

<b>Title of Report:</b>	<b>Update on Causeway Coast and Glens Community Plan</b>
<b>Committee Submitted To:</b>	<b>Corporate Policy and Resources Committee</b>
<b>Date of Meeting:</b>	<b>28 November 2023</b>
<b>For Decision/For Information</b>	<b>For Information</b>
<b>To be discussed In Committee YES/NO</b>	<b>No</b>

<b>Linkage to Council Strategy (2021-25)</b>	
Strategic Themes	Local Economy; Healthy and Engaged Communities; Climate Change and Our Environment
Outcome	Establish key relationships with strategic partners to deliver our vision for this Council area
Lead Officer	Head of Policy and Community Planning

<b>Budgetary Considerations</b>	
Cost of Proposal	
Included in Current Year Estimates	<b>YES/NO</b>
Capital/Revenue	
Code	
Staffing Costs	

<b>Legal Considerations</b>	
Input of Legal Services Required	<b>YES/NO</b>
Legal Opinion Obtained	<b>YES/NO</b>

<b>Screening Requirements</b>	<i>Required for new or revised Policies, Plans, Strategies or Service Delivery Proposals.</i>		
Section 75 Screening	Screening Completed:	Yes/No	Date:
	EQIA Required and Completed:	Yes/No	Date:
Rural Needs Assessment (RNA)	Screening Completed	Yes/No	Date:
	RNA Required and Completed:	Yes/No	Date:
Data Protection Impact Assessment (DPIA)	Screening Completed:	Yes/No	Date:
	DPIA Required and Completed:	Yes/No	Date:

## **1.0 Introduction**

- 1.1 The Community Plan is a long-term plan (from 2017 to 2030) based on sound, robust evidence with a focus on improving social, economic and environmental well-being and contributing to sustainable development.
- 1.2 The Community Plan is a strategic planning tool for the Causeway Coast and Glens area and it is the key over-arching framework for partnerships and initiatives in the Council area. It is not seen as an additional or parallel process to structures already in place.
- 1.3 Phase 1 of the community planning process was the development of a Strategic Framework for the Community Plan. This document was finalised in April 2017 and officially launched in June 2017. It outlines the high-level outcomes identified for the Causeway Coast and Glens area based on an extensive public consultation process and a statistical analysis of the area.
- 1.4 Phase 2 of the community planning process was the development of a comprehensive Delivery Plan in 2018 which put in place 44 practical actions and activities to achieve the outcomes identified in the Strategic Framework. This Delivery Plan was reviewed in 2022 and now contains 34 actions covering four thematic areas:
  - 1) Health and Wellbeing
  - 2) Community/Community Safety
  - 3) Infrastructure/Environment
  - 4) Economy/Education/Tourism.
- 1.5 Phase 3 of the community planning process put in place mechanisms to monitor and report on performance against the Community Plan objectives/outcomes. An Outcomes Based Accountability (OBA) process is utilised to monitor and report on performance with Action Leads using report cards to provide information on the following areas in relation to each of the actions within the Delivery Plan:
  - What did we say we would do?
  - How much did we do?
  - How well did we do it?
  - Who is better off?
- 1.6 Reports on progress against the actions in the Delivery Plan are provided to the Community Planning Partnership using this process on a quarterly basis.

## **2.0 Progress on Delivery Plan - Quarterly Summary of Progress Report (copy attached)**

2.1 The monitoring and reporting process used by the Partnership requires quarterly reports to be submitted by Action Leads and these are then reported on by the four thematic leads to the next Partnership meeting.

2.2 A summary report is circulated to all Partnership members on progress in relation to the 34 actions contained in the Delivery Plan and a copy of this summary report for the period July 2023 to September 2023 is attached for your information.

## **3.0 Statement of Progress 2023**

3.1 The Northern Ireland Act 2014 requires the Community Planning Partnership to produce a Statement of Progress on the Community Plan every two years. The next Statement of Progress is due in November 2023.

3.2 A draft Statement of Progress report was prepared for the Partnership to consider at its last meeting and this draft was agreed in principle subject to final amendments and proofing. The Partnership agreed to authorise the Action Steering Group to give final approval for the publication of the final version of the Statement of Progress.

3.3 Once finalised and approved this document will be published on the Council website by the end of November but, if someone requires a printed copy, this will be accommodated.

## **4.0 Other Business**

4.1 **Growth Deal** – the Partnership received a presentation on the Growth Deal which has resulted from negotiation between the government and the Council. It was noted that this initiative was aimed at harnessing additional investment, creating new jobs and speeding up inclusive economic growth and that eight projects/programmes had been identified for the Causeway Coast and Glens area.

4.2 **Causeway Healthy Kids Scheme** – the Partnership were advised that this project had recently won the Partnership Working in Public Health Award and Project of the Year for NI in the Advancing Healthcare Awards 2023. It was also noted that Causeway Healthy Kids and the Glens Healthy Places project had also been awarded runner-up awards at the Team North Leadership Conference and Chair's Awards.

# Causeway Coast and Glens Community Plan Delivery Plan 2022 Summary of Progress

QUARTER (3) JULY TO SEPT 2023

<b>Progress Key:</b> This is a self-assessment of how the action is progressing:	<b>Action Numbers</b>
<b>Red:</b> Significant issues have arisen which have stopped or significantly impacted on progress	
<b>Amber:</b> There are some emerging issues which are affecting progress	9, 10, 17, 21, 22, 24, 25, 28,
<b>Green:</b> Delivery is in line with agreed outcomes and progress is being made.	1, 2, 3, 4, 5, 6, 7, 8, 11, 12, 13, 14, 15,16, 18, 19, 23, 26, 27, 29, 30 & 31

Please note that this document contains an abstract taken from each of the 31 Action Report Card Updates provided by the Action Leads which includes an Outcomes Based Approach (OBA):

What did we say we would do?	How much did we do?	How well did we do it?	Who is better off?

## Health & Wellbeing Actions 1-9

	Health & Wellbeing	Action Steering Group (ASG) Lead Maurice Meehan (PHA)		
	Population Outcome:	All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected, and safe community that nurtures resilience, promotes respect and supports everyone to live together.		
	Intermediate Outcomes:	<ol style="list-style-type: none"> <li>1. All people of the Causeway Coast and Glens benefit from improved physical health and mental well-being</li> <li>2. Our children and young people will have the very best start in life</li> <li>3. All people of Causeway Coast and Glens can live independently as far as possible and access support services when they need it</li> </ol>		
Action No.	Brief Description	Action Lead	Organisation	Progress
1	<p><b>Participation in Physical Activity</b> - Increase opportunities (both indoor and outdoor) for participation in physical activity / wellbeing initiatives and to promote enjoyment of the natural</p>	<p><b>Roger Downey</b> Sport &amp; Wellbeing Manager / <b>Declan Steele</b>/Sport NI</p>	<p>Causeway Coast &amp; Glens Borough Council Sport &amp; Wellbeing / Sport NI</p>	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <p><u>Sports Development</u> 1100 participants (259 summer scheme and 841 sports courses) 495 women and girls 143 participants with a disability 275 participants from areas of greatest need 165 sustained participants</p> <p style="text-align: center;"><b>How Well (Quality)</b></p> <p><u>Sports Development</u></p> <ul style="list-style-type: none"> <li>• 40 Courses offered across Borough as part of summer recreation programme totalling 186 sessions. All well received as a full return to summer recreation programming</li> </ul>

	environment of Causeway Coast and Glens.			<ul style="list-style-type: none"> <li>• 40 courses delivered across the borough included football, hockey, tennis, judo, athletics, gymnastics, open water swimming and netball amongst other sports.</li> <li>• Inclusive family fun days delivered at Flowerfields, Portrush, Roe Mill and Megaw Park in July and August. Inclusive summer scheme delivered in July at JDLC</li> <li>• Neighbourhood Health Improvement programme delivered in August, sessions included exercise classes, yoga, Pilates and walking groups.</li> </ul> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <p><u>Sports Development</u></p> <ul style="list-style-type: none"> <li>• This quarter's focus was to continue to grow the sports development recreation programming, school sport and programming through various partnerships throughout the borough and deliver a full summer recreation programming</li> <li>• All sessions provided participants with content to promote healthier lifestyles and to get active and remain active through</li> </ul>
2	<b>Age Friendly Initiatives</b> - the delivery and implementation at Local Government level of a Regional Northern Ireland Age Friendly	<b>Roger Downey</b> Sport & Wellbeing Manager <b>Liam Hiphney</b> Age Friendly Coordinator	Causeway Coast & Glens Borough Council Sport & Wellbeing	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <p><b>No update this quarter – update below is for previous quarter</b></p> <p><b>Age-Friendly Strategy &amp; Action Plan:</b></p> <ul style="list-style-type: none"> <li>• 1 x newly informed Steering Group meeting with procured consultants 1 x consultation process underway.</li> <li>• 1 x Age-Friendly Alliance consultation workshop undertaken on 4<sup>th</sup> May to inform development of strategy and action plan.</li> <li>• 1 x Age-Friendly Forum consultation workshop undertaken on 11<sup>th</sup> May to inform development of strategy and action plan.</li> </ul>

