

Title of Report:	Causeway Coast and Glens Community Plan Update
Committee Submitted To:	Corporate Policy and Resources Committee
Date of Meeting:	24 May 2022
For Decision/For Information	For Information

Linkage to Council Strategy (2021-25)	
Strategic Themes	Local Economy; Healthy and Engaged Communities; Climate Change and Our Environment
Outcome	Establish key relationships with strategic partners to deliver our vision for this Council area
Lead Officer	Head of Policy and Community Planning

Budgetary Considerations	
Cost of Proposal	
Included in Current Year Estimates	YES/NO
Capital/Revenue	
Code	
Staffing Costs	

Screening Requirements	Required for new or revised Policies, Plans, Strategies or Service Delivery Proposals.		
Section 75 Screening	Screening Completed:	Yes/No	Date:
	EQIA Required and Completed:	Yes/No	Date:
Rural Needs Assessment (RNA)	Screening Completed	Yes/No	Date:
	RNA Required and Completed:	Yes/No	Date:
Data Protection Impact Assessment (DPIA)	Screening Completed:	Yes/No	Date:
	DPIA Required and Completed:	Yes/No	Date:

1.0 Introduction

- 1.1 The Community Plan is a long-term plan (from 2017 to 2030) based on sound, robust evidence with a focus on improving social, economic and environmental well-being and contributing to sustainable development.
- 1.2 The Community Plan is a strategic planning tool for the Causeway Coast and Glens area and it is the key over-arching framework for partnerships and initiatives in the Council area. It is not seen as an additional or parallel process to structures already in place.
- 1.3 Phase 1 of the community planning process was the development of a Strategic Framework for the Community Plan. This document was finalised in April 2017 and officially launched in June 2017. It outlines the high-level outcomes identified for the Causeway Coast and Glens area based on an extensive public consultation process and a statistical analysis of the area.
- 1.4 Phase 2 of the community planning process was the development of a comprehensive Delivery Plan in 2018 which put in place 44 practical actions and activities to achieve the outcomes identified in the Strategic Framework.
- 1.5 Phase 3 of the community planning process put in place mechanisms to monitor and report on performance against the Community Plan objectives/outcomes. An Outcomes Based Accountability (OBA) process is utilised to monitor and report on performance with Action Leads using report cards to provide information on the following areas in relation to each of the actions within the Delivery Plan:
 - What did we say we would do?
 - How much did we do?
 - How well did we do it?
 - Who is better off?
- 1.6 The Community Planning Partnership undertook a review of its Delivery Plan in 2020 and this revised Delivery Plan was approved by the Partnership in December 2020. The Delivery Plan now includes 34 actions.

2.0 Progress on Delivery Plan - Quarterly Summary of Progress Report (copy attached)

- 2.1 The monitoring and reporting process used by the Partnership requires quarterly reports to be submitted by Action Leads and these are then reported on by the four thematic leads to the next Partnership meeting.
- 2.2 A summary report is circulated to all Partnership members on progress in relation to the 34 actions contained in the Delivery Plan and a copy of this summary report for the period January 2022 to March 2022 is attached for your information.

3.0 Review of Community Plan (2022)

- 3.1 A review of the Community Plan is a statutory requirement contained within the Local Government (NI) Act NI 2014 and requires a review to be completed before the fourth anniversary of the date on which the Community Plan was first published. For Causeway Coast and Glens this review was due by June 2021 but, with the impact of the pandemic, the Department considered that it would be sufficient for Partnerships to formally confirm that a review of the Community Plan had been conducted and that Partners agreed the Plan continued to meet (or would meet in amended form) the needs of the local community.
- 3.2 An interim review was therefore carried out by Causeway Coast and Glens Community Partnership in May 2021 with very few changes recommended. The Partnership, however, made a commitment that a full review of Causeway Coast and Glens Community Plan would be undertaken in 2022 which would incorporate a wider public consultation process if circumstances allowed.
- 3.3 As we continued to emerge from COVID and, given new challenges such as cost of living increases, it was considered important to progress this review in order to assess what shifts may have occurred in the intervening period. This would ensure the Community Plan remained current and robust enough to address emerging needs and issues.
- 3.4 A review process was developed which would a range of engagement sessions to review the Key Population Outcomes, the Intermediate Outcomes and the actions contained in the Delivery Plan.
- 3.5 The process began with four sessions for statutory partners and action leads on the thematic areas of:
- Health & Wellbeing
 - Community Safety/Community
 - Infrastructure/Environment
 - Economic/Education/Tourism
- 3.6 These facilitated sessions allowed the statutory partners and action leads to reconnect with the Community Plan and identify any amendments required to meet current and future challenges.
- 3.7 There will be two further facilitated sessions in May which will engage/consult with local community and voluntary groups on the review.
- 3.8 A survey will also be developed which will be circulated through appropriate databases and will also be available on-line.
- 3.9 It is hoped (circumstances permitting) that a public consultation will take place during the summer/early autumn.

4.0 Peace Plus – Invitation to Statutory Agencies

- 4.1 The Community Planning Statutory Partners have been invited to nominate six representatives to participate on the Peace Plus Partnership. The Peace Plus Partnership will also include 11 elected representatives (already nominated) and 10 social partners representing the local community and voluntary sector and under-represented groups.

5.0 Integrated Care System

- 5.1 A new approach to planning for health and well-being is being introduced by the Department for Health to be known as an “Integrated Care System”. This approach is designed as a one planning system at an area level to be made up of different aspects of health and well-being at regional and local levels, all inter linked.
- 5.2 At an area level there will be Area Integrated Partnership Boards (AIPB’s) and these Boards will be made up of representatives from across health and social care, the voluntary/community sector, local government, community planning and service users/carers.
- 5.3 AIPB’s will be responsible for the planning and delivery of improved health and social care outcomes for their respective populations (currently envisaged as being based on the geographical boundaries of the existing five Health and Social Care Trusts).
- 5.4 AIPB’s will develop and publish a three-year Health and Well-Being Plan for their area and this will be the “go to” health and well-being plan for that area. This will need to cross-reference the Community Plan and recognise the input of community planning to local health and well-being.
- 5.5 It is envisaged the initial, preparatory work of the AIPB’s will take place during 2023/24 with area plans produced by March 2024.
- 5.6 The Department for Health are currently working up guidance on how this new approach will be rolled out to include how it will link into the community planning process.

Causeway Coast and Glens Community Plan

Delivery Plan 2021-22

Summary of Progress

Quarter (1) January to March 2022

Progress Key: This is a self-assessment of how the action is progressing:	Action Numbers
Red: Significant issues have arisen which have stopped or significantly impacted on progress	
Amber: There are some emerging issues which are affecting progress	9, 10, 14, 15, 16, 17, 19, 21, 22, 23, 25, 26, 27,28, 29, 30, 31, 32 & 33
Green: Delivery is in line with agreed outcomes and progress is being made.	1, 2, 3, 4, 5, 6,7, 8, 11, 12, 13, 18, 24, & 34
Grey: Completed Actions	20

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

Please note that this document contains an abstract taken from each of the 34 Action Report Card Updates provided by the Action Leads which includes an Outcomes Based Approach (OBA):

What did we say we would do?	How much did we do?	How well did we do it?	Who is better off?
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Health & Wellbeing Actions 1-8

	Health & Wellbeing	Action Steering Group (ASG) Lead Pat Smyth HSCB		
	Population Outcome:	All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together		
	Intermediate Outcomes:	<ol style="list-style-type: none"> 1. All people of the Causeway Coast and Glens benefit from improved physical health and mental well-being 2. Our children and young people will have the very best start in life 3. All people of Causeway Coast and Glens can live independently as far as possible and access support services when they need it 		
Action No.	Brief Description	Action Lead	Organisation	Progress
1	Participation in Physical Activity - Increase opportunities (both indoor and outdoor) for participation in physical activity / wellbeing initiatives and to promote enjoyment of the natural environment	Roger Downey Sport & Wellbeing Manager / Conor Cuning Sport NI	Causeway Coast & Glens Borough Council Sport & Wellbeing / Sport NI	<p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> 1882 participants from 17th January to 31st March 2022 (SD Winter programme) Children and Young People 330 participants Good Relations Programme Different Ball Same Goal 57 participants Mary Peters Games – N1100 Programme 6170 participants involved in active schools coaching sessions 1152 participants in friendship soccer league

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p>of Causeway Coast and Glens.</p>			<ul style="list-style-type: none"> • 1000 adult participants across various programmes to include, walking, football, pickleball and exercise sessions. • 5128 women and girls across all programmes • 512 participants with a disability across, football, racquet sports, boccia and exercise sessions • 1588 participants from areas of greatest need • 4102 sustained participants in 10 plus weeks of active <p style="text-align: center;">How Well (Quality)</p> <ul style="list-style-type: none"> • Sessions well received as part of initial return to full Sports Development recreation programming as part of ongoing Covid recovery • Courses delivered included football, hockey, tennis/pickleball, gymnastics, table tennis • Mary Peters Games well received, 6 post primary schools participating from across the borough, delivered throughout March 2022 • Finale of annual good relations project – Different Ball Same Goal was delivered, 11 post primary schools participating. Delivered in February 2022 • Inclusive games and boccia delivered across borough via DSNi activity coach. Groups included local schools, Can Can day opportunities and RNIB. • Easter Programme to run 20-22 April 2022 across Borough. <p style="text-align: center;">Better Off (Impact)</p> <ul style="list-style-type: none"> • 100% of participants enjoying taking part in sport / physical activity • 10% of participants becoming members of sports clubs
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<ul style="list-style-type: none"> • 50% of participants engaging in sport / physical activity on their own / non-club setting • All sessions provided participants with content to promote healthier lifestyles and to get active and remain active through • Inclusive games and boccia delivered across borough via DSNI activity coach. Groups included local schools, Can Can day opportunities and RNIB.
2	<p>Age Friendly Initiatives - the delivery and implementation at Local Government level of a Regional Northern Ireland Age Friendly Programme for the resident population of Causeway Coast and Glens.</p>	<p>Roger Downey/ Sport & Wellbeing Manager</p>	<p>Causeway Coast & Glens Borough Council Sport & Wellbeing</p>	<p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> • Councillors allocated to newly formed Age-Friendly Alliance through d'Hondt selection process. • Inaugural meeting of Age-Friendly Alliance arranged for April 22. • Meeting with Commissioner for Older People on 07.01.22 to discuss priorities for development services for older people. • Temporary Age-Friendly Project Officer employed in Feb 22 to undertake Baseline Mapping process. • Age-Friendly Coordinator attended first Northern Trust Integrated Care Partnerships working groups meeting. • Age-Friendly Coordinator attended first Dementia MDG Meeting. • Age-Friendly Coordinator leading on development of Chatty Benches project through Causeway Area Loneliness Network. • Age-Friendly Coordinator attended regular meetings of the UK Network of Age-Friendly Communities.

