



New Planning Portal

A new Planning Portal for Northern Ireland will be launched this autumn for 10 of the 11 Councils including Causeway Coast and Glens Borough Council and the Department for Infrastructure (DfI). This will allow customers to:

- Submit planning applications online
- View, comment on and track live planning applications online
- Submit Tree Preservation Order requests online
- Report breaches of planning control online (enforcement complaints)
- Submit requests for regional property certificates online

An enhanced public register where customers can search for and view historical applications across Northern Ireland (excluding Mid Ulster) will also be provided.

To facilitate the switchover to the new portal, updates to the current system will stop approx. 3 weeks ahead of the launch. The majority of staff will have read only access during this transition period. Arrangements will be put in place to try to deal with business as usual but as the Councils, Department and Consultees will have restricted capacity to process cases, some delays may occur for both new and existing cases in the system at that time.

The current Public Access website will continue to be available during the switchover for citizens to view applications but it will no longer accept online comments. Instead customers can submit their comments to the Councils or Department via e-mail or by post.

The Councils and Department will continue to accept new planning applications during the transition period but copies of the submitted forms and plans will not be made available online until the new Planning Portal is launched. These applications will continue to be checked by staff offline in preparation for being uploaded and will be advertised, neighbour notified and consultations issued once the new Planning Portal is up and running.

Updates about the launch of the new Planning Portal will be provided on the DfI and Council websites. Contact details are available at www.nidirect.gov.uk/contacts/planning-offices-ni or www.causewaycoastandglens.gov.uk/planning.