	<p>Programme for the resident population of Causeway Coast and Glens.</p>			<ul style="list-style-type: none"> <li>• 1 x Older People’s Champions Group consultation workshop undertaken on 15<sup>th</sup> May to inform development of strategy and action plan.</li> <li>• 3 x Age Network NI</li> <li>• Regional Rapid Rundown Event took place on 6<sup>th</sup> Jun. Age-Friendly Coordinator assisted Age NI and MEAAP develop event where 20 service providers for older people delivered a 2-minute presentation on their services. Event attended by almost 100 people. Recording of event was sent through Age-Friendly Networks throughout NI.</li> <li>• 1 x Healthy Ageing and Climate Change Engagement Workshop NI attended.</li> <li>• 1 x Meeting to reconvene a community planning Dementia Working Group.</li> <li>• 1 x press campaign to support Dementia Awareness Week</li> <li>• 2 x inputs to Departmental consultations</li> <li>• 2 x WHSCT working groups attended.</li> <li>• 1 x Planning meeting for Positive Ageing Month</li> </ul> <p style="text-align: center;"><b>How Well (Quality)</b></p> <ul style="list-style-type: none"> <li>• Age-Friendly Programme finalising Stage 1 of Programme Management Life Cycle as identified in figure above.</li> <li>• Programme moving into Stage 2 in Q2 of 2023.</li> </ul> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <ul style="list-style-type: none"> <li>• First draft of strategy due for completion in Q3.</li> <li>• Age-Friendly Strategy &amp; Action Plan will identify measures and targets for programme delivery in stage 3 of the Age-Friendly Programme Management Cycle.</li> </ul>
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				<ul style="list-style-type: none"> <li>Development and delivery of appropriate health initiatives will mostly be undertaken from Stage 3 of the programme onward.</li> </ul>
3	<p><b>Loneliness Network-</b> Establish a Loneliness Network for Causeway - work together to increase opportunities for socialisation and to reduce the risk of / tackle loneliness across the generations.</p>	<p>Chair of Causeway Loneliness Network - <b>Yvonne Carson</b> Health &amp; Wellbeing Team NHSCT <b>Thelma Dillon</b> Causeway Loneliness Network</p>	<p>COAST Causeway Older Active Strategic Team / Northern Health &amp; Social Care Trust</p>	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <p><b>No update this quarter – details below relate to previous quarter</b></p> <ul style="list-style-type: none"> <li>1 x steering group meeting and wider network meeting held during the reporting period.</li> <li>Ongoing E-mail correspondence with members of the Causeway Loneliness network continued during this period.</li> <li>1 x Mayors Civic reception to commend the work of volunteers on 1 June 2023 attended by action lead and chair of loneliness network.</li> </ul> <p style="text-align: center;"><b>How Well (Quality)</b></p> <ul style="list-style-type: none"> <li>Increased opportunity to avail of funding to support social inclusion initiatives.</li> <li>Promotion of the Network and raising awareness of the opportunity to avail of funding to support social inclusion initiatives</li> </ul> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <ul style="list-style-type: none"> <li>Increased recognition of loneliness activity in the Causeway area including CC&amp;G Council, NHSCT and DoH</li> <li>Voluntary community and statutory organisations working together to address loneliness across all age groups.</li> <li>Increased awareness and knowledge of loneliness across Causeway Loneliness Network group members and increased knowledge including access to current research, webinars etc.</li> <li>More organisations have increased access to information, services, activities, and training for their service users.</li> </ul>



				<ul style="list-style-type: none"> <li>• Causeway Loneliness Network provides a supportive environment for members and increased confidence to source information/services.</li> <li>• The Northern Area Loneliness Framework is used for reference and guides our work.</li> </ul>
4	<p><b>Anti-Poverty Initiatives</b> - develop, lead, implement and support interventions which tackle poverty, including food, fuel and financial poverty and respond to local need with a particular emphasis on vulnerable communities.</p>	<p><b>Louise Scullion</b> Community Development Manager</p>	<p>Causeway Coast &amp; Glens Borough Council Community Development</p>	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <ul style="list-style-type: none"> <li>• Third Fuel Support Scheme delivered with funding from Causeway GP Federation MDT and referrals taken through Community Advice Causeway and fuel support (oil delivery, electric and gas top ups) delivered by Limavady Community Development Initiative. Total funding of £8,800 delivered support to 50 households. Of the households supported the percentage supported were in the following categories: <ul style="list-style-type: none"> <li>○ Lone Parent 26%</li> <li>○ Benefit Income 36%</li> <li>○ Employed 12%</li> <li>○ Health related issues 52%</li> </ul> </li> <li>• Continued development of Anti-poverty Stakeholder Steering Group (APSSG) with 10 community and voluntary sector partners and 8 statutory partners with the aim of connecting the service providers whose core services are supporting people experiencing financial difficulties and collaborating to deliver support.</li> <li>• Proposals for allocation of Hardship Fund monies from Department for Communities developed. Funding issued to established service delivery organisations: <ul style="list-style-type: none"> <li>○ Fuel support – St Vincent DePaul (10 local conferences), Salvation Army (Ballymoney &amp; Causeway area and Limavady)</li> <li>○ Food and fuel support - 4 established foodbanks (Ballycastle, Ballymoney, Causeway and Roe Valley)</li> <li>○ Family Support Programme – Save the Children</li> </ul> </li> </ul>

			<ul style="list-style-type: none"> <li>○ Food Hardship Grant for smaller/ local community food projects – 16 grants of £3,000 awarded to date for a range of food cupboard and holiday hunger projects.</li> <li>● ‘Where to Turn’ campaign rolled out with bus shelter and adshel promotion as well as information leaflet distribution and maintenance of a dedicated web portal with details of information for support with food, fuel and finances: <a href="http://www.causewaycoastandglens.gov.uk/advice">www.causewaycoastandglens.gov.uk/advice</a></li> </ul> <p>School uniform reuse campaign encouraging the donation and reuse of school uniforms with details of schemes promoted through Where To Turn web portal.</p> <p style="text-align: center;"><b>How Well (Quality)</b></p> <ul style="list-style-type: none"> <li>● Fuel Support Scheme recipients report satisfaction with impact on their immediate needs.</li> <li>● Feedback from APSSG partners shows a strong benefit from the peer support nature of the steering group as well as improved links and increased cross-referrals between the partners.</li> <li>● Initial feedback from service delivery organisations that the funding is much needed in light of reducing donations, increased cost of products and above all the increased demand for services</li> </ul> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <ul style="list-style-type: none"> <li>● Increased awareness of the poverty services that are available.</li> <li>● Increased coordination between organisations working with those most in need in the</li> <li>● Causeway Coast and Glens area</li> <li>● People on low incomes or in financial crises are supported to maximize their income and minimise their costs.</li> </ul>
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				<ul style="list-style-type: none"> <li>• Improved links and capacity of the organisations that support those most in need.</li> <li>• Better information, signposting, and communication about poverty intervention services</li> <li>• Improved partnership working to tackle the causes of poverty.</li> </ul>
5	<p><b>Children &amp; Young People</b> – collaborative working and locality planning across statutory and voluntary sectors in line with Making Life Better proposals for ‘Giving Every Child the Best Start in Life’ as one of the key Strategic Themes of the NI Public Health Framework. Key long-term outcomes:</p> <ul style="list-style-type: none"> <li>• Good quality parentin</li> </ul>	<p>NHSCT Children and Young People Thematic lead and Health and Wellbeing Officer – Causeway-  <b>Kate McDermott / Bronagh McCrory</b>  Health &amp; Wellbeing Team  NHSCT</p>	<p>Causeway Locality Group / Northern Health &amp; Social Care Trust</p>	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <ul style="list-style-type: none"> <li>• HWBO met with ‘Speakers for Schools’ on 4th of July offering work experience opportunities to those of school age.</li> <li>• HWBO attended Traffic Light Training with ‘Common Youth’ on sexualised behaviour in children.</li> <li>• 3 x new members Emotional Wellbeing in Schools worker, new Family Support Hub worker and Ballycastle High School</li> <li>• 12 x CYPSP newsletters circulated to members in this period.</li> <li>• Outreach to Young People in the Causeway area provided during Freshers Week at Ballymoney and Coleraine NRC.</li> <li>• Report compiled on Young People’s Mental Health and Emotional Wellbeing in Causeway.</li> <li>• Planning with local libraries to hold ‘Human Library’ sessions in October in Causeway involving local Young People.</li> <li>• Youth Wellness Web and Translation Hub Training delivered by CYPSP for LPG members.</li> <li>• Promotion of Smoking Cessation services, health promotion around smoking and ‘Smoke free initiatives by NHSCT locally.</li> </ul> <p style="text-align: center;"><b>How Well (Quality)</b></p> <ul style="list-style-type: none"> <li>• Information shared with CYPSP members to share with the wider community for the benefit of Young People.</li> </ul>

	<p>g and family support</p> <ul style="list-style-type: none"> <li>• Healthy and confident children and young people</li> <li>• Children and young people skilled for life</li> </ul>			<ul style="list-style-type: none"> <li>• Link made and Common Youth arranged to attend October CYPSP meeting with potential benefits to members and wider community.</li> <li>• Potential for collaboration and sharing of information on services with members. Increased awareness raising of the CYPSP LPG in Causeway and knowledge of other services.</li> <li>• Health and Wellbeing information shared in order to support access to relevant support services where needed.</li> <li>• Better insight into the MH needs of Young People, gaps in services and actions needing to be taken.</li> <li>• Potential learning and development for those involved.</li> <li>• Benefit to LPG members in supporting them to provide accessible health and wellbeing information to children, YP and families.</li> <li>• Direct link between smoking and low birth weight babies, better public knowledge of the risks around smoking and link to low birth weight and impact on child development.</li> </ul> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <ul style="list-style-type: none"> <li>• Networking and information sharing opportunities at events, meetings and via CYPSP weekly news.</li> <li>• CYP Mental Health Research has identified that the top three main areas of need identified are emotional health and wellbeing, body image and loneliness. Participants felt the best way for them to improve their MH was through exercise, hobbies and spending time in nature.</li> <li>• Direct link between smoking and low birth weight babies, better public knowledge of the risks around smoking and link to low birth weight and impact on child development.</li> </ul>
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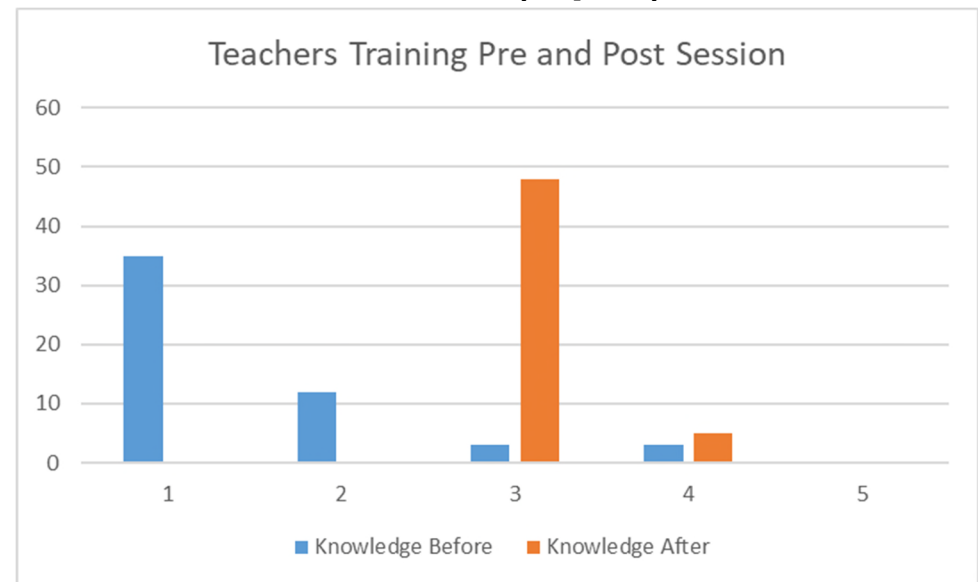
6	<p><b>Obesity Prevention</b> - To increase uptake of Obesity Prevention programmes and identify and implement new ways to encourage active participation by school aged children.</p>	<p><b>Roger Downey</b> Sport &amp; Wellbeing Manager / <b>Declan Steele</b> SportNI</p>	<p>Causeway Coast &amp; Glens Borough Council Sport &amp; Wellbeing / Sport NI</p>	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <p><b>Causeway Healthy Kids</b></p> <ul style="list-style-type: none"> <li>• Causeway Health Kids completed phase 2 in April 2023. Currently preparing for phase 3 in November 2023</li> <li>• To date total participation currently is 1022 children from 35 primary schools across the Borough. 396 sessions delivered.</li> <li>• 11 schools will take part in phase 3 leaving at total of 22 schools in phase 4 and 5.</li> </ul> <p style="text-align: center;"><b>How Well (Quality)</b></p> <ul style="list-style-type: none"> <li>• The growing success of the programme has saw it adopted by Mid Ulster District Council, Mid and Easter Antrim Borough Council, Antrim and Newtownabbey Borough Council. The staff within CCGBC Sport and Wellbeing Development Unit have been working closely with their counterparts in these councils to ensure their staff are trained to sufficient level to ensure the high standards of delivery are maintained.</li> <li>• Causeway Healthy Kids Project also finished runners up in the 2023 Chairmans Award at the Team North Leadership Conference and Awards in the Northern Trust Partnership and Integrated Care Category. The project has also been shortlisted at the Advancing Healthcare Awards 2023, nominated in the Partnership Working in Public Health Category.</li> </ul> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <ul style="list-style-type: none"> <li>• The programme is not testing children's weights before and after the project so it's hard to put a value as to % of reduction levels of overweight and obesity. 100% of children received 11 weeks of sessions to promote</li> </ul>
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				healthy lifestyle choices. Studies have shown that 11 weeks is the point of creating habit, so this number of sessions has been devised to create good habits in the participating children.
7	<ul style="list-style-type: none"> <li><b>Positive Mental Health</b> - Active participation in the Northern Health &amp; Social Care Trust Wide Take Five Working Group – positive mental health initiatives to span schools, workplaces and the community sector.</li> </ul>	<p><b>Hugh Nelson</b> Head of Health &amp; Wellbeing Team /</p> <p><b>Selena Ramsey</b> Health and Wellbeing Manager- Mental Health and Suicide Prevention</p>	Northern Health & Social Care Trust - NHSCT	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <p><u>Initiatives delivered by NACN and CRUN:</u></p> <ul style="list-style-type: none"> <li>*SPDO working in partnership with NACN’s Healthy Places Programme; Cushendall, Armoyn Community Listeners, Ballycastle youth participatory budgeting and Glens Men trip to Rathlin.</li> <li>Care for a Cuppa in the Glens – carers group in Mid Glens x2 June &amp; September - 32 in attendance</li> <li>Coleraine Men’s Group Summer BBQ - 40 in attendance</li> <li>SPDO working in partnership with GP Federation with a focus on Portrush area / Aware Mood Matters session delivered 12th Sept. 20 in attendance</li> <li>SPDO/NICHI; food festival, Lark in the Park part of Heart of the Glens Festival 250 people engaged with.</li> <li>World Suicide Prevention Week – Alpaca Walk &amp; Talk with young people from BRAKE PYDP Coleraine - 6 young people.</li> <li>Coleraine Office Cloonavin lit up yellow for World Suicide Prevention Week.</li> </ul> <p><u>Other Partners:</u></p>