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p style="text-align: center;">How Well (Quality)</p> <p>Age Friendly Cycle</p> <p>Age Friendly Programme in Causeway Coast and Glens is currently at Stage 1 of the programme cycle. Development and delivery of appropriate health initiatives will mostly be undertaken from Stage 3 of the programme onward.</p>
3	<p>Loneliness Network- Establish a Loneliness Network for Causeway - work together to increase opportunities for socialisation and to reduce the risk of / tackle loneliness across the generations.</p>	<p>Chair of Causeway Loneliness Network - TBC / Yvonne Carson Health & Wellbeing Team NHSCT</p>	<p>COAST Causeway Older Active Strategic Team / Northern Health & Social Care Trust</p>	<p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> • 1 Steering group meeting held in reporting period • 1 Implementation group meeting in reporting period • Chatty Bench sub-group set up to meet in April 2022 • Kindness Post box sub-group set up to meet in April 2022 • Approaches have been made in relation to setting up Chatty cafés and by end of April . • Thelma Dillon appointed as Chair of Causeway Loneliness Network as Jan 2022

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		<p>Bronagh McCrory Causeway Loneliness Network</p>	<ul style="list-style-type: none"> • Progression of young people’s photography project with Belfast Exposed • 5 meetings held with young people from Mae Murray and CRUN (15 young people) • 3 Loneliness projects completed. These are CRUN, Mae Murray Foundation and NACN. Evaluations to be returned in early April 2022 • 2 new community organisations have joined Causeway Loneliness Network <p style="text-align: center;">How Well (Quality)</p> <ul style="list-style-type: none"> • Enhanced partnership working • Increased networking opportunities • Promotion of support • Friendships formed • Reduction in feelings of isolation for people that engaged in projects • Better connectedness to community for participants • Improvement in connectivity for participants • Participants largely felt that they were better off. <p style="text-align: center;">Better Off (Impact)</p> <ul style="list-style-type: none"> • Increased recognition of loneliness activity in the Northern area including Causeway by DoH • Organisations have increased access to information, services, activities and training for their service users. • 52 people benefitted from Activity Programme funding • Young people’s Photography project participants would not otherwise have met each other if not taking part in the project. They enjoy their time together “They are loving the
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				project and they all get on really well together” <i>Mae Murray rep</i>
4	<p>Anti-Poverty Initiatives - develop, lead, implement and support interventions which tackle poverty, including food, fuel and financial poverty and respond to local need with a particular emphasis on vulnerable communities.</p>	<p>Louise Scullion Community Development Manager</p>	<p>Causeway Coast & Glens Borough Council Community Development</p>	<p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> • 230 x households supported with direct provision of oil, gas and electric top ups. Fuel support scheme delivered with advice centres and social supermarkets • 36 projects funded to a value of £78,667 for a range of projects including community fridges, community gardens, equipment for luncheon clubs, food nutrition education etc. through Sustainable Food Grant programme. • 15 organisations received grants to a value of £28,195 to provide access to food and household essentials through Access to Food grant scheme. • Funding provided to advice centres to increase opening hours to 2 late evenings and Saturday mornings. • Wraparound support service in place linking 8 service providers -foodbanks, social supermarkets and advice centres. • Where to Turn campaign updated and rolled out with adshels and bus shelter posters and weekly social media promotion for 6 weeks. • Anti-Poverty Action Plan in place with 5 overarching strategic aims and a series of timebound collaborative actions • Monthly Meetings of Anti-poverty Stakeholder Steering Group (3 during reporting period) with 10 community and voluntary sector partners and 8 statutory partners. <p style="text-align: center;">How Well (Quality)</p> <ul style="list-style-type: none"> • Qualitative data up to 31st March currently being collated. <p style="text-align: center;">Better Off (Impact)</p>

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<ul style="list-style-type: none"> • People on low incomes or in financial crises are supported to maximize their income and minimise their costs • Better information, signposting and communication about poverty intervention services • Increased coordination between organisations working with those most in need in the Causeway Coast and Glens area • Improved links and capacity of the organisations that support those most in need • Improved partnership working to tackle the causes of poverty
5	<p>Children & Young People – collaborative working and locality planning across statutory and voluntary sectors in line with Making Life Better proposals for ‘Giving Every Child the Best Start in Life’ as one of the key Strategic Themes of the NI Public Health Framework. Key long-term outcomes:</p> <ul style="list-style-type: none"> • Good quality parenting and family support • Healthy and confident children and young people 	<p>Chair of CYPSP Causeway Locality Planning Group – Kate McDermott / Bronagh McCrory Health & Wellbeing Team NHSCT</p>	<p>Causeway Locality Group / Northern Health & Social Care Trust</p>	<p>No update for this quarter – information below based on Quarter 4 Oct – Dec 2021</p> <p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> • 4 support staff from Causeway locality completed Fundamentals of Autism Training • 2 New organisations availed of NHSCT fully funded Parents Plus Special Needs training opportunities. • LPG organisations x5 in CCGs agreed funding towards activities proposal targeting CYP in local area before end March 2022 • 24% of parents living in the Causeway Area responded to the CYPSP Northern Area Survey • 20% of young people living in the Causeway area responded to the CYPSP Northern Area Survey • Organisations x4 in CCG expressed an interest in Parents Plus Parenting Programmes • PANTS School survey x10 schools completed • 10 schools received Pantasaurus Book

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<ul style="list-style-type: none"> Children and young people skilled for life 			<ul style="list-style-type: none"> 137 emails sent to members informing of training/events/information of interest to parents, children/young people <p style="text-align: center;">How Well (Quality)</p> <ul style="list-style-type: none"> Online survey circulated to capture parenting programmes in NHSCT (gaps, challenges, support required) <p style="text-align: center;">Better Off (Impact)</p> <ul style="list-style-type: none"> Organisations working within the Causeway area who are members of Locality Planning Group are kept up to date with weekly news of events/training/statistics (currently 111 members on database). Better connections and improved partnership working between organisations. Partnership connections developed with Trust, CCG Community Planning, Community Advice and Save the Children to offer a family and support programme to help vulnerable families who are financially struggling (early 2022).
6	<p>Obesity Prevention - To increase uptake of Obesity Prevention programmes and identify and implement new ways to encourage active participation by school aged children.</p>	<p>Roger Downey Sport & Wellbeing Manager / Conor Cunning Sport NI</p>	<p>Causeway Coast & Glens Borough Council Sport & Wellbeing / Sport NI</p>	<p style="text-align: center;">How Much (Quantity)</p> <p>Causeway Healthy Kids – Obesity Project 320 unique participants 132 sessions delivered 3520 total participants across all sessions</p> <p style="text-align: center;">How Well (Quality)</p> <p>Programme well received in all 12 schools selected via 2017 deprivation index. 3 x Limavady area, 6 x Coleraine area,</p>

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				<p>2 x Ballymoney area and 1 x Moyle.</p> <p>11 sessions per school delivered by council involved content provided by Northern Healthy Lifestyle Partnership and physical activity</p> <p>5 x Eat well to Be Well sessions</p> <p>6 x Take 5 sessions (Further detail Action 7)</p> <p>All content and delivery model agreed between partners.</p> <p>12 participating schools across the Borough ran as a pilot project</p> <p style="text-align: center;">Better Off (Impact)</p> <p>Feedback received:</p> <ul style="list-style-type: none"> • The children have loved every part of this programme, it is so vital to their development and assisting in making good decisions about regarding their health • The videos really helped to assist the children with each topic and make it easy to follow • Food labels are so important • I now know how important food is to be healthy
7	<ul style="list-style-type: none"> • Positive Mental Health - Active participation in the Northern Health & Social Care Trust wide Take Five Working Group – positive mental health initiatives to 	<p>Hugh Nelson Head of Health & Wellbeing Team /</p>	<p>Northern Health & Social Care Trust - NHSCT</p>	<p style="text-align: center;">How Much (Quantity)</p> <p>Take 5 Schools</p> <ul style="list-style-type: none"> • 12 x Schools completed a Take 5 workshop in partnership with CCG Council Sports Department. • 320 P7 pupils received the 11-week session as part of a pilot programme, totalling 132 sessions delivered. (see Action 6) <p>Take 5 Community Sessions and Packs Delivered</p>

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	span schools, workplaces and the community sector.			<ul style="list-style-type: none"> • 3 x Mens Shed Programmes completed in Ballysally, Laurelhill and Portstewart. • 16 x men for the men's shed ranging in age from 25 years old - 80 years old • 30 x women at session in partnership with NACN and Community Navigator for older people in Portrush. Community take 5 packs provided. <p style="text-align: center;">Better Off (Impact)</p> <p>Feedback from the Teachers completing the Take 5 schools programme:</p> <ul style="list-style-type: none"> • The children enjoyed these lessons and were very aware of their mental health. • Lesson plans and animations are a great tool to start the conversation of mental health with our young people.
8	Interagency Cooperation for Homelessness - This Action seeks to promote interagency cooperation to address chronic homelessness in Causeway Coast and Glens alongside Community Planning partners and to improve	Louise Clarke Head of Place Shaping North	Housing Executive NI	<p style="text-align: center;">How Much (Quantity)</p> <p>2020/21 baseline of homelessness established</p> <ul style="list-style-type: none"> • Number of homelessness presenting and awarded Full Duty Applicant (FDA) status is monitored and reported quarterly Apr – Dec 2021 52No. with 28 No. awarded FDA (53%) • Number identified as chronic homeless – data capture tested • Number of repeat homelessness (see section 3a below-) • Extent of appropriate signposting activity – Housing Solutions (HSST) implemented locally (see section 3a below) <p style="text-align: center;">How Well (Quality)</p> <ul style="list-style-type: none"> • Chronic Homelessness Report in draft form

