so that you can take appropriate safety measures.

If you are a member of a Neighbourhood Watch scheme, you may like to get information if there has been a spate of break-ins or thefts in your locality.

All members of the community may find it useful to receive quick information if there are known bogus callers in your area, or if a collision has caused a road closure, for example.



Who sends the Text Alert message?

Community safety text alert messages will be sent by PSNI or your local PCSP.

How much does it cost?

Text Alert is a **free service** provided by the PSNI and your local PCSP.