				<ul style="list-style-type: none"> <li>• Take 5 Input in local Primary Schools complete by CCG Council staff training recommenced for this years input.</li> <li>• Take 5 Primary Schools-</li> <li>• New input- Leany PS</li> <li>• Post Primary</li> <li>• New input- Dunluce College</li> </ul> <ul style="list-style-type: none"> <li>• Workplaces</li> <li>• NRC launched as a Take 5 Workplace September 2023</li> <li>• NHSCT wide Take 5 Workplace implementation with 10 workplaces continues in partnership with BITC, celebration planned October 23.</li> </ul> <p><u>Community</u></p> <ul style="list-style-type: none"> <li>• Take 5 Ambassador roll out in action</li> <li>• Coleraine Surestart delivered to 32 participants</li> <li>• Disability action delivered to 25 attendees</li> </ul> <p style="text-align: center;"><b>How Well (Quality)</b></p> <ul style="list-style-type: none"> <li>• Causeway Healthy Kids Partnership won the Partnership Working in Public Health Award and also overall winner of the Advancing Healthcare awards in Northern Ireland. This partnership includes the Take 5 steps and healthy lifestyles elements delivered in local primary schools over an 11 week project.</li> </ul>
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### Better Off (Impact)





<b>8</b>	<b>Interagency Cooperation for Homelessness</b> - This Action seeks to promote interagency cooperation to address chronic homelessness in Causeway Coast and Glens alongside Community Planning partners and to improve the measurement and understanding of the scale of the problem of chronic homelessness in Causeway Coast and	<b>Louise Clarke</b> Head of Place Shaping North <b>/Christine O'Carroll</b> Town Planner MRTPI North Place Shaping	Housing Executive NI	<b>How Much (Quantity)</b>																							
				<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="background-color: #cccccc;">Quarter</th> <th style="background-color: #cccccc;">No. of Homeless Presenters</th> <th style="background-color: #cccccc;">No. of Presenters awarded FDA</th> <th style="background-color: #cccccc;">No. of Repeat Presenters</th> </tr> </thead> <tbody> <tr> <td>Oct- Dec 2022</td> <td style="text-align: center;">214</td> <td style="text-align: center;">138</td> <td style="text-align: center;">11</td> </tr> <tr> <td>Jan – March 2023</td> <td style="text-align: center;">238</td> <td style="text-align: center;">165</td> <td style="text-align: center;">15</td> </tr> <tr> <td>Apr- Jun 2023</td> <td style="text-align: center;">241</td> <td style="text-align: center;">159</td> <td style="text-align: center;">6</td> </tr> <tr> <td>Jul – Sept 2023</td> <td style="text-align: center;">215</td> <td style="text-align: center;">132</td> <td style="text-align: center;">8</td> </tr> <tr> <td>YTD</td> <td style="text-align: center;">908</td> <td style="text-align: center;">594</td> <td style="text-align: center;">40</td> </tr> </tbody> </table>	Quarter	No. of Homeless Presenters	No. of Presenters awarded FDA	No. of Repeat Presenters	Oct- Dec 2022	214	138	11	Jan – March 2023	238	165	15	Apr- Jun 2023	241	159	6	Jul – Sept 2023	215	132	8	YTD	908	594
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				<ul style="list-style-type: none"> <li>Chronic Homelessness action plan (CHAP) is now completed <a href="#">Chronic Homelessness Action Plan (nihe.gov.uk)</a></li> <li>Homelessness Strategy 'Ending Homelessness Together – Homelessness Strategy 2022-27' now published. <a href="#">Ending Homelessness Together Homelessness Strategy 2022-27 (nihe.gov.uk)</a></li> <li>Tracking system launched to 'Identify chronic homelessness numbers collectable by the Housing Executive using standard indicators.</li> </ul>																							
				<b>Better Off (Impact)</b>																							

	Glens in order to establish a baseline.			<h2 style="text-decoration: underline;">Support Referrals</h2> <p>Count of Case ID by Support Provider <span style="float: right;">🔍 🗺️ ⋮</span></p> <table border="1"> <caption>Support Referrals Data</caption> <thead> <tr> <th>Support Provider</th> <th>Count</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>(Blank)</td><td>1</td><td>2.94%</td></tr> <tr><td>First Housing</td><td>5</td><td>14.71%</td></tr> <tr><td>Housing Rights</td><td>7</td><td>20.59%</td></tr> <tr><td>NIHE Financial Inclusion ...</td><td>1</td><td>2.94%</td></tr> <tr><td>Radius Floating Support ...</td><td>4</td><td>11.76%</td></tr> <tr><td>The Cedar Foundation</td><td>2</td><td>5.88%</td></tr> <tr><td>Triangle Floating Support...</td><td>3</td><td>8.82%</td></tr> <tr><td>Triangle Housing Associa...</td><td>8</td><td>23.53%</td></tr> <tr><td>Women's Aid</td><td>3</td><td>8.82%</td></tr> <tr><td>(Unlabeled)</td><td>1</td><td>2.94%</td></tr> </tbody> </table>	Support Provider	Count	Percentage	(Blank)	1	2.94%	First Housing	5	14.71%	Housing Rights	7	20.59%	NIHE Financial Inclusion ...	1	2.94%	Radius Floating Support ...	4	11.76%	The Cedar Foundation	2	5.88%	Triangle Floating Support...	3	8.82%	Triangle Housing Associa...	8	23.53%	Women's Aid	3	8.82%	(Unlabeled)	1	2.94%
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9	<b>Support partnership working between primary care and the voluntary and community sector.</b>	<b>Sinead O’Kane</b> Northern Health & Social Care Trust (NHSCT) <b>Alex Larsen,</b>	NHSCT/MDT/G P Federation	<h3 style="text-align: center;">How Much (Quantity)</h3> <ul style="list-style-type: none"> <li>• Rasharkin Luncheon Club continued with a cooked lunch and social activities for individuals who are socially isolated. This project is co-worked with the local woman’s group.</li> <li>• Ongoing Causeway Neurodiversity Group linking with community via series of scoping events in Ballycastle, Coleraine, Ballymoney areas assessing level of informal support for those with Neurodiverse needs</li> </ul>																																	