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	<p>the measurement and understanding of the scale of the problem of chronic homelessness in Causeway Coast and Glens in order to establish a baseline.</p>		<ul style="list-style-type: none"> • Tracking system underdevelopment to allow reporting on repeat/chronic homelessness <p>Data now available:</p> <ul style="list-style-type: none"> • Key indicator of Chronic Homelessness - the number of cases of individuals who have had more than one episode of homelessness during the previous 12 months. (see 3a below) • Signposting activity for homeless cases (see 3a below) <p style="text-align: center;">Better Off (Impact)</p> <ul style="list-style-type: none"> • Percentage of those identified as repeat Homeless cases who have been signposted to support services • Percentage of those identified as Chronically Homeless who have been signposted through Housing Solutions interventions • Percentage of those identified as chronically homeless who have not repeat presented within 1 year of Housing solutions intervention <p style="color: red;">The above information is analysed at end of the financial year and will only be available subsequent to Housing Executive Board approval.</p>
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Community/Community Safety Actions 9-16

	Community/Community Safety	Action Steering Group (ASG) Lead Wendy Nixon - PSNI		
	Population Outcome:	All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together		
	Intermediate Outcomes:	<p>4. <i>The Causeway Coast and Glens area feels safe</i></p> <p>5. <i>The Causeway Coast and Glens area promotes and supports positive relationships</i></p>		
Action No.	Brief Description	Action Lead	Organisation	Progress
9	Multi-Agency Support Hub - to facilitate an interagency approach to reduce risks for vulnerable individuals in the Causeway Coast and Glens	Jonny Donaghy PCSP Manager / Community Planning Sgt Wendy Nixon	Causeway Coast & Glens Borough Council Policing & Community Safety Partnership / PSNI	<p style="text-align: center;">How Much (Quantity)</p> <p>(data provided by Hub)</p> <ul style="list-style-type: none"> • 26 Support Hub meetings/interventions • 42 additional referrals, accepted • 24 not accepted & sign posted elsewhere • 22 good news stories <p style="text-align: center;">How Well (Quality)</p> <ul style="list-style-type: none"> • 51 open actions or interventions now completed (PSNI) • 178 actions or interventions now completed (Partners) <p style="text-align: center;">Better Off (Impact)</p> <ul style="list-style-type: none"> • 22% of persons of concern who show a decrease in incidents involving them since accepted into the Hub (between Jan 22 and March 22 only)

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10	<p>Cyber-Safety Partnership - Based on the success of previous partnership working on cyber safety initiatives - to plan and deliver symposium of talks and information concerning cyber safety including the dangers of sexting, grooming, cyber bullying, scams (financial, romantic and emotional) to increase knowledge of the support that is available.</p>	<p>Jonny Donaghy PCSP Manager</p>	<p>Causeway Coast & Glens Borough Council Policing & Community Safety Partnership</p>	<p style="text-align: center;">How much did we do?</p> <ul style="list-style-type: none"> • Information and awareness raising via various platforms and events specific to the target groups need. Based on the growing success of previous year's cyber safety events, plan and deliver symposium of talks about cyber safety including the dangers of sexting, grooming, cyber bullying, scams (financial, romance and emotional) and increase knowledge of the support that is available. • Target Audiences such as primary school children, post primary school children, 18-30's age group, 30 – 60 years old 60+, and disability groups. • CC&G PCSPs Cyber programme is now under way. <p style="text-align: center;">How well did we do it?</p> <ul style="list-style-type: none"> • Cyber Working group continues to meet to plan and develop for the year ahead. • Training for both teachers, parents, and statutory agencies around Cyber Safety continues through webinars and zoom platforms. • Cyber working group are developing lesson plans that can be used to educate pupils and teachers when certain topics arise within schools. • These lesson plans are in line with our pervious topics, Mental Wellbeing, Online Bullying, Gaming and Gambling, Sharing Inappropriate images, where to get support. • Lesson plans will be stand-alone but also can be taught as part of a series. We then plan to develop these lesson plans
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				<p>to be used by all organisations working with young people. Developing a toolkit in partnership with the EA, NSPCC, HSC and the PSNI.</p> <ul style="list-style-type: none"> • The toolkit will start with the above topics but can be added to as we develop the resource. It is hoped that this can be used by community groups, youth groups, church groups etc as a resource that those youth leaders can lift if any of these issues arise when working with young people. • Anticipated that the programme will run and be developed over 2022/23 and beyond. • The digital website is currently on hold as it looks like the NI Safeguarding Board might take control of the website. They will then update and develop the site. They will also manage it as a regional website rather than just for the CC&G council area. The Safeguarding Board wanted to produce a website as a one stop shop but when they realised that CC&G PCSP had already developed this resource it made sense that they take control as all the information and the format already exists and just needs updated. Hand over date TBC. <p style="text-align: center;">Better Off (Impact)</p> <ul style="list-style-type: none"> • The Safeguarding Board wanted to produce a website as a one stop shop but when they realised that CC&G PCSP had already developed this resource it made sense that they take control as all the information and the format already exists and just needs updated. Hand over date TBC. • This will bring the digital website from a local level initiative to one with regional reach.
11	Community Engagement Platform - Provision of Borough	Louise Scullion Community	Causeway Coast &	How Much (Quantity) Community Engagement

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	<p>wide inclusive participative engagement platform to connect more voices to local decision-making bodies. Also, a link for service providers to engage widely and regularly across the whole of CC&G, and provide the means for those <i>'who live, work and visit'</i> the area to <i>'have their say'</i>.</p>	<p>Development Manager</p>	<p>Glens Borough Council Community Development</p>	<ul style="list-style-type: none"> • As previously reported, engagement with the community & voluntary (C&V) sector continues to be through virtual methods – regular information emails, website news, telephone contact, survey distribution and invitations to Zoom meetings / workshops / Webinar opportunities. • Ongoing cooperation, engagement and partnership working between Council, DfC and other statutory Community Planning Partners and the sector in terms of flexible and responsive community & voluntary response initiatives for the benefit of vulnerable people within the Borough. • 1 Co-Chair (CEP) providing continued representation for C&V sector on the CC&G Community Planning Strategic Partnership <p><u>Youth Engagement</u></p> <ul style="list-style-type: none"> • Total number of youth voice members: 12 • Number of weekly meetings: 10 • Number of Participation events: 2 • Meet the deputy Mayor event: 1 • Conference planning meeting with BML – 9TH Feb: 8 participants. • Youth Voice conference – Belfast City Hall – 19th February: 4 participants • RAG/LAG Conference – 5th March: 3 Participants • 4 Youth Voice members on CC&G LAG. (21st February) • Consultation on CYPS – 7th March :3 participants. • 1 participant sitting on Small Grants Panel. • 1 Consultation for Council: Flag Flying Policy
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p style="text-align: center;">How Well (Quality)</p> <p><u>Community Engagement</u></p> <ul style="list-style-type: none"> • Continued participation by C&V representation to Community Planning Partnership activity. <p><u>Youth Engagement</u></p> <ul style="list-style-type: none"> • 50 – 60 % attendance at weekly meeting • 100% satisfaction from participants who attended each of the events and feedback very positive. • 90% increase of those who have developed leadership skills • 80% increase of those who have developed Citizenship skills • 100% increase of those who have developed Communication skills • 100% of those feel they have had an influence over decisions. • Youth Voice members make up 25% of the LAG <p style="text-align: center;">Better Off (Impact)</p> <p><u>Community Engagement</u></p> <ul style="list-style-type: none"> • Community engagement has all been carried out virtually due to the circumstances. There has been extensive cooperation, engagement and partnership working between Council, DfC, and other statutory Community Planning Partners and the sector in terms of flexible and responsive community & voluntary response initiatives for the benefit of vulnerable people of the Borough.
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				<p><u>Youth Engagement</u></p> <ul style="list-style-type: none"> • Young people continue to meet online as well as face-face. Participants have been taking more ownership of the agenda to help develop the sessions and make them more interactive and interesting. Participants have developed their action plan until end of March 2022 discussing their key targets and budget spend. • A meet the deputy Mayor event took place in February at the council chamber with 7 members attending. • Participants have developed their sub-group themes to focus on going forward. These are Mental Health, Equality & Inclusion, Education. Members continue to populate the interest sub-groups and develop the agenda and action plans which will conclude with 3 videos to be launched at the CC&G Schools/Youth Conference. • Participants have engaged in their 4th LAG meeting with 4 attendees present at the February meeting. The Youth Voice group will strive to make up 50% of the overall LAG Group. • Participants have engaged in the NI Networked Youth Voice Conference and the EA RAG/LAG Conference. Each event was very well received with excellent feedback from adult stakeholders and young people. • Planning continues for the Schools/Youth conference with members now decided on conference content and materials. • Participant feedback includes <ul style="list-style-type: none"> ○ “I’m now working within the youth service and doing my YSWQ and I have paid hours so I’m keen to be involved in the decision-making process and represent EA” ○ “I was so impressed with the young people and its really good for the partnership going forward. I was
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>delighted to host them at the Council Chamber”. (Ashling Schenning – Deputy Mayor).</p> <ul style="list-style-type: none"> ○ “It’s so important for Youth Voice to be working in partnership with LAG Members to help develop the action plan and have a say on funding and how to meet the needs of young people in the area”.
12	<p>Public Shared Spaces - Facilitation of statutory Cohesion Group made up of a range of relevant agencies to continue to work together in partnership to identify, monitor and proactively plan and address issues in areas where there may be heightened tensions in public or shared spaces throughout the Causeway Coast and Glens Borough.</p> <p>The Group will work collaboratively to ensure that public spaces within Causeway Coast and Glens are shared and accessible to all.</p>	<p>Patricia Harkin Good Relations Manager</p>	<p>Causeway Coast & Glens Borough Council Good Relations</p>	<p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> • 3 x statutory Cohesion Meetings • Min 10 x statutory agency reps in attendance. • 100% agencies participating. • Community engagement continuing in 2 areas particular areas identified for additional engagement to support community cohesion. <p style="text-align: center;">How Well (Quality)</p> <ul style="list-style-type: none"> • Increase in collaborative working to address issues in relations to bonfires. • Initiatives delivered in one area to address local issues in relation to Community Cohesion. Ongoing project development implementation • 1 x cultural visit • 1 x training initiative delivered • 2 x beacons purchased for use in areas identified as requesting alternative to traditional bonfires for more positive promotion of cultural celebration. <p style="text-align: center;">Better Off (Impact)</p> <ul style="list-style-type: none"> • 100% agencies participating on continuous basis • Continue to increase collaboration between statutory agencies

