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Dear Chief Executive,

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LEARNING THE LESSONS OF PERFORMANCE IMPROVEMENT: A GOOD PRACTICE BRIEFING

Over the course of our audit and assessment work we have accumulated many examples of good practice within performance improvement. Some of these feature within our good practice briefing (above) which will be published tomorrow on the NIAO website, www.niauditoffice.gov.uk

I intend to continue to highlight good practice such as this in the future and have therefore asked my audit teams to look out for other examples during the course of this year's work. Please feel free to point them towards any examples that you think might be useful to share with others.

If you have any queries about the good practice briefing, please contact Neil Gray (neil.gray@niauditoffice.gov.uk or telephone (028) 9025 4345) or Karen Beattie (karen.beattie@niauditoffice.gov.uk or telephone (028) 9025 1003).

Yours sincerely



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