		<p><b>NHSCT, MDT SW</b> Lead Causeway GP Federation</p>		<p>and their carers. Ongoing development of the group/project linking and working in partnership with local volunteers and those with previous project experience in the area (Phoenix Project, Family Support). Project being delivered in partnership with 'CAN', Ballymoney MDT and volunteers though Causeway wide projects. Project also linked with review of referral process from GP Practices to Trust ASD service.</p> <ul style="list-style-type: none"> <li>• Ongoing Community gardens project in Garvagh in partnership with local volunteers and Garvagh Development Trust offering support and assistance for isolated men. Attendees offering future assistance regarding development of similar project in Rasharkin area.</li> <li>• Equine assisted learning group based in Coleraine, a partnership project involving local Riding School, regional development of equine assisted learning, volunteers and MDT.</li> <li>• HUG Group. Widow and widower support group based in Coleraine.</li> <li>• Connect Wednesday', Coleraine, targeted support</li> <li>• group for those experiencing loneliness and or isolation. Delivered in partnership with Trinity Road Church</li> <li>• Carers support group in Coleraine in partnership with MDT SW &amp; Causeway Older Active Strategic Team (COAST).</li> <li>• Rasharkin Participatory Budgeting project or 'Sharkin Plan-It'. Multi agency project including local council, Northern Area Community Network, MDT, Garvagh Development Trust, Trust Health and Wellbeing.</li> <li>• 'Chatty Dander'. Ongoing elders walking group, Ballymoney</li> <li>• Ukrainian Children and Parents support Group, Coleraine/Ballymoney.</li> </ul>
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				<ul style="list-style-type: none"> <li>• Ballymoney Coffee Mornings</li> </ul> <p style="text-align: center;"><b>How Well (Quality)</b></p> <ul style="list-style-type: none"> <li>• Over 35 registered members who meet and lunch together every Wednesday. Activities such as bingo and crafts help this group overcome the detrimental impact of social isolation and loneliness. This group also provides opportunities for individuals with Learning Disability and</li> <li>• Mental Health issues to become facilitators.</li> <li>• Causeway Neurodiversity Group linking with community via series of scoping events in Ballycastle, Coleraine, Ballymoney areas assessing level of informal support for those with Neurodiverse needs and their carers. Ongoing development of the group/project linking and working in partnership with local volunteers and those with previous project experience in the area (Phoenix Project, Family Support). Project being delivered in partnership with 'CAN', Ballymoney MDT and volunteers though Causeway wide projects. Project also linked with review of referral process from GP Practices to Trust ASD service.</li> <li>• The Social Media aspect of this group has developed significantly with almost 3000 members now on its Facebook page. A sub group has 700 private members where people interact and support each other in the area of ASD/ADHD.</li> <li>• 12 Men receiving an ongoing service, actively involved in running project</li> <li>• Number of attendees assisting with Rasharkin Participatory Budgeting allotment project with advice and guidance.</li> </ul>
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				<ul style="list-style-type: none"> <li>• 21 young 'difficult' to reach people with varying levels of M/H issues engaged with project now complete. Discussions with CAMHS service to contribute financial support to level 2 CAMHS referrals for April '23 onwards. In addition, group will be funded further via seed funding with ring fenced positions for Family Support Hub referrals.</li> <li>• Ongoing support group for lonely and or isolated widowers/widows. Ongoing project with 40 members to date meeting</li> <li>• Open to all residents living in the Causeway area this 'drop in' centre has now over 60 participants. Hot lunch served once a month and tea/coffee on the other Wednesdays.</li> <li>• The group has now got 95 members since being established in Feb 2023. It provides ongoing monthly support sessions with guest speakers providing advice on various practical topics and an opportunity to access peer support, connecting them with their local community. Also, a 6wk Mindful Carers course commenced in September - facilitated by Action Mental Health &amp; focusing on carers wellbeing &amp; resilience</li> <li>• Ongoing support and development of successful budget applications by the community for community projects including 'small ideas' which the community deliver with support and 'big ideas' which are future larger projects to be developed by MDT, NACN, Health and Wellbeing, CC&amp;G and partner agencies as an ongoing joint community development project</li> <li>• 25 current participants, addressing loneliness and isolation and forging new friendships and support for each other.</li> <li>• Child focused support group for 7 Ukrainian children and their parents (over 90 people) addressing the impact of trauma and offering safe</li> </ul>
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				<p>places to play. Emotional recovery for carers. This group helps reduce isolation and loneliness, increases confidence and promotes new friendships.</p> <ul style="list-style-type: none"> <li>• Meet once a month on Tuesday mornings in a local community hall. Over 60 members are notified with an average of 25-30 people attending. Advice, guidance and support is provided in many areas and friendships and attachments are created that enable people to overcome loneliness and isolation.</li> </ul> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <ul style="list-style-type: none"> <li>• Core of MDT Social Workers remit remains is to offer advice and assistance to patients presenting to GP practice. As the service evolves the numbers continues to increase. Figures show that almost 1800 patients were referred to the MDT SW staff with approximately 650 people having a face-to-face consultation. Now that the groups are established, we saw almost 1350 individuals attended group work which was delivered in partnership with C&amp;V groups.</li> <li>• Driven by the MDT Social Workers in Ballymoney and in partnership with Parents Unite and the Phoenix ADHD Project has seen this intervention support flourish using the social media forum of Facebook. It is now a registered charity has now almost reached 3000 members with a private forum of 700 parents and carers who seek advice, support and guidance in the area of ASD/ADHD. The feedback received has been extremely positive with parents/carers now having a forum to discuss issues and challenges they face daily.</li> <li>• The HUG (Helping You Grieve) group is now well established in the Coleraine area. This group was formed with the aim of offering support,</li> </ul>
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				<p>friendship and understanding to men and women who have lost their partners through bereavement. The BBC NI broadcast a piece on this group and the interest has grown with other Trusts seeking advice and guidance from the Causeway MDTs with forming their own bereavement type groups.</p> <ul style="list-style-type: none"> <li>• The 'Tuber Tuesdays' group in Garvagh is now well established. Addressing social isolation and loneliness for vulnerable men who are experiencing Mental Health issues this group are 'giving back' to the community by revamping derelict unused areas by transforming them into areas that the whole community can use. Throughout the town they have made and placed window boxes that contain edible herbs that the community can use. The group are also in the process of partnership working with the Rasharkin community who are also trying to establish a similar group in their area. This is true cross community work in two areas that have had their challenges historically.</li> <li>• Previous projects highlighted in previous reports outline walking groups, luncheon clubs, coffee mornings that are now self-sufficient and independent evidencing increased confidence and ability of individuals to run their own groups.</li> <li>• Significant work and support completed by SW MDT in relation to the support of Ukrainians fleeing conflict in their home. MDT received 130 (33 new referrals) referrals and offered support and assistance both practical and emotional. Research indicates that building social connections and participation in shared activities are crucial in building resilience and promoting integration. In partnership with the Ukrainian people two support groups are now being delivered and developed.</li> </ul>
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## Community/Community Safety Actions 10-16

	Community/Community Safety	Action Steering Group (ASG) Lead Louise Cummings - PSNI																						
	Population Outcome:	All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected, and safe community that nurtures resilience, promotes respect and supports everyone to live together																						
	Intermediate Outcomes:	<p>4. <i>The Causeway Coast and Glens area feels safe</i></p> <p>5. <i>The Causeway Coast and Glens area promotes and supports positive relationships</i></p>																						
<b>Action No.</b>	<b>Brief Description</b>	<b>Action Lead</b>	<b>Organisation</b>	<b>Progress</b>																				
10	<b>Multi-Agency Support Hub</b> - to facilitate an interagency approach to reduce risks for vulnerable individuals in the Causeway Coast and Glens	<b>Jonny Donaghy</b> PCSP Manager / Community Planning <b>Sgt Wendy Nixon</b>	Causeway Coast & Glens Borough Council Policing & Community Safety Partnership / PSNI	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <table border="1"> <thead> <tr> <th>MONTH</th> <th>JULY</th> <th>AUGUST</th> <th>SEPTEMBER</th> </tr> </thead> <tbody> <tr> <td><b>HOW MUCH DID WE DO</b></td> <td></td> <td></td> <td></td> </tr> <tr> <td># Support Hub Meetings</td> <td>20</td> <td>no meeting</td> <td>20</td> </tr> <tr> <td># Referred into hub (m/f)</td> <td>0</td> <td>no meeting</td> <td>3f 2m</td> </tr> <tr> <td>Onward to multi hub (m/f)</td> <td>0</td> <td>no meeting</td> <td>3f 1m</td> </tr> </tbody> </table>	MONTH	JULY	AUGUST	SEPTEMBER	<b>HOW MUCH DID WE DO</b>				# Support Hub Meetings	20	no meeting	20	# Referred into hub (m/f)	0	no meeting	3f 2m	Onward to multi hub (m/f)	0	no meeting	3f 1m
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				No Consent	0	no meeting	
				OTHERWISE SIGNPOSTED (mf)		no meeting	1m
				<i>of this # how many Male/Female/Other</i>			
				# Not Accepted by Support Hub but signposted to other organisations		no meeting	
				<i>Of this # how many Male/Female/Other</i>		no meeting	
				# Support Hub organisations involved	8	no meeting	*
<b>How Well (Quality)</b>							
				<b>HOW WELL DID WE DO (MONTH OF MEETING)</b>	<b>JULY</b>	<b>AUG</b>	<b>SEPT</b>
				% Of Partner organisations attending support hub meetings	8 ORG	no meeting	4
				# of Support Hub Actions successfully completed (incl organisation breakdown)	<b>JULY</b>	<b>AUG</b>	<b>SEPT</b>

PSNI (ALL CALCULATED FROM JENNIFERS ACTION SPREADSHEET slow time not during meeting)	1	no meeting	1
	NHSCT	1GP FED	1 GP FED
	WHSCT		
	NIF&RS	1	
	NIAS		
	NIHE		
	PBNI		
	CC&GBC		2
	<b>% Reduction in calls to partner organisations from individuals helped by Support Hub</b>		

**Better Off (Impact)**

NUMBER OF SUPPORT HUB COHORTS	JULY	AUG	SEPT
LIVE (m/f)	8	7	7
WATCH LIST (m/f)	5	6	6
TOTAL	13	13	13
REMOVED AT THE END OF THE MEETING (m/F)	0	0	3
CONSIDERED (m/f)	0	0	4

				<b>ACCEPTED (m/f)</b>	0	0	2
				<b>MOVED TO WATCHLIST 9m/f)</b>	0	0	0
				<b># discharged because their needs have been met (m/f)</b>	0	0	3
				<b>what % does this # equate to</b>	0.0%	0.0%	23.1%
				<b># who leave the hub of their own volition or through lack of engagement</b>	0	0	0
				<b>what % does this # equate to</b>	0.0%	0.0%	0.0%
				<ul style="list-style-type: none"> <li>○ Since February 2018, around 150 people have been helped in a number of ways. Some have been supported directly by agencies in the Support Hub others have been signposted to local support groups. In some cases, the statutory bodies have worked together to prevent perpetrators from getting access to vulnerable individuals. The Support Hub is partnering, where appropriate, with other groups throughout Causeway Coast and Glens in order to help as many people as possible.</li> </ul> <p><b>Case Study</b></p> <ul style="list-style-type: none"> <li>○ Most recently SH have dealt with a 40yr old male who has come to light with police through concern for safety and ASB type calls, these originate largely as result of his self-destructive relationship with alcohol and underlying mental health issues.</li> <li>○ SH spoke to the male involved and several statutory agencies responsible for supporting him with both his mental health and alcohol dependency, it appeared</li> </ul>			