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				<ul style="list-style-type: none"> • Reduction in emergency response call outs to bonfire sites • Further reduction of tyres on bonfires. Increase in number of tyres being surrendered for proper disposal rather than being on bonfires. • Survey of Community Cohesion Members shows <ul style="list-style-type: none"> ○ 84% either agreed or strongly agreed that participating on the cohesion group has helped improve on service delivery in their area of work within your organisation. ○ 85% either agreed or strongly agreed that participating in the group increased networking opportunities and collaborative working between statutory agencies ○ 100% said that actions taken by the working group have helped to address some of the environmental issues – particularly around cultural celebrations that involve bonfires. ○ 100% also said to date the group has helped to decrease the potential for tensions within or between local communities ○ 84% either agreed or strongly agreed that the working group has provided you / your organisation with opportunities to increase engagement with local communities ○ 85% either agreed or strongly agreed that the actions taken by the working group have helped to improve some of the shared spaces within local communities
13	Community & Voluntary Sector Support Forum - Forum of organisations working collaboratively to provide community	Louise Scullion Community Development Manager	Causeway Coast & Glens Borough Council	<p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> • Meeting with support networks to ensure collaborative approach to providing support and further session planned

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	development support to the community and voluntary sector of Causeway Coast and Glens.		Community Development	<ul style="list-style-type: none"> • 6 networking events with 30 groups participating, including a networking session to discuss and share issues and needs of voluntary organisations providing youth services. • 11 funding clinics with 27 groups participating • 5 organisations participated in 2 sessions for community groups providing youth services • 35 groups participated in 3 conversation space events 'Emerging from the pandemic' & Succession Planning <p style="text-align: center;">How Well (Quality)</p> <ul style="list-style-type: none"> • 3 support networks and Council CD attended meeting • 100% of participants advised that they found the clinics useful • 35 different groups represented at conversation space events <p style="text-align: center;">Better Off (Impact)</p> <ul style="list-style-type: none"> • Confidence levels of groups completing application forms • Value of funding levered in • Number of projects that can be delivered as a result of the support
14	Volunteering Models for Health & Wellbeing - action to develop partnership working across primary health care providers, statutory agencies and	Pat Smyth / Fiona O'Neill	Health & Social Care Board / NHSCT	How Much (Quantity)

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	<p>communities and volunteers for the benefit of all.</p>		<ul style="list-style-type: none"> • Approximately 20 voluntary and community organisations are currently involved in this partnership, together with representatives from the MDT, NHSCT and CCG Council. • Meetings commenced in March 2020 prior to restrictions. Meetings since have been virtual <p style="text-align: center;">How Well (Quality)</p> <p>Range of relevant health messages addressing poor health outcomes shared - typical information shared with the members relates to:</p> <ul style="list-style-type: none"> • Tackling Loneliness Initiatives • Befriending initiatives • Anti-poverty Initiatives, including the opportunity to participate in a focus group to identify priorities • Family Support Hubs • Mental Health & Wellbeing • Information about COVID • Information about the development of the Integrated Care System. <p>Virtual meetings have enabled the participants to become better informed about the work of their respective organisations and to share information as noted above.</p> <ul style="list-style-type: none"> • The Causeway Winter Wellbeing Initiative run by the partnership invited applications for innovative and creative initiatives from community/ voluntary sector organisations
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>that would provide for improved outcomes for the local population in relation to:</p> <ul style="list-style-type: none"> ○ Improved mental health and well-being; ○ Reducing loneliness and isolation; ○ Addressing issues and poor health outcomes that come with living in poverty and deprivation. ○ Support for people experiencing housing difficulties ○ Promotion of physical activity <p>The impact of the initiatives are measurable in terms of both quantified data and qualitative data, including experience of those participating or accessing initiatives. The closing date for applications was 19th November.</p> <p>In 21/22 8 Social work led projects, some in partnership with community and voluntary sector groups and 11 Community and Voluntary sector led projects, were funded. The details of the Social work led projects are noted below. Further information will be available in due course regarding the numbers who participated in all the projects and the outcomes.</p> <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr> <th style="width: 30%;">GP Practice</th> <th style="width: 70%;">Name of Project</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">Garvagh practice</td> <td style="text-align: center;">1. Participatory Budget contribution</td> </tr> <tr> <td></td> <td style="text-align: center;">2. To create a local</td> </tr> </tbody> </table>	GP Practice	Name of Project	Garvagh practice	1. Participatory Budget contribution		2. To create a local
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15	<p>Road Safety Partnerships to work together with schools and communities to target those identified as most at risk of road traffic collisions and to deliver the 'Your Choice' Road Safety Programme.</p>	<p>Station Commander Clive Lowry / Group Commander Archie McKay</p>	<p>NI Fire & Rescue Service</p>	<p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> No "Your Choice" events were carried out in the reporting period due to COVID 19 restrictions. <p><u>Road Safety initiatives</u></p>														

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				<ul style="list-style-type: none"> • Road Traffic Collision demonstrations were carried out at schools and towns in CC&G area along with CC&G PCSP and PSNI Partners. • 3 schools visited – 150 – 200 pupils in the 16 to 17 year age group watched the demonstration and received road safety guidance. • 2 town centre RTC demonstration to be held <ul style="list-style-type: none"> ○ 1 held 30/03/2022 at Dalriada school with PSNI and Ballymoney Round Table <p style="text-align: center;">How Well (Quality)</p> <p>No “Your Choice” programmes were carried out in the reporting period.</p> <p style="text-align: center;">Better Off (Impact)</p> <p>200 to 250 people within target age groups received guidance on road safety and watched the impacts of RTC at demonstrations. It is hoped that the realistic effects of the demonstrations will spread by word of mouth to friends and family members of those participants.</p>
16	<p>Accidental Fire Prevention - targeted activity to individual dwellings across identified areas in Causeway Coast and Glens at more risk of accidental fire than others.</p>	<p>Station Commander Clive Lowry / Group Commander Archie McKay</p>	<p>NI Fire & Rescue Service</p>	<p style="text-align: center;">How Much (Quantity)</p> <p>The CC&G/N2 District area has been targeted for STAR.</p> <ul style="list-style-type: none"> • 876 houses were visited in the area by NIFRS personnel. <p>The figures will be adjusted when related home fire safety checks are added:</p>

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				<ul style="list-style-type: none"> • 142 occupants have thus far received fire safety guidance from personnel. • 27 Home Fire Safety Checks have been requested/ completed to date due to this ongoing initiative. <p style="text-align: center;">How Well (Quality)</p> <p>Survey required to determine quality of safety advice and uptake by occupants.</p> <p style="text-align: center;">Better Off (Impact)</p> <p>Collaborative initiative to deliver a three-year targeted programme of Fire Safety Advice in areas of risk:</p> <ul style="list-style-type: none"> • 2021-2022 Rathbrady (632 households) completed start of March 22 • 2021-2022 Carnmoon & Dunseverick (864) households- completed end of March 22 • Total Households at end of March = 1,496 <p>In 22-23 NIFRS intends to deliver STAR in two SOAs within CC&G Council Area-</p> <ul style="list-style-type: none"> • Coolestan – Limavady - 672 households • Roeside – Limavady - 796 households <p>Fire safety advice aims to improve awareness of hazards common in the home and improve safety.</p>
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Infrastructure/Environment Actions 17-22

	Infrastructure/Environment	Action Steering Group (ASG) Lead Aidan McPeake – Environmental Services CC&G BC		
	Population Outcome:	All people of the Causeway Coast and Glens will value and benefit from a diverse, sustainable and accessible environment with an infrastructure that is fit for purpose and enables growth		
	Intermediate Outcomes:	<p>6. <i>The Causeway Coast and Glens area is widely recognised and celebrated for its unique natural and built landscapes</i></p> <p>7. <i>The Causeway Coast and Glens area has physical structures and facilities that further growth, access and connections</i></p> <p>8. <i>The Causeway Coast and Glens area has sustainably managed natural and built environment</i></p>		
Action No.	Brief Description	Action Lead	Organisation	Progress
17	To create opportunities to explore, develop and maintain public spaces with a focus on people, wildlife and outdoor recreation across the Causeway Coast & Glens area.	Richard Gillen Coast and Countryside Manager Leisure and Development	CCGBC	<p>How Much (Quantity)</p> <ul style="list-style-type: none"> • Continued high levels of visitors to outdoor recreation sites. • Roll out of trail infrastructure as part of IAT project • Delivery of projects under umbrella of Binevenagh Landscape Partnership • Roll out of Inclusive Beach Programme at East Strand, Portrush for Summer 2022