				<p>that he was fully engaged and trying hard to accept help with his ongoing issues. In the absence of any referrals to partner government agencies it fell to offering signposting to outside services known to us.</p> <ul style="list-style-type: none"> <li>○ The male had explained he was an ex-serviceman, suffered from PTSD and wanted to try to reintegrate into society with a particular interest in hands on work outside.</li> <li>○ Some of the options we researched and provided via floating support worker as follows-</li> <li>○ We tied in with the Veterans Adviceline who offered to assist him securing counselling and offer advice about any financial matters.</li> <li>○ A discussion was had with a local support group who are due to run a gardening project for veterans. They encourage and teach members to grow produce start to finish, harvest and cook their crop and provide various support throughout whilst being the catalyst for social engagement also.</li> <li>○ We also spoke to Linked Logs project on his behalf and passed contact details for Mens Shed, both of which would have presented opportunity to actively participate in projects in the company of others, whilst being supported to do so.</li> <li>○ An Active Listening referral was also completed to allow the male an alternative outlet and independent ear to speak to in confidence if needed.</li> <li>○ All options were provided and explained to the male both directly and via his floating support worker in the hope that he can continue to engage and progress.</li> </ul>
11	<b>Cyber-Safety Partnership</b> - Based on the success of previous partnership working on cyber	<b>Jonny Donaghy</b> PCSP Manager	Causeway Coast & Glens Borough Council	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <ul style="list-style-type: none"> <li>● The Cyber Working group continues to meet in order to plan and develop for the year ahead. The Cyber safety toolkit will be launch on Monday 16<sup>th</sup> October 2023. Training for both teachers, parents, and statutory agencies around Cyber</li> </ul>

	<p>safety initiatives - to plan and deliver symposium of talks and information concerning cyber safety including the dangers of sexting, grooming, cyber bullying, scams (financial, romantic and emotional) to increase knowledge of the support that is available.</p>		<p>Policing &amp; Community Safety Partnership</p>	<p>Safety continues with the first face to face training session already completed in May and October 2023. We are currently looking at another date to offer training due to the high demand and waiting lists from pervious events. After the launch of the toolkit the Cyber working group will meet to discuss the next steps and evaluate and plan for this current year. Target Audiences such as primary school children, post primary school children, 18-30's age group, 30 – 60 years old 60+, and disability groups</p> <p style="text-align: center;"><b>How Well (Quality)</b></p> <ul style="list-style-type: none"> <li>• CC&amp;G PCSP are working with the Dry Arch centre in Limavady and Dungiven to meet any needs of schools right across the CC&amp;G council area by funding facilitators to go into schools when needed to help educate students and tackle any emerging issues and concerns. A number of schools across the borough have already taken up these workshops.</li> <li>• 2 x training workshops have been ran to date, with more planned for later in the year. Dates for these events are TBC</li> <li>• Cyber working group have now completed the Cyber Safety toolkit. The piloting phase is also complete with positive feedback received. Hard copies have now been printed and will be delivered to all schools throughout the CC&amp;G council area at the beginning of November. The resource is also available electronically.</li> <li>• <a href="https://view.pagetiger.com/online-safety-and-mental-health">https://view.pagetiger.com/online-safety-and-mental-health</a></li> <li>• An official launch of the toolkit was held on the 16<sup>th</sup> October 2023. All key partners will also be in attendance. It is hoped that this resource once launched in CC&amp;G council area, will be available to all throughout Northern Ireland.</li> </ul>
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				<p style="text-align: center;"><b>Better Off (Impact)</b></p> <ul style="list-style-type: none"> <li>On-going cooperation, engagement and partnership working between Council, DfC, and other statutory Community Planning Partners and the community and voluntary sector has enabled flexible and responsive statutory and community &amp; voluntary response initiatives for the benefit of vulnerable people of the Borough. The planned event will provide an opportunity to explore how the community and voluntary sector can engage with and support the action leads.</li> </ul>
12	<p><b>Community Engagement Platform</b> - Provision of Borough wide inclusive participative engagement platform to connect more voices to local decision-making bodies. Also, a link for service providers to engage widely and regularly across the whole of CC&amp;G, and provide the means for those <i>'who live, work and visit'</i> the area to <i>'have their say'</i>.</p>	<p><b>Louise Scullion</b> Community Development Manager</p>	<p>Causeway Coast &amp; Glens Borough Council Community Development</p>	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <p><b>Community Engagement Platform</b></p> <p><b>No update this quarter – information below relates to previous quarter</b></p> <ul style="list-style-type: none"> <li>3 x Community Development Community Groups Network meetings attended.</li> <li>40 members of community and voluntary groups provided update on Community Plan Review and Delivery Plan review.</li> </ul> <p><b>Youth Voice</b></p> <ul style="list-style-type: none"> <li>1 meeting with statutory agencies</li> <li>6 engagement sessions</li> </ul> <p style="text-align: center;"><b>How Well (Quality)</b></p> <p><b>Youth Voice</b></p> <ul style="list-style-type: none"> <li>30 young people engaged with across the Causeway Coast and Glens area</li> </ul> <p style="text-align: center;"><b>Better Off (Impact)</b></p>

				<p><b>Youth Voice</b></p> <ul style="list-style-type: none"> <li>• Young people are being encouraged and supported to take up an active role in Youth Voice cohort 2.</li> <li>• Young people are keen to be involved in projects that ensure they have a voice and are listened to.</li> <li>• Young people are involved in shaping the delivery model for youth service that reflects their needs and the geographical spread of the 7 DEA.</li> </ul>
13	<p><b>Public Shared Spaces</b> - Facilitation of statutory Cohesion Group made up of a range of relevant agencies to continue to work together in partnership to identify, monitor and proactively plan and address issues in areas where there may be heightened tensions in public or shared spaces throughout the Causeway Coast and Glens Borough.</p> <p>The Group will work collaboratively to ensure that public</p>	<p><b>Patricia Harkin</b> Good Relations Manager</p>	<p>Causeway Coast &amp; Glens Borough Council Good Relations</p>	<p><b>How Much (Quantity)</b></p> <ul style="list-style-type: none"> <li>• 1 interagency meeting</li> <li>• 6 x statutory agencies attended</li> <li>• 60% attendance at meeting (reduced attendance due to leave and other commitments).</li> </ul> <p><b>How Well (Quality)</b></p> <ul style="list-style-type: none"> <li>• Ongoing collaborative working to address issues in relations to bonfires via Statutory Cohesion and other groups.</li> <li>• Ongoing community engagement to promote safer bonfires through replacement of traditional bonfires with Beacons and reduce the use of tyres on bonfires.</li> </ul> <p><b>Better Off (Impact)</b></p> <ul style="list-style-type: none"> <li>• There were 8 beacons provided to local communities this year. All were all very successful.</li> <li>• 17 Bonfires, it should be noted that continual work on Finvoy Road, Ballymoney, has resulted in no bonfires for the second consecutive year. They have chosen to celebrate in other ways. There has been a 100% reduction in complaints as a result.</li> </ul>

	spaces within Causeway Coast and Glens are shared and accessible to all.			<ul style="list-style-type: none"> <li>• NIFRS and PSNI confirmed that there were minimal calls in respect of bonfires and normal issues during the period.</li> <li>• 75% reduction in NIFRS callouts per the same period last year.</li> <li>• Significant reduction in clean up requests and subsequently reduce costs to statutory agencies.</li> <li>• As a result of work carried out and continual monitoring/collaboration with statutory agencies, meetings are now quarterly with ad hoc meetings to discuss arising issues.</li> </ul>
14	<b>Community &amp; Voluntary Sector Support Forum</b> - Forum of organisations working collaboratively to provide community development support to the community and voluntary sector of Causeway Coast and Glens.	<b>Louise Scullion</b> Community Development Manager	Causeway Coast & Glens Borough Council Community Development	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <ul style="list-style-type: none"> <li>• Shared training and networking schedule developed between Community Networks and Council Community Development to ensure community needs are supported and to avoid duplication.</li> <li>• The Glens DEA Healthy Places II – Northern Area Community Network (NACN) leading a partnership area based approach to promote mental health and well being. Series of programmes including Participatory Budgeting (PB). PB initiatives completed in Ballycastle (youth based), Ballintoy, Stranocum and Mosside, Glenariff, Cushendall and Cushendun. Delivered by NACN with support from NHSCT and Council.</li> <li>• Connecting events took place for community organisations in Coleraine, Limavady and Ballymoney organised by Council in liaison with BCRC, CRUN, NACN and Supporting Communities. Representatives from 52 CVS organisations attended.</li> </ul> <p style="text-align: center;"><b>How Well (Quality)</b></p> <ul style="list-style-type: none"> <li>• Increased range of training offered to CVS organisations</li> </ul>



				<ul style="list-style-type: none"> <li>Numbers attending the PB community voting events (eg. 90+ voters in Ballintoy; 120 voters in Mosside; 200 voters in Ballycastle ) indicates that the communities have engaged well and embraced the process and important learning has been gained. Has acted as a stimulus for further collaborative actions in these areas.</li> <li>Feedback from organisations attending the connecting events shows that they are extremely valuable in terms of peer support, sharing learning, making new connections and increasing awareness of funding and connections with statutory and other organisations.</li> </ul> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <ul style="list-style-type: none"> <li>Peer support and learning provided across participating groups</li> <li>New connection made between organisations and statutory bodies.</li> <li>Increased awareness of funding and other opportunities.</li> <li>Increased awareness of groups operating in communities participating in PB initiatives and new volunteers gathered through community voting days</li> </ul>
15	<p><b>Road Safety Partnerships</b> to work together with schools and communities to target those identified as most at risk of road traffic collisions and to deliver the 'Your Choice' Road Safety Programme.</p>	<p><b>Station Commander Clive Lowry / Group Commander Archie McKay</b></p>	<p>NI Fire &amp; Rescue Service</p>	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <ul style="list-style-type: none"> <li>No Your Choice Initiatives were delivered during the reporting period.</li> <li>No RTC Presentations or demonstrations delivered during this period.</li> </ul> <p style="text-align: center;"><b>How Well (Quality)</b></p> <ul style="list-style-type: none"> <li>N/A</li> </ul> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <ul style="list-style-type: none"> <li>N/A</li> </ul>

16	<p><b>Accidental Fire Prevention -</b> targeted activity to individual dwellings across identified areas in Causeway Coast and Glens at more risk of accidental fire than others.</p>	<p><b>Station Commander Clive Lowry / Group Commander Archie McKay</b></p>	<p>NI Fire &amp; Rescue Service</p>	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <ul style="list-style-type: none"> <li>• STAR II Initiative started during this quarter in Central Coleraine, estimated 1050 dwellings.</li> <li>• To date 349 premises have been visited by NIFRS personnel.</li> <li>• Each dwelling received written advice on fire safety in the home and NIFRS Home Fire Safety Check (HFSC) initiative.</li> <li>• In Addition to STAR II Initiative – NIFRS Sheltered dwelling initiative took place and the following premises were visited by NIFRS personnel in this reporting period –             <ol style="list-style-type: none"> <li>1. Hazlet Court Coleraine</li> <li>2. Skerries Fold Portrush</li> <li>3. Cramsie Court Ballymoney</li> <li>4. Covenanter Flats Ballymoney</li> </ol> </li> <li>• NIFRS personnel provided fire safety advice to residents and carried out HFSC for individual apartments on request by occupant.</li> </ul> <p style="text-align: center;"><b>How Well (Quality)</b></p> <ul style="list-style-type: none"> <li>• 8 Home Fire Safety Checks have been generated as a result of this initiative, to date.</li> <li>• A further 701 dwellings yet to be visited with further opportunities to deliver fire safety advice and provide free HFSC.</li> </ul> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <ul style="list-style-type: none"> <li>• 349 premises have been visited by NIFRS personnel.</li> </ul>
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## Infrastructure/Environment Actions 17-22