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	<p><i>This Action has the potential to compliment and connect with Action 22 but should not be merged.</i></p>		<ul style="list-style-type: none"> • Retention of Blue Flag and Seaside Awards • Visitor enhancement works at Banagher Glen • Council a supporting partner of Sperrins Partnership Project • Development of Core Path Networks at some small settlements <p style="text-align: center;">Well (Quality)</p> <ul style="list-style-type: none"> • Continued to be reactive in approach because of COVID restrictions and demand for outdoor recreation • Significant trail upgrade works complete • Preparation and delivery ongoing. Elements at The Moors, defence heritage and trail development work. • Refurbishment works at East Strand for Changing Places standard complete in July 2021 with roll out of programme for summer 2022 • Retention of existing Blue Flag beach awards at five beaches. Possible addition of a Designated Bathing Water at Cushendall • Delivery of waymarking and interpretive signage at Banagher Glen to facilitate visitor experience at key site. • Identifying opportunities to develop outdoor opportunities for community and visitor in the southwest of the Borough. • Delivery of way marking/signposting to allow public to have access around settlements by bike and on foot. Linking public spaces. <p style="text-align: center;">Better Off (Impact)</p> <p>Continues to be difficult to measure but these projects aim to provide opportunity for the public to enjoy outdoor spaces. Anecdotally, outdoor spaces have continued to play an</p>
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>increasingly important role in being locations for the public to enjoy and value.</p> <p>The public's attitude to the outdoors and activities has changed. Realisation of the value of these spaces and how they can be used for the benefit of health and well-being is very evident.</p>
18	<p>To meet local housing need and provide suitable accommodation</p> <p>The Housing Executive will work with rural communities and community planning partners to identify hidden or 'latent' housing need rural locations through rural housing needs tests.</p> <p>Agree on a pilot test area with CP partnership and commence test by March 2021.</p>	<p>Louise Clarke Head of Place Shaping</p>	<p>NIHE</p>	<p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> • Produce annual Housing Investment Plan for CC&Gs and present to Council in 5th October 2021 (Complete) • Carry out the annual social Housing Needs Assessment across settlements in the CC&Gs area to identify unmet need. (Complete) • Produce Commissioning Prospectus which is accessed online and highlights need (Complete) • Carry out 3 rural needs tests across the Causeway area in 2021/22 to identify hidden demand. (Complete). A further test to involve CP partners to start Q1 2022/23. Monitor impact of tests on the social housing waiting list. • One consultation: Present to Community Planning Partnership on 13th October at Council a programme for rural housing needs tests in Causeway in 2021/22 (Complete) • Site identification studies (SIS) for settlements with persistent unmet social housing need and as set out in the Housing Investment Plan. 2 SIS's completed and issued to Housing Associations to progress • Deliver the social housing development programme (SHDP) as set out in Housing Investment Plan

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				<p style="text-align: center;">How Well (Quality)</p> <ul style="list-style-type: none"> • Housing Market Analysis (SHMA) will inform the Council’s Local Development Plan on the need for additional development land. <ul style="list-style-type: none"> ○ Ongoing meetings (2) with the Housing Executives Development Programme Group (DPG) and CC&Gs Planning team to review progress on planning applications for social housing schemes. ○ Formal communication between HE & CC&Gs on the key elements relation to housing in the dPS. (5 no.) • Collaboration with Community Planning partners on the Rural Housing Needs tests – NIHE Rural Unit held a workshop with Community Planning Partnership on 13th October 2021 to discuss rural housing need across the Borough. 1 workshop and 3 Rural Needs tests completed. Further test moved to 22/23. • Detailed housing market research to better understand cross tenure trends – The Housing Executive has developed a new assessment of intermediate housing need. The Strategic Housing Market Analysis (SHMA) better aligns with DfC’s new definition of affordable housing. The SHMA uses household projection figures and income data, and also includes contextual, cross tenure housing market information. The SHMAs are being prepared in two phases, The SHMA for Causeway will be available in 2022. (In Draft form) • Partnership working between NIHE and Housing Associations to deliver new social housing in the Borough to address social
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>housing need. Ongoing meetings between Housing Executive and Housing Associations to monitor SHDP delivery. (Meetings have taken place with the 5 major Housing Associations)</p> <ul style="list-style-type: none"> • Number of schemes programmed as a result of SIS's. (1 No. scheme of 14 units) <p style="text-align: center;">Better Off (Impact)</p> <ul style="list-style-type: none"> • Better understanding of the scale of social housing need in both urban and rural locations • Delivery of the social housing programme to meet identified need
19	<p>Engage with individuals, partners and the wider community to promote and deliver sustainability as part of the LiveSmart strategy in a safe and socially distanced manner to reflect the ongoing Covid-19 guidance and regulations.</p> <p>LiveSmart is an overarching campaign to inform and engage staff and the wider</p>	<p>Nigel McKeown Operations Technical Manager</p>	GGCBC	<p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> • Draft Litter Strategy consultation commenced 23/2/2022. • Participation in Food Waste Action Week (7-13 Mar '22) in conjunction with WRAP. • Participation in Better Recycling Campaign (funded by WRAP). • Fiver Fest initiative run in Limavady. Fiver Fest promotes sustainable shopping, supporting local retailers. Promoted as part of ShopSmart. • Participation in Fairtrade Fortnight (21st Feb to 6th Mar '22). <p style="text-align: center;">How Well (Quality)</p> <ul style="list-style-type: none"> • Consultation publicised via council social media, staff news and website. Consultation exercise also circulated by council Community Development and Equality sections. • Information shared via social media.

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	community in debate and actions which promote sustainability within our area. It draws together key actions which ultimately enhance the human, physical and natural resources which define our area.			<ul style="list-style-type: none"> Involved recycling information shared via selected billboards in main towns, newspaper articles and radio time checks (6 weeks). Nine businesses participated. <p style="text-align: center;">Better Off (Impact)</p> <ul style="list-style-type: none"> Distributed 100 kits promoting food saving tips and food waste recycling in partnership with Northern Area Community Network. Social media campaign run over 6 weeks (Jan-Feb '22) covering various strands of LiveSmart initiative (i.e. CafeSmart, ClimateSmart, CupSmart, FoodSmart, LitterSmart and PlasticSmart). LitterSmart – 139 participants collecting 391 bags of litter.
20	To establish a Working Group to identify key local transport concerns around rural connectivity and access needs, and to consider/contribute to emerging proposals aimed at improving integration of transport services.	Simon Wells Transport Planning & Modelling Unit	Dfl (Interim)	<p>Completed Action</p> <p>The Department for Infrastructure agreed to act as interim lead for this action. A working group was established which initially agreed terms of reference and the group has met on a regular basis. The group has prioritised the gathering of evidence and data to inform discuss in relation to access and connectivity within the Causeway Coast and Glens area. A substantial amount of information has been gathered from stakeholders and the group was tasked to evaluate this data to draw out key points.</p> <p>The Working Group has completed evidence and data gathering in relation to connectivity access. This evidence has been formatted into a report document for the attention of the Strategic Partnership which highlights the key findings and will better inform</p>

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				policy development and decision making in relation to access and connectivity concerns within the Causeway Coast and Glens area.
21	<p>To promote and encourage residents and visitors to take pride and enhance the natural and built environment across the Causeway Coast and Glens area.</p> <p>Increase areas given over to bio-diversity. This includes reducing the amount of plants which are not insect friendly and replacing with native wildflowers</p>	<p>Gareth Doyle Environmental Services Manager</p>	<p>CC&G Borough Council</p>	<p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> • A number of beds around main town centres have been transformed using wildflower mixes rather than bedding plants. These will be added/rotated year on year • Work continues with Roads Service to convert their verges to encourage wildflowers in support of biodiversity • Council have approved the signing of a MOU with DFI Roads Service to trial a verge maintenance project. This entails the provision of a 'cut & lift' mower to be used by Council (supplied by DFI (£50k)). The aim is to de-nature grass verges thus promoting the establishment of wildflowers and reducing cutting frequency. <p style="text-align: center;">How Well (Quality)</p> <p>A significant number of positive comments continue to be received from the public</p> <p style="text-align: center;">Better Off (Impact)</p> <p>Positive feedback suggests improved well-being as a result of introduction of wildflower beds</p>

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22	<p>To implement initiatives on protected natural heritage areas in Causeway Coast and Glens to support the maintenance of the area’s special features and sensitively manage the landscapes outside these special areas.</p> <p>To improve where possible the condition of designated sites and encourage a sustainable and sensitive approach to <i>all</i> landscapes within the Causeway Coast and Glens area.</p>	<p>Neil Rainey Countryside Coast and Landscape Protected Landscapes Team</p>	<p>DAERA</p>	<p>How Much (Quantity)</p> <ul style="list-style-type: none"> • The Causeway Coast and Glens area contains the following designated areas: 4 AONBs, 14 SACs, 3 SPAs, 3 Ramsars, 1 World Heritage Site, 12 NNRs, and 63 ASSIs • Conservation Management Plans have been initiated for 12 SACs. • 5 no. tranches of the DAERA EFS have been opened since 2017. With over 900 EFS Higher agreements (protected sites and priority habitats and species) covering over 50,000 hectares, an additional 4000 EFS wider agreements (wider countryside) covering just under 5000 hectares in NI. • Monitoring of species and habitat condition assessment is continuing by DAERA NIEA NED Biodiversity and Conservation Science Team. • WHS Management and Action Plan 2020- 2027 in place and being delivered by CC&GHT on behalf of DAERA NIEA. World Heritage Site meeting held 1st February 2022. • WHS Management Plan progress (113 Actions) <ul style="list-style-type: none"> • 75% Complete or ongoing • 16% issue, delay or cancelled • 9% no update • Report on UN Sustainable Development Goals for WHS complete.
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				<ul style="list-style-type: none"> • CC AONB Action Plan 2019-2023 being delivered by CC&GHT. 87 actions (overall) and 48 (CCGHT) actions due this year. • CCGHT ran a student project on Dark Skies. Report complete, provides information on light pollution and suggests mitigation options. Team will develop this report for NIEA and Council team’s consideration. • Actions ongoing. Uncharted Histories launched; a community history project. C15 participated at community mapping event 23rd March. Provided biodiversity info for new signage at Kinbane Castle – March 2022 • Antrim Coast and Glens • AONB Management Plan developed including engagement with 52 partners/stakeholders. • AC&G AONB MP/AP Delivery by CC&GHT on behalf of DAERA NIEA. • Actions ongoing. Biodiversity work started at Agnew’s Field, March 2022. CCGBC site. • Children’s Pollinator patches – issued seedballs and instruction to all schools in CCOANB and ACG AONB (600 packets). To be planted before Easter 2022, competition for best patches June 2022. Creating approx. 5km square pollinator habitat. • Binevenagh Coastal Lowlands LP. Work ongoing including:
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				<ul style="list-style-type: none"> • 3 x 360 cameras located on 3 x ASSIs for continual land monitoring 5 years (Binevenagh Coastal Lowlands LP) • Farm Resilience plans – 20 plans completed. • Curley Burn River Catchment Care: 6 x invasive species treatment days targeting Giant Hogweed: 2500 trees purchased to be planted. (Binevenagh Coastal Lowlands LP). • Landscape Monitoring: 3 AONBs (Causeway Coast, Binevenagh and Antrim Coast & Glens) participating in DAERA Fixed Point Photography Project. 4 seasonal photos/p.a. • CC&GBC Local Development Plan (LDP) 2035: • CCGHT/NIEA - supported LIFE+ application, which was successful and project launched 8th September 2021. • Greylag Geese ID training by BASC 21st – 22nd March provided to community and landowner. Greylag Geese bird Survey completed February/March 2022. • 13 videos for Deaf and blind audiences in place. • Sign Language and Audio Description Videos supplied to CCGBC Visitor Information Centres – dissemination and connection to target audiences. • Engagement with • Community: CCGHT public events have included: • Rathlin litter pick – 13 attendees – 2nd March • Cushendun Litter pick – 11 participants – 20th March
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				<ul style="list-style-type: none"> • Eco Schools day Portballintrae – 5 schools – 21st March, Storytelling training – 12 participants – started 21st March 2022. <p style="text-align: center;">How Well (Quality)</p> <ul style="list-style-type: none"> • Programme for Government includes a focus on achieving favourable management on designated sites. Progress to date has focused on developing site management plans for SACs; securing uptake of management on such lands through the Environmental Farming Scheme and through joint working with eNGOs, private and public land owners. Periodic reporting by UNESCO of WHS through ‘State of Conservation’ Reports (last in 2016). • All designated areas to be kept in favourable condition. DAERA carry out a rolling monitoring programme of designated sites within their responsibility. CMPs have been progressing well including a series of webinars with stakeholders which led to a very constructive meeting with CCGHT around future partnerships and delivery of CMP • Farmland managed in an improved sustainable way. • Monitoring of Agri-environment schemes is being developed and use of Earth Observation techniques to provide data for decision makers on land cover and potential for tracking land cover and land condition change is being developed. Tranche 5 of EFS Higher is ongoing with agreements being issued currently for land within
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				<p>designated sites and priority habitat. Tranche 6 is due to open at the end of April 2022.</p> <ul style="list-style-type: none"> • Ongoing work by DAERA NIEA NED BCS Team. Priority Species and habitat management are assessed with a view to sustaining and improving species numbers and diversity where appropriate. • DAERA report to DCMS on matters relating to the WHS. This may relate to planning applications that may affect the OUV of the WHS and status of the WHS Management and Action Plans. Management /Action Plans are developed to raise the quality of the landscape in a sustainable manner. A 'watching brief' is kept by the Steering Group with input from CC&GBC. • The 2019-2023 Action Plan identifies tasks required to meet the aim and objectives of the 2013-2023 Causeway Coast AONB Management Plan. All, actions are designed to raise the quality of the landscape. • Additional education and community engagement benefit. • The MP reflects statutory policies and plans and aims to direct stakeholder actions to protect the unique character of Antrim Coast and Glens AONB and its natural, built and cultural heritage. It presents a vision, aims and objectives for the AONB over the next 10 years. • Landscape monitoring in order to further management of area: • Camera fixed the Roe Estuary
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				<ul style="list-style-type: none"> • Camera and weather station installed Altikeeragh Bog ASSI bog. • Farmland managed an improved sustainable way. Ongoing • Invasive species monitoring and eradication: Ongoing • Monitoring and management of change to landscape character including visual amenity and sense of place • Project commenced in the Council area in 2019. Monitoring work is a research tool to consider if and when management action is needed to maintain or improve the landscape quality. Winter FPP sets submitted. Annual review complete. • LDP Preferred Options Paper published in June 2018. Next step will be to publish the draft Plan Strategy in line with published LDP Timetable (subject to review). No change at present. • Supporting an LIFE+ EU application on invasive species control for Rathlin Island. Various designations over Island. Work to be initiated in the future. • Improved access to environmental resources and therefore inclusivity within AONB. Ongoing commitment from CC&GHT • Strong engagement with community through volunteers' students and Community Groups.
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p style="text-align: center;">Better Off (Impact)</p> <p>The Causeway Coast and Glens area contains a significant number of designated areas, including 4 AONBs, 14 SACs, 3 SPAs, 3 Ramsars, 1 World heritage Site, 12 NNRs, and 63 ASSIs. These areas form the corner-stone of nature and geo-conservation efforts in the area; these are achieved through regulatory protection activity, promotional and on-the-ground actions by land owners, land managers, citizens and other parties/organisations.</p> <ul style="list-style-type: none"> (a) Skills and Knowledge <ul style="list-style-type: none"> a. Knowledge has been increased by engagement with the farming community, community groups, schools, universities on how to manage and further sustainable practice on the land and landscape. Also increase in disability resource access -13 videos for Deaf and blind audiences launched. No specific feedback. (b) Attitude <ul style="list-style-type: none"> a. No specific data based on surveys/questionnaires this quarter. (c) Behaviour <ul style="list-style-type: none"> a. It is hoped that the community will avail of the new trails in Binevenagh and thereby increase both physical and mental health but again no specific data. Covid has strongly affected access to the countryside over the year. (d) Circumstances <ul style="list-style-type: none"> a. No data.
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

Economic/Education/Tourism Actions 23-34

	Economic/Education/Tourism	Action Steering Group (ASG) Lead Richard Baker – Leisure & Development CC&G BC		
	Population Outcome:	All people of Causeway Coast and Glens will contribute to and benefit from a thriving economy built on a culture of growth, entrepreneurship, innovation and learning		
	Intermediate Outcomes:	<p>9. <i>The Causeway Coast and Glens area provides opportunities for all to contribute to and engage in a more prosperous and fair economy</i></p> <p>10. <i>The Causeway Coast and Glens area attracts and grows profitable businesses</i></p> <p>11. <i>The Causeway Coast and Glens area drives entrepreneurship and fosters innovation</i></p> <p>12. <i>All people of the Causeway Coast and Glens will be knowledgeable and skilled</i></p>		
Action No.	Brief Description	Action Lead	Organisation	Progress
23	Partners will work towards a post Covid-19 recovery in key business sectors using existing programmes and government interventions. In conjunction with the development of a new	Julienne Elliott Prosperity and Place	CC&G Borough Council – Prosperity & Place	<p>How Much (Quantity)</p> <p>Programmes such as Alchemy and Digital Causeway continue to help existing businesses – see also Action 31 report.</p> <p>Alchemy Business Support:</p> <p>Jan – Mar 2022 has delivered:</p> <ul style="list-style-type: none"> • 71 participants registered • 71 receiving mentoring

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p>Economic Development Strategy, a Recovery Plan to help those sectors in the area worst-affected by the COVID 19, same to form part of a NI wide recovery plan</p>			<ul style="list-style-type: none"> • 1 client status referrals to Invest NI • 3 business workshops delivered • 10 referrals to other stakeholders' support initiatives. <p>Digital Causeway Programme:</p> <p>Jan – Mar 2022 has delivered;</p> <ul style="list-style-type: none"> • 54 participants registered • 1044.5 hours of mentoring provided • 0 businesses referred to other support. <p>How Well (Quality)</p> <p>Alchemy Business Support:</p> <p>In terms of the quarterly target of 25 businesses receiving mentoring were:</p> <ul style="list-style-type: none"> • 284% above quarterly target of 25 businesses mentored. <p>Digital Causeway Programme:</p> <p>In terms of the quarterly target of 15, businesses receiving mentoring were:</p> <ul style="list-style-type: none"> • 360% above quarterly target of 15 business.
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>Better Off (Impact)</p> <ul style="list-style-type: none"> • Programme evaluations when available. • Quarterly evaluations not available in time for submission of this report.
24	<p>Develop a new Economic Development Strategy for the region (2020 - 2035)</p>	<p>Niall McGurk Strategic Projects Manager</p>	<p>CC&G Borough Council – Prosperity & Place</p>	<p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> • One robust economic area profile to be developed • Review all key regional and local strategic policies • Conduct at least one consultation with key stakeholders • Identify at least one new key strategic priority • Examine all external funding opportunities • Define roles of all key delivery partners <p style="text-align: center;">How Well (Quality)</p> <ul style="list-style-type: none"> • 100% - Economic area profile completed by Grant Thornton • 100% - All key local/regional strategic policies reviewed prior to development of EDS • 100% - Consultations took place with all key stakeholders prior to development of EDS. Public Consultation took place on draft EDS. • 100% - Growth Deal projects identified as key economic driver for next 10-15 years • 100% - External funding opportunities has been identified including: Growth Deal, Complementary Fund, Levelling Up, Peace Plus • 0% - Roles of delivery partners will be determined in line with project needs

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p style="text-align: center;">Better Off (Impact)</p> <ul style="list-style-type: none"> • EDS has been developed under two themes, Recovery and Renewal, with the aspiration of improving the lives of every citizen within the borough through: • Recovery – Labour Market Activation and Business Starts/ Survival • Renewal – Business Evolution, Connected Borough, Green Borough and Renewed Place • Further analysis of impact of EDS will be assessed in future reports.
25	<p>To promote the unique offer of the Atlantic Link Enterprise Campus (ALEC)</p>	<p>Niall McGurk Strategic Projects Manager</p>	<p>CC&G Borough Council – Prosperity & Place</p>	<p>How Much (Quantity)</p> <ul style="list-style-type: none"> • New ALEC Project Board established • New Property Agent to market the site appointed. • Develop a new market and communication plan. • Revisit existing ALEC Development Brief <p>How Well (Quality)</p> <ul style="list-style-type: none"> • 100% - two Project Board meeting in Q1. • New Property agent appointed -they are reviewing the case at present • 50% - new marketing and communication plan prepared. • Pending – will be developed when new Property Agent appointed. • Tax Brief procured and completed to evidence need for input from Department for Economy