	Infrastructure/Environment	Action Steering Group (ASG) Lead Aidan McPeake – Environmental Services CC&G BC		
	Population Outcome:	All people of the Causeway Coast and Glens will value and benefit from a diverse, sustainable and accessible environment with an infrastructure that is fit for purpose and enables growth		
	Intermediate Outcomes:	<p>6. <i>The Causeway Coast and Glens area is widely recognised and celebrated for its unique natural and built landscapes</i></p> <p>7. <i>The Causeway Coast and Glens area has physical structures and facilities that further growth, access and connections.</i></p> <p>8. <i>The Causeway Coast and Glens area has sustainably managed natural and built environment</i></p>		
Action No.	Brief Description	Action Lead	Organisation	Progress
17	<p><b>To create opportunities to explore, develop and maintain public spaces</b> with a focus on people, wildlife and outdoor recreation across the Causeway Coast &amp; Glens area.</p> <p><i>This Action has the potential to compliment</i></p>	<p><b>Richard Gillen</b> Coast and Countryside Manager Leisure and Development</p>	CCGBC	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <ul style="list-style-type: none"> <li>• Continued high levels of visitors to outdoor recreation sites.</li> <li>• Delivery of projects under umbrella of Binevenagh Landscape Partnership</li> <li>• Roll out of Inclusive Beach Programme at East Strand, Portrush for Summer 2023</li> <li>• Retention of Blue Flag and Seaside Awards</li> <li>• Visitor enhancement works at Banagher Glen</li> <li>• Council a supporting partner of Sperrins Partnership Project</li> </ul>

	<p><i>and connect with Action 22 but should not be merged.</i></p>		<ul style="list-style-type: none"> <li>• Development of Core Path Networks at some small settlements</li> </ul> <p style="text-align: center;"><b>How Well (Quality)</b></p> <ul style="list-style-type: none"> <li>• Demand for outdoor recreation continues. Sites and trails continue to be well used.</li> <li>• Project planning and preparation for delivery ongoing. Work at The Moors and defence heritage complete. Further trail development work in completion with signage installation at Castlerock.</li> <li>• Successful provision of inclusive beach at Benone Strand and East Strand</li> <li>• Retention of awards and roll out of beach management programme for 2023. Season complete.</li> <li>• Planning for further phases to further enhance provision.</li> <li>• Initialisation of development of Sperrin AONB Management &amp; Action Plan</li> <li>• Delivery of way marking/signposting to allow for local awareness of off-road trails in Bushmills, Cushendall and Dungiven</li> </ul> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <p>Continues to be difficult to measure but these projects aim to provide opportunity for the public to enjoy outdoor spaces. Anecdotally, outdoor spaces have continued to play and increasingly important.</p>

				The public's attitude to the outdoors and activities has changed. Realisation of the value of these spaces and how they can be used for the benefit of health and well-being is very evident.
18	<p><b>To meet local housing need and provide suitable accommodation</b></p> <p>The Housing Executive will work with rural communities and community planning partners to identify hidden or 'latent' housing need rural locations through rural housing needs tests.</p> <p>Agree on a pilot test area with CP partnership and commence test by March 2021.</p>	<p><b>Louise Clarke</b> Head of Place Shaping</p>	NIHE	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <p>Ongoing work on the Housing Investment Plan (HIP 2023-26) to report on annual business activities, social housing development programme and waiting list figures amongst other financial and business objectives.</p> <ul style="list-style-type: none"> <li>• Deliver the social housing development programme (SHDP) as set out in Housing Investment Plan. <ul style="list-style-type: none"> <li>• 67 Units completed April 2022 – March 2023</li> <li>• 176 Units on-site at March 2023</li> <li>• 576 Units programmed on SHDP 2023-26</li> </ul> </li> </ul> <p>Work continues on rural housing needs test in Benbradagh DEA</p> <p style="text-align: center;"><b>How Well (Quality)</b></p> <p>Internal collaboration between departments to deliver the annual HIP which will be presented to Council in Autumn 2023.</p> <ul style="list-style-type: none"> <li>• Ongoing meetings (1) with the Housing Executives Development Programme Group (DPG) and CC&amp;Gs Planning team to review progress on planning applications for social and affordable housing schemes.</li> </ul>

				<p>Collaboration with Community Planning partners on the Rural Housing Needs tests programme</p> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <ul style="list-style-type: none"> <li>• Better understanding of the scale of social housing need in both urban and rural locations</li> <li>• Delivery of the social housing development programme to meet identified need.</li> </ul>
19	<p>Engage with individuals, partners, and the wider community to <b>promote and deliver sustainability as part of the LiveSmart strategy</b> in a safe and socially distanced manner to reflect the ongoing <b>Covid-19</b> guidance and regulations.</p> <p>LiveSmart is an overarching campaign to inform and engage staff and the wider community in debate and actions which</p>	<p><b>Nigel McKeown</b> Operations Technical Manager</p>	GGCBC	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <ul style="list-style-type: none"> <li>• Litter collection support as part of LitterSmart.</li> <li>• Recycle Smart – Waste and recycling presentation plus tour of Limavady Household Recycling Centre to pupils from Limavady Central PS.</li> <li>• Cushendall Development Group – Beeswax sandwich wrap workshop x2.</li> <li>• Working with Ballycastle Community Fride/Courtyard Café.</li> <li>• Working with Hands that Talk, deaf support group, in Dungiven.</li> <li>• Environmental presentation to Ballymoney Women’s Institute.</li> <li>• LiveSmart Education Stand at Lark in the Park organised by Cushendall Development Group.</li> <li>• LiveSmart Education Stand at Over 50s Information Day, Lodge Hotel, Coleraine.</li> <li>• ClothesSmart – Reuse of school uniforms.</li> </ul>

	<p>promote sustainability within our area. It draws together key actions which ultimately enhance the human, physical and natural resources which define our area.</p>		<ul style="list-style-type: none"> <li>• FoodSmart information and engagement stall at Cost-of-Living Event hosted by Limavady Jobs &amp; Benefits Office.</li> <li>• Presentation made to teachers at local Eco Schools Cluster Group.</li> </ul> <p style="text-align: center;"><b>How Well (Quality)</b></p> <ul style="list-style-type: none"> <li>• Assistance provided to – AllState, Ashes to Gold, Fibrus, Kilraughts Presbyterian Church Youth Group, Lost and Found Café Portstewart, Loyal Orange Order (12<sup>th</sup> July Ballycastle) &amp; various individuals.</li> <li>• 55 pupils attended.</li> <li>• 12 attendees making sandwich wraps and discussing sustainability issues in a rural community.</li> <li>• Group now signed up to CafeSmart, ClimateSmart, FoodSmart, PlasticSmart and H2O on the Go.</li> <li>• Food waste presentations and practical activities x3 delivered to 18 participants.</li> <li>• 25 attendees.</li> <li>• c.300 enquiries.</li> <li>• c.250 attendees.</li> <li>• Worked with Community Development section.</li> <li>• 8 attendees.</li> </ul> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <p>LitterSmart – 119 participants and 302 bags of litter collected.</p>

				Participation at other events listed above.
20	<p><b>UNDER REVIEW</b></p> <p>To establish a Working Group to identify key local transport concerns around rural connectivity and access needs, and to consider/contribute to emerging proposals aimed at improving integration of transport services.</p>	Simon Wells Transport Planning & Modelling Unit	DfI (Interim)	<p><b>Completed Action</b></p> <p><b>**Scoping exercise with previous Transport Working Group to be undertaken</b></p> <p>The Department for Infrastructure agreed to act as interim lead for this action. A working group was established which initially agreed terms of reference and the group has met on a regular basis. The group has prioritised the gathering of evidence and data to inform discuss in relation to access and connectivity within the Causeway Coast and Glens area. A substantial amount of information has been gathered from stakeholders and the group was tasked to evaluate this data to draw out key points.</p> <p>The Working Group has completed evidence and data gathering in relation to connectivity access. This evidence has been formatted into a report document for the attention of the Strategic Partnership which highlights the key findings and will better inform policy development and decision making in relation to access and connectivity concerns within the Causeway Coast and Glens area.</p>
21	To promote and encourage local residents and visitors to take pride and enhance the natural and built environment across the Causeway Coast and Glens area.	Gareth Doyle Environmental Services Manager	CC&G Borough Council	<p><b>New Action Lead to be identified</b></p> <p><b>How Much (Quantity)</b></p> <p>A number of beds around main town centres have been transformed using wildflower mixes rather than bedding plants. These continue to be added/rotated year on year.</p>



	<p>Increase areas given over to biodiversity. This includes reducing the amount of plants which are not insect friendly and replacing with native wildflowers</p>			<p>Work continues with Roads Service to convert their verges to encourage wildflowers in support of biodiversity. DFI Roads have provided funding to purchase appropriate equipment for verge maintenance.</p> <p><b>How Well (Quality)</b></p> <p>Coleraine has been entered into Britain In Bloom 2023 on the back of winning Ulster In Bloom 2022</p> <p><b>Better Off (Impact)</b></p> <p>Council continues to receive positive feedback on the introduction of wildflowers in place of bedding plants which has significant impact on pollinators</p> <p><b>It should also be pointed out that this approach to biodiversity is applied throughout the Borough and not just confined to Coleraine.</b></p>
22	<p><b>To implement initiatives on protected natural heritage areas in Causeway Coast and Glens to support the maintenance of the area's special features and sensitively manage the landscapes outside these special areas.</b></p>	<p><b>Neil Rainey</b> Countryside Coast and Landscape Protected Landscapes Team</p>	DAERA	<p><b>How Much (Quantity)</b></p> <ul style="list-style-type: none"> <li>• Conservation Management Plans (CMPs) have been initiated for 12 SACs.</li> <li>• 7 no. tranches of the DAERA EFS have been opened since 2017, with tranche 7 opened in May 2023. 900+ EFS Higher agreements with 59,840h. of land in NI were under agri-environment scheme agreement.</li> <li>• Monitoring of species and habitat condition assessment by DAERA NIEA NED Biodiversity and Wildlife Unit.</li> <li>• WHS Management and Action Plan 2020- 2027 in place and being delivered by CC&amp;GHT on behalf of DAERA NIEA.</li> </ul>

	<p><b>To improve where possible the condition of designated sites and encourage a sustainable and sensitive approach to all landscapes within the Council area.</b></p>			<ul style="list-style-type: none"> <li>• WHS NIEA funded In Year Projects include coin lodgement project, resilient farms project and WHS marine cleans.</li> </ul> <p><b>WHS Periodic reporting:</b></p> <p>Work ongoing on periodic reporting to UNESCO World Heritage Centre), CCGHT co-ordinating this task with the Steering Group.</p> <p>CCAONB Action Plan 2019-2023 being delivered by CC&amp;GHT. Work includes:</p> <ul style="list-style-type: none"> <li>• Digital AONB biodiversity education, Causeway Coast Way and Uncharted Histories of the Causeway Coast community project.</li> <li>• Antrim Coast and Glens</li> <li>• AONB Management Plan developed including engagement with 52 partners/stakeholders.</li> <li>• 23 Actions ongoing.</li> <li>• Binevenagh AONB and Binevenagh Coastal Lowlands LP. 21 farm resilience plans completed.</li> </ul> <p><b>Work ongoing</b></p> <p><b>Landscape Monitoring:</b></p> <ul style="list-style-type: none"> <li>• 3 CCGBC AONBs participating in DAERA Fixed Point Photography Project.</li> <li>• CC&amp;GBC Local Development Plan (LDP) 2035:</li> </ul>

- Suite of projects undertaken on behalf of CCGBC to evaluate 35 walks across the borough plus extensive research on signage, CC Way perception and best trail practice.

**How Well (Quality)**

- CMPs are progressing well eg: River Roe SAC CMP to improve water quality.
- Farmland managed in an improved sustainable way. Monitoring techniques of Agri-environment schemes are being developed.
- Ongoing work. Priority Species and habitat management are assessed with a view to sustaining and improving species nos. and diversity where appropriate.
- DAERA report to DCMS on matters relating to the WHS. A 'watching brief' is kept by the Steering Group with input from CC&GBC.
- All activities continue to be carried out to protect the Outstanding Universal Value of the WHS.
- An essential piece of monitoring work – takes place every 7 years. Our WHS submission has been approved by DCMS (Sept 2023) and they will be sending on to UNESCO in due course.
- Identifies tasks as per 2013-2023 CC AONB Management Plan. Increased education and community engagement benefit.

			<ul style="list-style-type: none"> <li>• Delivery by CC&amp;GHT for DAERA NIEA. The MP presents a vision, aims and objectives for the AONB over the next 10 years.</li> <li>• Landscape management of area e.g.:- fixed point photography, Magilligan prison tree nursery, farm resilience plans and invasive species monitoring and eradication:</li> <li>• 4 seasonal photos/p.a.</li> <li>• FPP continues with Summer 2023 session completed and submitted. Monitoring analysis is underway by DAERA NIEA.</li> <li>• LDP Preferred Options Paper published in June 2018. Draft Plan Strategy is still in preparation.</li> <li>• Continued strong engagement and involvement with local community through volunteers, students, and community groups.</li> </ul> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <p>Protection and improvements are made through regulatory protection activity, promotional and on-the-ground actions by land owners, land managers, citizens, and other parties/organisations.</p> <p>Knowledge and expertise have been increased by engagement with the farming community, community groups, schools, universities on how to manage and further sustainable practice on the land and landscape. Also increase in disability resource access.</p>
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## Economic/Education/Tourism Actions 23-31

	Economic/Education/Tourism	Action Steering Group (ASG) Lead Richard Baker – Leisure & Development CC&G BC		
	Population Outcome:	All people of Causeway Coast and Glens will contribute to and benefit from a thriving economy built on a culture of growth, entrepreneurship, innovation and learning		
	Intermediate Outcomes:	<p>9. <i>The Causeway Coast and Glens area provides opportunities for all to contribute to, engage in and benefit from a more prosperous and fair economy</i></p> <p>10. <i>The Causeway Coast and Glens area attracts and grows profitable businesses</i></p> <p>11. <i>The Causeway Coast and Glens area drives entrepreneurship and fosters innovation</i></p> <p>12. <i>All people of the Causeway Coast and Glens will be knowledgeable and skilled</i></p>		
<b>Action No.</b>	<b>Brief Description</b>	<b>Action Lead</b>	<b>Organisation</b>	<b>Progress</b>
23	Delivery of new Economic Development Strategy – ‘Recovery and Renewal’.	Niall McGurk Head of Prosperity & Place	CC&G Borough Council – Prosperity & Place	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <ul style="list-style-type: none"> <li>• Identify at least one new key strategic priority</li> <li>• Examine all external funding opportunities</li> <li>• Define roles of all key delivery partners</li> <li>• Continue to deliver business support to help both new and existing businesses.</li> </ul> <p style="text-align: center;"><b>How Well (Quality)</b></p>

				<ul style="list-style-type: none"> <li>• 100% - Growth Deal projects identified as key economic driver for next 10-15 years.</li> <li>• 100% - External funding opportunities has been identified including: Growth Deal, Complementary Fund, Levelling Up, Peace Plus</li> </ul> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <p>Economic Development Strategy (EDS) has been developed under two themes, Recovery and Renewal, with the aspiration of improving the lives of every citizen within the borough through:</p> <p>Recovery – Labour Market Activation and Business Starts/ Survival</p> <p>Renewal – Business Evolution, Connected Borough, Green Borough, and Renewed Place</p> <p>Further analysis of impact of EDS will be assessed in future reports.</p>
24	<p><b>To promote the unique offer of the Atlantic Link Enterprise Campus (Enterprise Zone)</b></p>	<p><b>Niall McGurk</b> Head of Prosperity &amp; Place</p>	<p>CC&amp;G Borough Council – Prosperity &amp; Place</p>	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <ul style="list-style-type: none"> <li>• Identify new strategic priorities.</li> <li>• Identify Growth Deal opportunities.</li> <li>• Number of information communication engagements.</li> </ul> <p style="text-align: center;"><b>How Well (Quality)</b></p> <ul style="list-style-type: none"> <li>• Discussions have been ongoing with the Department for Economy.</li> <li>• Planning classification investigated.</li> <li>• Discussions with potential tenants ongoing.</li> </ul>

				<p style="text-align: center;"><b>Better Off (Impact)</b></p> <p>The Atlantic Link site has received an initial expression of interest for a second site to be developed, the first one was the Data Centre. Discussions are currently ongoing between the Council, property agent and legal representatives.</p> <p>Work is also ongoing with regard to the Growth Deal project with the development of a strategic business case. This is a long-term project and no impact can be measured until after the capital project is completed and occupied.</p>
25	<p><b>To increase the level of innovation</b> in the Causeway Coast and Glens area</p>	<p><b>Niall McGurk</b> Head of Prosperity &amp; Place</p>	<p><b>Niall McGurk</b> Strategic Projects Manager</p> <p><b>Des Gartland</b> Regional Manager NW Office</p>	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <p>Increasing the level of innovation is a key priority for successful delivery of DfE's '10X' Vision for Northern Ireland.</p> <ul style="list-style-type: none"> <li>• Number of businesses receiving Innovation Accreditations</li> <li>Investment in Innovative activities including R&amp;D</li> </ul> <p style="text-align: center;"><b>How Well (Quality)</b></p> <p>Still too early to quantify.</p> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <ul style="list-style-type: none"> <li>• The following Strategic Projects have been shortlisted to be progressed via the 'Growth Deal' funding mechanism: <ul style="list-style-type: none"> <li>➤ <i>Enterprise Zone Digital Innovation Hub.</i></li> <li>➤ <i>Centre for Drug Discovery and Pharmaceutical Innovation.</i></li> <li>➤ <i>Food Innovation and Incubation Hub</i></li> </ul> </li> <li>• Operationally our economic partnership action plan identifies a few innovation actions i.e.:</li> </ul>

				<ul style="list-style-type: none"> <li>➤ Working in partnership to improve innovation activity in the CC&amp;GBC area via the Innovation Accreditation Scheme / Innovation Vouchers etc.</li> <li>➤ Delivery of the Digital Infrastructure Strategy for the Causeway Coast and Glen's area. Specifically, support businesses to adopt and <b>exploit digital technologies</b> to improve competitiveness &amp; business resilience.</li> <li>➤ Enhanced <b>Digital Infrastructure</b> in the Causeway Coast and Glen's area – Project Stratum and FFNI</li> <li>➤ Working with partners to encourage and support businesses in a drive towards a Low Carbon '<b>Green</b>' Economy</li> <li>➤ The recently published Invest NI Action Plan in response to the Independent Review (Lyons) will put a stronger focus on sub-regional productivity including innovation.</li> </ul>
26	<b>Develop a Digital Infrastructure Strategy</b> for the Causeway Coast and Glens area	<b>Louise Mullan</b>	CC&G Borough Council – Prosperity & Place	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <ul style="list-style-type: none"> <li>• Continued delivery of Council's Digital Strategy</li> <li>• Identify and implement innovative urban and rural connectivity schemes</li> <li>• WAN Migration to Full Fibre following completion of FFNI installs</li> <li>• Exploration of Smart Technologies to support industry and residents</li> <li style="padding-left: 20px;">Continued promotion of broadband programmes/ consultations</li> </ul> <p style="text-align: center;"><b>How Well (Quality)</b></p> <ul style="list-style-type: none"> <li>• 100% Council's Digital Strategy incorporated into all present and future projects</li> <li>• Project Stratum deployed across 67% of NI (6049 premises in CCG with 930 outstanding).</li> <li>• 50% Project Gigabit Open Market Review completed. Public Review launched June 2023.</li> </ul>



				<ul style="list-style-type: none"> <li>• 50% ICT Dept. leading on WAN – engaging with EirEvo. To complete migration of all 47 FFNI sites. Benefits Realisation to take place once fully operational.</li> <li>• 20%– Officers exploring if Smart Technology projects can be developed to support industry or residents.</li> <li>• 100% Officers have promoted DfE’s Project Gigabit Public Review and national Gigabit Broadband Voucher Scheme</li> </ul> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <p>Council’s Digital Strategy identified three key themes; Digital Infrastructure, Digital Skills, and the Digital Sector, all of which are considered when developing new projects. Council is currently developing a Growth Deal which is informed by this strategy. In addition, Officers are exploring a variety of opportunities to support the uptake of digital technologies across the Borough. The Business Development team are preparing to launch the Digital Transformation Flexible Fund, in conjunction will all other Councils – expected October 2023. Detailed analysis of impacts will take place in future reports.</p>
27	<p><b>Support in developing of the Causeway Labour Market Partnership supporting educational and skills initiatives within the Causeway Coast and Glens area.</b></p>	<p><b>Marc McGerty</b></p>	<p>CC&amp;G Borough Council – Prosperity &amp; Place</p>	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <ul style="list-style-type: none"> <li>• LMP Funding 2023/24</li> <li>• Work Ready Programme</li> <li>• Business Start-Up and Seed Fund</li> <li>• Retrain Plus Employment Academies</li> <li>• Personal Learning Account</li> <li>• Causeway Area Learning Partnership</li> <li>• Jobs Fairs</li> <li>• Making a Difference Event</li> </ul>