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>Better Off (Impact)</p> <p>The current commercial property market within Northern Ireland is suffering from a lack of occupier and investor confidence because of Covid-19, Brexit & the Protocol.</p>							
26	<p>To enhance the capability of businesses to enter and expand outside markets separate to NI; and the external businesses to see the region as a potential area to invest</p>	<p>Joint Leads Julienne Elliott Prosperity and Place Des Gartland Invest NI</p>	<p>CC&G Borough Council – Prosperity & Place</p> <p>Invest NI</p>	<p style="text-align: center;">How Much (Quantity)</p> <p>A ‘New Exporters’ Partnership Initiative (with Invest NI, Chamber of Commerce, and local Enterprise Agencies) ran from Sept 21-Feb 22. A total of 52 local businesses participated in the initiative</p> <p style="text-align: center;">How Well (Quality)</p> <p>Participants were provided with key insights across a number of Marketing areas as summarised below;</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left; padding: 2px;">Workshops</th> </tr> </thead> <tbody> <tr> <td style="padding: 2px;">15/09/22 – Introductory Session</td> </tr> <tr> <td style="padding: 2px;">13/10/22 – Social Media</td> </tr> <tr> <td style="padding: 2px;">17/11/22 – Sales Prospecting</td> </tr> <tr> <td style="padding: 2px;">15/12/22 – Export Documentation</td> </tr> <tr> <td style="padding: 2px;">19/01/22 – Sales Pitch</td> </tr> <tr> <td style="padding: 2px;">23/02/22 – Selling Skills</td> </tr> </tbody> </table>	Workshops	15/09/22 – Introductory Session	13/10/22 – Social Media	17/11/22 – Sales Prospecting	15/12/22 – Export Documentation	19/01/22 – Sales Pitch	23/02/22 – Selling Skills
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p style="text-align: center;">Better Off (Impact)</p> <ul style="list-style-type: none"> The delivery of this Partnership Initiative provided valuable expertise and understanding to local businesses on how to approach exporting. Follow on support is also being offered via Invest NI ‘GO Further Grow Stronger initiative where participants can undertake an ‘Export Health Check’ and receive a tailored guide to grow in export markets. <p style="text-align: center;"><u>Go Further Grow Stronger 2022 Ad (30 second)</u></p>
27	<p>To increase the level of innovation in the Causeway Coast and Glens area</p>	<p>Niall McGurk Strategic Projects Manager</p> <p>Des Gartland Regional Manager NW Office</p>	<p>CC&G Borough Council – Prosperity & Place</p> <p>Invest NI (Joint)</p>	<p>How Much (Quantity)</p> <ul style="list-style-type: none"> Still too early to quantify. This has been compounded by the impact of the COVID-19 pandemic over the last 12 months. Increasing the level of innovation will be a key priority to enable economic recovery and rebuild <p>How Well (Quality) Still too early to quantify</p> <p>Better Off (Impact)</p> <ul style="list-style-type: none"> Still too early to determine. As previously noted, via the ‘Growth Deal’, the Economic Advisory Group (EAG) will oversee the delivery of emerging strategic investment projects that will increase the level of Innovation in the area.

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<ul style="list-style-type: none"> • New Innovation Strategy progressing. • A high level Sub Group of relevant partners has been set up to review strategic projects relating to the Innovation pillar of the Growth Deal. The following Strategic Projects have been shortlisted to be progressed via the 'Growth Deal' funding mechanism: <ul style="list-style-type: none"> ➤ <i>Enterprise Zone Digital Innovation Hub.</i> ➤ <i>Centre for Drug Discovery and Pharmaceutical Innovation.</i> ➤ <i>Foodovation Centre at NWRC.</i> • An "Innovation Opportunities" Working Group has also been established to explore wider Strategic opportunities. Led by Invest NI Senior representatives from Council, Regional Colleges and University are involved. • Invest NI launched the Economic Recovery Innovation Grant (ERIG) on 10 November. This grant aims to support local businesses to develop innovative projects and encourage them to progress along Innovate NI's Innovation Framework. • Operationally a partnership action plan has now been developed for the Borough. Key actions in this plan include; <ul style="list-style-type: none"> ➤ Promotion of incentives to encourage businesses to innovate to respond to emerging market opportunities post COVID-19 and EU Exit e.g. competitive calls, Manufacturing 4.0 & 'Green Economy'. More generally, work in partnership to improve innovation activity in the CC&GBC area via the Innovation Accreditation Scheme / Innovation Vouchers etc.
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<ul style="list-style-type: none"> ➤ Delivery of the Digital Infrastructure Strategy for the Causeway Coast and Glen’s area. Specifically, support businesses to adopt and exploit digital technologies to improve competitiveness & business resilience. ➤ Enhanced Digital Infrastructure in the Causeway Coast and Glen’s area – Project Stratum and FFNI ➤ Working with partners to encourage and support businesses in a drive towards a Low Carbon ‘Green’ Economy <p>Re-engagement has commenced with Innovate NI to increase the levels of innovation diagnostics being undertaken and award accreditations. Base Awards presently at 20 per annum. A number of Promotional events starting with a Recognition event for those businesses accredited to date was undertaken during Quarter 3.</p>
28	<p>Develop a Digital Infrastructure Strategy for the Causeway Coast and Glens area</p>	<p>Niall McGurk Strategic Projects Manager</p>	<p>CC&G Borough Council – Prosperity & Place</p>	<p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> • Develop a Digital Infrastructure Strategy • Appoint a specialist digital advisory team • Identify innovative urban and rural connectivity schemes • Implement connectivity schemes • Roll out FFNI to 51 sites within borough • Continue promotion of Gigabit Voucher Scheme <p style="text-align: center;">How Well (Quality)</p> <ul style="list-style-type: none"> • 1/100% - Digital Infrastructure Strategy developed • 1/100% - GreySky Consultancy appointed as specialist digital advisory team • 1/90% - FFNI, Project Stratum, Gigabit Vouchers, WAN funding identified as innovative urban and rural connectivity schemes. Exploring options for hard-to-reach premises.

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<ul style="list-style-type: none"> • 60% - FFNI and Project Stratum have commenced implementation phases. Gigabit Voucher scheme active. Council seeking to apply for additional LFFN funds. • 51/100% of Councils FFNI sites surveyed. • 46/90% of sites delivered by provider: <ul style="list-style-type: none"> ○ Fibrus – 22/100% ○ FFIB – 14/100% ○ Commercial Rollout – 10/66% (based on last report provided by Fibrus in Jan '22) • 0% Migration to take place in 2022. • 100% Gigabit Voucher Scheme active - Council actively promotes. <p style="text-align: center;">Better Off (Impact)</p> <p>Digital Infrastructure Strategy (DIS) outlines the approach Council will take to improve the lives of all citizens within the borough. The strategy has identified three key themes: Digital Infrastructure, Digital Skills and the Digital Sector. Detailed analysis of impacts will take place in future reports.</p>
29	<p>Support in developing of the Causeway Workforce Development Forum supporting educational and skills initiatives within the Causeway Coast and Glens area.</p>	<p>Niall McGurk Strategic Projects Manager</p>	<p>CC&G Borough Council – Prosperity & Place</p>	<p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> • 2021/2022 & 2022/23 LMP Action Plans developed and agreed. <p>Provide support to WDF related initiatives.</p> <ul style="list-style-type: none"> • Quarterly meeting of WDF <p style="text-align: center;">How Well (Quality)</p> <ul style="list-style-type: none"> • 100% - New Labour Market Partnership Strategy & Action Plan completed in Q4 re 2022/2023

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<ul style="list-style-type: none"> • 100% - support provided to Hospitality & Leisure Take Over Day • 100% - WDF met in May, July, Sept & Dec 2021. <p style="text-align: center;">Better Off (Impact)</p> <p>The WDF has continued as an interim LMP until March 2022. The membership of the group will be revisited along with a clear programme of actions/activities identified for the 2022/23 period. The Partnership will work very closely with DfC and other NI Councils in the delivery of their respective Action Plans. The focus of the CLMP will focus on employability, skills and education initiatives.</p>
30	<p>Develop a new Energy Strategy for the Causeway Coast and Glens area.</p>	<p>Richard Baker Director of Leisure & Development</p> <p>Niall McGurk Strategic Projects Manager</p>	<p>CC&G Borough Council – Leisure & Development</p> <p>CC&G Borough Council – Prosperity & Place</p>	<p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> • Identify commercial viability within energy markets • Develop a TOR for Energy Strategy • Appoint a specialist advisor/team • Engage with local large scale energy users • Engage in soft market sounding • Develop an action plan outlining key milestones • Form a local collaborative energy group • Support a local energy initiative • Develop an energy application for the borough (Innovate UK/ BEIS) <p style="text-align: center;">How Well (Quality)</p> <ul style="list-style-type: none"> • 100% - Council considering energy projects as part of Growth Deal • 0% - TOR for Energy Strategy to be developed • 0% - Specialist advisor/team to be appointed • 0% - No engagement with local large scale energy users this quarter

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<ul style="list-style-type: none"> • 0% - No engagement in soft market sounding this quarter • 0% Develop an action plan outlining key milestones • 0% - Local collaborative energy group to be formed • 0% - Council to identify energy projects which will benefit from financial and promotional assistance within Borough • 0% - Energy application for borough yet to be developed <p style="text-align: center;">Better Off (Impact)</p> <p>Council's Energy Strategy to be developed in Q2 and Q3, following the publication of DfE's Energy Strategy "The Path to Net Zero Energy" in December 2021 and subsequent publication of their action plan in January 2022.</p>
31	<p>To increase the level of entrepreneurship and indigenous business growth in the Borough.</p>	<p>Julienne Elliott Town & Village Manager</p>	<p>CC&G Borough Council – Prosperity & Place</p>	<p style="text-align: center;">How Much (Quantity)</p> <p>NI Business Start Up Programme:</p> <p>Figures for quarter ending Dec 2021 supplied on 11/01/22 as follows: 191 Business Plans equating to 115 jobs, against an annual Statutory Target of 125 jobs – currently at 92% of target.</p> <p>Alchemy Business Support: Jan – Mar 22 to date has delivered:</p> <ul style="list-style-type: none"> • 71 participants registered • 71 receiving mentoring • 1 client status referrals to Invest NI • 3 business workshops delivered • 10 referrals to other stakeholders' support initiatives.