				<p style="text-align: center;"><b>How Well (Quality)</b></p> <p>An improved Letter of Offer from DfC received in June 2023 to also cover project operational costs. Total DfC budget for LMP administrative and operational costs of £467k.</p> <p>1 LMP members meeting took place in September 2023 in Cloonavin. 3 candidates on the Transport Academy completed their licence in Q2. 14 candidates commence on the Ramore Restaurants Chef Academy Procurement completed for 2023-24 Work Ready programme launching in October 2023.</p> <p>Applications opened for the Personal Learning Account grant up to £500 with 28 applications received in the first round of assessment. These are being scored in October 2023.</p> <p>CausewayApprenticeships.com website launched along with Facebook page. 20 apprenticeship opportunities promoted along with best practice videos of apprentices and employers. Website launch supported by radio and social media campaign.</p> <p>Mentoring with 44 start-ups supported from 2022-23 on the £1,000 Seed Fund now concluded. Monitoring is ongoing.</p> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <p>The CCAG LMP Members and Partnership will work very closely with DfC and other LMPs / NI Councils in the delivery of their respective Action</p>
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				<p>Plans. The focus of the CCAG LMP will focus on employability, skills and education initiatives.</p> <p>DfC considered pausing the LMP activities in 2023/24 due to budgetary pressured. After EQIA the decision to pause was reversed. LMPs at present have a letter of offer for 25% of the programme costs which covers salaries. An improved Letter of Offer from DfC received in June 2023 to also cover project operational costs. Total DfC budget for LMP administrative and operational costs of £467k.</p>
28	<p><b>Develop Energy and Climate Strategy incorporating an Action Plan for the Causeway Coast and Glens area.</b></p>	<p><b>Louise Mullan</b></p>	<p>CC&amp;G Borough Council – Prosperity &amp; Place</p>	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <ul style="list-style-type: none"> <li>• Develop a TOR for a Net Zero Roadmap</li> <li>• Appoint a specialist advisor/team to assist with development of Net Zero Roadmap/LAEP</li> <li>• Engage with large scale energy users</li> <li>• Engage in soft market sounding</li> <li>• Environmental Services activities relating to energy/ climate</li> <li>• Form a local collaborative energy group</li> <li>• Support a Smart Local Energy System (SLES)</li> </ul> <p>Develop an energy application for Borough (Innovate UK/ DESNZ)</p> <p style="text-align: center;"><b>How Well (Quality)</b></p> <ul style="list-style-type: none"> <li>• 100% TOR developed for Net Zero Roadmap, consideration now being given to a Local Authority Energy Plan (LAEP)</li> <li>• 0% Specialist to be appointed once path forward has been determined</li> <li>• 50% Council is now supporting INI Industrial Decarbonisation bid to IUK .</li> </ul>

				<ul style="list-style-type: none"> <li>• 50% Business Survey launched Sept. 2023 which includes engagement in soft market soundings.</li> <li>• 100% Environmental Services responded to the DAERA Climate Change Public Body Reporting Consultation</li> <li>• 0% - Local collaborative energy group to be formed</li> <li>• 0% - Council to identify SLES which will benefit from financial and promotional assistance within Borough</li> <li>• 0% - Energy application for borough yet to be developed</li> </ul> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <p>Council to develop an Net Zero Roadmap or Local Authority Energy Plan to assist with understand the energy opportunity within the Borough and provide justification for future interventions. Progress has been slow to date, as Officers determine the preferred way forward and seek funding support.</p> <p>Council has limited powers to influence DfE's priorities within their Path to Net Zero Action Plan. The lack of NI Executive has curtailed DfE's ability to deliver its own action plan and certain elements have been reconsidered due to uncertainty over budget.</p> <p>In the coming year, Council will need to adopt a more proactive approach to delivering energy security for it residents and to achieving Net Zero targets. Council is supporting Invest NI's bid to Innovate UK to develop an Industrial Decarbonisation Plan – outcome of bid expected in Autumn 2023.</p>
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29	<p><b>Town Centre Forums</b> established across the 6 urban hubs Ballycastle, Ballymoney, Coleraine, Limavady, Portstewart &amp; Portrush towns. A high level, solution-driven network developing and delivering collaborative town centre management projects focusing on renewal and transformation of our town centres as places to be.</p>	<p><b>Julienne Elliott</b> Town Centre Manager</p>	<p>CC&amp;G Borough Council – Prosperity &amp; Place</p>	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <p>All 6 Forums operational on a bimonthly basis. Forums consist of Elected DEA Councillors for each town along with interested stakeholders.</p> <table border="1" data-bbox="1061 357 1621 671"> <thead> <tr> <th>Town</th> <th>No. Stakeholders</th> <th>No. of DEA councillors</th> </tr> </thead> <tbody> <tr> <td>Ballycastle</td> <td>14</td> <td>5</td> </tr> <tr> <td>Ballymoney</td> <td>11</td> <td>7</td> </tr> <tr> <td>Coleraine</td> <td>19</td> <td>6</td> </tr> <tr> <td>Limavady</td> <td>8</td> <td>4</td> </tr> <tr> <td>Portstewart</td> <td>5</td> <td>7</td> </tr> <tr> <td>Portrush</td> <td>6</td> <td>7</td> </tr> </tbody> </table> <p style="text-align: center;"><b>How Well (Quality)</b></p> <p>All 6 forums now established 100% 100% of scheduled meetings for qtr. taken place</p> <p style="text-align: center;"><b>Better Off (Impact)</b></p> <p>Terms of reference for each location agreed with initial members. Meetings provide a two-way communication channel for stakeholders and council officers.</p>	Town	No. Stakeholders	No. of DEA councillors	Ballycastle	14	5	Ballymoney	11	7	Coleraine	19	6	Limavady	8	4	Portstewart	5	7	Portrush	6	7
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30	<p><b>Causeway Coast and Glens will benefit from a thriving and sustainable visitor economy.</b> It will provide a welcoming, year-round, high quality</p>	<p><b>Peter Thompson</b> Head of Tourism &amp; Recreation</p>	<p>CC&amp;G Borough Council</p>	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <p>Trade Engagement Visitor Servicing Destination Marketing Trade and Consumer shows Product Development</p>																					

	<p>visitor experience, generate opportunities for quality employment, protect its built and natural environment, and will aim to balance the growth of the economy without having a detrimental impact on the health and wellbeing of local communities.</p>			<p style="text-align: center;"><b>How Well (Quality)</b></p> <p>Ongoing trade engagement activity – weekly ezines/ monthly digital ezines, Face to face meetings, 1:1, Telephone/Team’s meetings</p> <p>Fam trip organised for TNI Social media team to introduce them to number of our new experiences.</p> <p>Seasonal VIC’s open in Bushmills &amp; Portrush All remaining VIC’s operational as normal. Continuing to support the trade through selling their ‘experiences’ and local food and crafts.</p> <p><b>Destination website</b></p> <ul style="list-style-type: none"> <li>• Users, new users, site sessions and page views have increased significantly</li> <li>• Users are spending longer on the website and visiting more pages per session</li> <li>• Bounce rate has decreased significantly</li> <li>• The number of users from ROI has increased</li> <li>• Users are now visiting more ‘valuable’ sections of the website most frequently looked at is ‘What’s on’</li> </ul> <p>Capitalising on free PR opportunities from TNI &amp; TI. Hosted a Fam trip from TI New York office end of August. Ongoing work alongside TNI to develop a range of ‘Embrace a Giant Spirit’ and ‘Local Spirit’ experiences within the CCAG destination.</p>
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Marketing team have attended a number of consumer shows in the past number of months.

Bloom in the Park

Royal Highland Show in partnership with TI

Phase 2 of The Experience Development Programme 'Developing Saleable Experiences' completed end of June 2023.

Ongoing work alongside TNI to develop a range of 'Embrace a Giant Spirit' and 'Local Spirit' experiences within the CCAG destination.

**Destination website update:**

	<b>2022</b>	<b>2023</b>	<b>% change</b>
<b>Users</b>	179,058	214,547	19.82%
<b>Sessions</b>	226,052	271,562	20.13%
<b>Sessions from Organic Searches</b>	103,036	158,525	53.85%
<b>Page Views</b>	681,808	968,997	42.12%

**Better Off (Impact)**

To be further assessed in January 2024.

31	Develop Growth Deal opportunities for the Causeway Coast and Glens area.	Niall McGurk Head of Prosperity & Place	CC&G Borough Council – Prosperity & Place	<p style="text-align: center;"><b>How Much (Quantity)</b></p> <ul style="list-style-type: none"> <li>• Executive Programme Board to provide approvals throughout development of Growth Deal.</li> <li>• Programme Management Office to undertake work in support of the Growth Deal.</li> <li>• Consultant call off framework to be utilised throughout the development of SOCs/OBCs.</li> <li>• Independent research/reviews in support of projects to be commissioned (as required).</li> <li>• Outline Business Cases to be commissioned following Heads of Terms.</li> <li>• Growth Deal Portfolio Document to be developed.</li> </ul> <p style="text-align: center;"><b>How Well (Quality)</b></p> <ul style="list-style-type: none"> <li>• 100% - Two Executive Programme Board meetings held this quarter.</li> <li>• 100% Programme Management Office continually working on project development</li> <li>• 100% - Consultant Call Off List utilised for all 10 projects. All businesses cases commissioned and approaching completion.</li> <li>• 0% No Independent research/reviews required this quarter.</li> <li>• 100% Business cases approved by Council (7 SOCs and 1 OBC)</li> <li>• 0/0% OBCs will be commissioned following Heads of Terms (expected March 2024).</li> </ul>
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				<p style="text-align: center;"><b>Better Off (Impact)</b></p> <p>The Growth Deal outlines the approach Council will take to strategically improve the lives of all citizens within the borough through capital projects. The objectives of the Growth Deal are to:</p> <ul style="list-style-type: none"> <li>• Attract more innovative and internationally focused companies;</li> <li>• Position Causeway Coast and Glens as the 'go-to' region for innovation and tourism;</li> <li>• Improve key elements of strategic transport, digital infrastructure, and digital skill;</li> <li>• Work with communities to raise aspiration and ambition.</li> </ul> <p>Detailed analysis of impacts will take place once capital projects have concluded.</p>
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