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>Digital Causeway Programme: Jan – Mar 22 has delivered</p> <ul style="list-style-type: none">• 54 participants registered• 1044.5 hours of mentoring provided• 0 businesses referred to other support. <p>Enterprise Fund:</p> <p>All claims, submitted, verified and paid.</p> <p>Exploring Enterprise Programme:</p> <p>Update available 1/4/21 - 31/12/21 as follows:</p> <ul style="list-style-type: none">• 4 courses out of 6 underway• 46 individuals enrolled to date, out of an annual target of 66• 23 individuals to date, out of an annual target of 54, have secured a qualification in Understanding Business Enterprise• 9 individuals to date, out of an annual target of 13.48, have obtained employment or self employment• 2 individuals to date, out of an annual target of 6.06. have gone into further education / training.
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>Learn to Earn Programme: Update available 1/4/21 - 31/12/21 as follows:</p> <ul style="list-style-type: none"> • 80 participants enrolled, against a target of 120 to 31/12/21 • 23 participants into employment, against a target of 15 to 31/12/21 • 16 participants into training / education upon leaving, against a target of 11 to 31/12/21. <p>Digital Youth Programme: Contract awarded to YENI for delivery October 2021 – end March 2022 in post-primary schools across Causeway Coast and Glens.</p> <p style="text-align: center;">How Well (Quality)</p> <p>NI Business Start Up Programme: Jan – Mar 22 figures available April 2022.</p> <p>Alchemy Business Support: In terms of the quarterly target of 25, businesses receiving mentoring were:</p> <ul style="list-style-type: none"> • 284% above quarterly target of 25 businesses mentored. <p>Digital Causeway Programme: In terms of the quarterly target of 15, businesses receiving mentoring were:</p>
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<ul style="list-style-type: none"> • 360% above quarterly target of 15 business. <p>Enterprise Fund:</p> <p>15 businesses supported via the 2021/22 fund. Claims processed equating to £60,738.87. Programme closed.</p> <p>Exploring Enterprise Programme:</p> <p>Jan – Mar 22 Figures not available until April.</p> <p>Learn to Earn Programme:</p> <p>Jan – Mar 22 Figures not available until April.</p> <p>Digital Youth Programme:</p> <p>7 schools, 746 pupils, Digital Ambassadors, Digital Challenge Competition 29/03/22.</p> <p style="text-align: center;">Better Off (Impact)</p> <p>Still awaiting final evaluation of the NI Business Start Programme.</p> <p>Evaluations for other programmes are expected as follows: Alchemy Growth – September 2021 and June 2023 Digital Causeway – mid-term evaluation in October 2021 and final evaluation in June 2023 Exploring Enterprise – Annual Report in July 2021 and final evaluation in June 2023 Learn to Earn – Annual Report in July 2021 and final evaluation in June 2023.</p>
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

32	<p>Enhance and develop economic opportunities for Individuals and businesses located within the Causeway Coast and Glens</p> <p>To establish a high level, solution-driven Causeway Town Management Advisory Group Network to focus on developing and delivering collaborative town centre management projects, addressing safe, clean and green ethos across the 4 main towns Ballycastle, Ballymoney, Coleraine and Limavady.</p> <p>Working with partner organisations to provide synergy with developing infrastructure plans and action plans to address active transport initiatives, masterplan</p>	<p>Julienne Elliott Town and Village Manager</p>	<p>CC&G Borough Council – Prosperity & Place</p>	<p style="text-align: center;">How Much (Quantity)</p> <p>Jan – Mar 22</p> <p>1 forum established in Ballycastle – 2 meetings 23rd Feb and 30th Mar</p> <p>4 EOI invites issued for the following towns: Ballymoney, Limavady , Portrush & Portstewart</p> <p>6 Databases established</p> <p style="text-align: center;">How Well (Quality)</p> <p>To be completed when data available.</p> <p style="text-align: center;">Better Off (Impact)</p> <p>Gaps in Ballycastle Forum identified by group and measures will be employed to rectify.</p>
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	proposals and the renewal and transformation of our town centres as places to be.			
33	<p>To co-ordinate actions to increase skills within Causeway Coast and Glens area. It is envisaged that this will be in the form of the development of a learning partnership which will take forward a range of specific targeted actions to meet the local industry needs.</p> <p>The overarching aim is to develop a coordinated plan focussing on developing literacy, numeracy and IT skills</p>	<p>Majella Quinn Assistant Head of Department Essential Skills/GCSE</p>	<p>Northern Regional College</p>	<p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> • No. of 16-64 year olds attaining a Level 2 qualification in English and/or Maths per annum in the CC&GA • No. of English and Maths programmes/courses offered per annum by associated partners <p style="text-align: center;">How Well (Quality)</p> <ul style="list-style-type: none"> • 85% of participants/clients completing the course - Retention • 50% of participants/clients attaining target qualification - Achievement • Participant/client satisfaction rates - 100% of completing participants rating the provision as good or better <p style="text-align: center;">Better Off (Impact)</p> <p>Skills and knowledge – the qualifications deficit of 1.7% in the CC&GA and NI average will decrease.</p> <p>Circumstances – qualification levels from Level 2 and beyond will increase</p>

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

34	<p>Considering the Covid-19 pandemic the Tourism and Recreation Service will Deliver this Action through the following priorities which include:</p> <ul style="list-style-type: none"> • Development of a post-2020 strategic approach to tourism events • Post-September events, adjusted to accommodate current restrictions/guidance • 2020/21 TEF programme criteria adjusted to account for future difficulties • Special post Covid-19 marketing campaign to key segments NI & ROI • Greater communication to assist local hospitality and tourism sector 	<p>Peter Thompson Head of Tourism & Recreation</p>	<p>CC&G Borough Council – Tourism</p>	<p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> • Supporting the survival/recovery of tourism and hospitality businesses within the Borough which have been decimated by the Covid 19 pandemic has been the focus of our work plans. • Trade engagement activity. • Team successfully applied for funding from TNI to deliver on a number of tourism projects, deadline March 2022. • Team successfully applied for funding from DAERA Rural Tourism Collaborative Growth Programme to develop tourism experiences in the Binevenagh and Glens area of the Borough. • Marketing support. • Spring Campaign. • Destination Website. • Attendance at trade/ consumer shows in partnership with TNI and Tourism • Ireland. <p style="text-align: center;">How Well (Quality)</p> <p>Based on the needs of the trade identified in our training needs survey, a programme of webinars was organised. Webinars delivered between Dec - March 22.</p> <p>Twitter – 14 Tik Tok – 26 Sales Channels and Pricing – 16 E-zine Marketing – 8 Storyboarding and Video Marketing – 4 Pricing strategy and revenue generation – 4</p>
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<ul style="list-style-type: none"> • Establishment of Hotel Operator Engagement Forum • Development of new Destination marketing website with TNI • Delayed development of Destination Management Strategy (awaiting TNI Strategy and publication of Causeway Coastal Route Infrastructure Strategy) • Development of new access improvement opportunities post-Covid19 			<p>The TEP programme complete Dec- Mar meetings/ enquires from industry: Face to face meetings: 30 1:1 Telephone/Zoom meetings: 18 Ongoing trade Liaison: 11 businesses on TEP General trade engagement queries: 65</p> <p>Continuing to send out a weekly ezine to tourism and hospitality businesses. The open rate is on average between 25-30%. This increases to 45-55% for new subscribers (signed up within the last year).</p> <p>Trade support website has also seen in increase in traffic form the industry.</p> <p>Projects include:</p> <p>Traditional Music Trail – Ballycastle</p> <p>Causeway Craft Trail across the Borough</p> <p>Slow food experiences across the Destination in partnership with Taste Causeway</p> <p>Deliver an Outdoor Experience</p> <p>Development Programme</p> <p>Causeway Coast and Glens Walking Festival</p>
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>Great Outdoors Festival 26th 27th March 2022.</p> <p>All projects delivered on time and within budget.</p> <p>More details to follow when evaluation of all of the above has taken place.</p> <p>2 new experiences were launched in March 2022, working with 5 different businesses from the Binevenagh area.</p> <p>Two experiences will be taken to market by the Destination Marketing team</p> <p>Currently working in partnership with TNI to mentor 6 businesses develop Embrace the Giant Experiences within the Causeway Coast and Glens Destination.</p> <p>Brand new creative commissioned and produced and successfully delivered for the Destinations Spring Campaign.</p> <p>Campaign was delivered exceptional results. Results would indicate people are researching and planning their next trip for 2022. Huge interest from the older demographic with disposable income.</p> <p>Since the introduction of our new website the following observations can be made;</p> <ul style="list-style-type: none"> • Users, new users, site sessions and page views have increased significantly • Users are spending longer on the website and visiting more pages per session • Bounce rate has decreased significantly
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

			<ul style="list-style-type: none"> • The number of users from ROI has increased • Users are now visiting more 'valuable' sections of the website most frequently (Accommodation/Things to Do) – these are sections where local trade have a product listing <p>Officers from the Destination Team attended two of the biggest trade events in March Explore GB and Meet the Buyer. Visit Causeway Coast & Glens took the opportunity to meet with buyers from across the globe including North America, GB, Mainland Europe, The Nordics, Asia and Australia. Meet both virtually and in person to discuss all the new experiences and new accommodation for 2022 and beyond. There was a large turnout for Meet the Buyer with over 300 attendees, lots of interest in off the beaten track places and outdoor activities, especially from operators who were searching for something different to offer customers who had previously visited the island of Ireland.</p> <p>Better Off (Impact)</p> <p>Our aim is to continue to support and mentor our local tourism and hospitality businesses. Our focus will be to encourage the trade to pivot towards the domestic, ROI and GB markets in the short term. Expert sources vary in their expectations for a tourism rebound, with some predicting a potential rebound in 2023 while others see a return of international arrivals to 2019 more likely in 2024 or later.</p>
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